

Owner's Manual





The Ultimate In Style & Performance®



Unit 106, Heyford Park Camp Road Upper Heyford, Oxfordshire OX25 5HA

SAFETY GUIDELINES

Please read and follow all instructions in this owner's manual before attempting to operate your scooter for the first time. If there is anything in this manual you do not understand, or if you require additional assistance for setup, contact your authorised Pride Dealer.

Using your Pride product safely depends upon your diligence in following the warnings, cautions, and instructions in this owner's manual. Using your Pride product safely also depends upon your own good judgement and/or common sense, as well as that of your provider, caregiver, and/or healthcare professional. Pride is not responsible for injuries and/or damage resulting from any person's failure to follow the warnings, cautions, and instructions in this owner's manual. Pride is not responsible for injuries and/or damage resulting from any person's failure to exercise good judgement and/or common sense.

The symbols below are used throughout this owner's manual and on the scooter to identify warnings, cautions, and important information. It is very important for you to read and understand them completely. Additional symbols are identified in II. "Safety."



WARNING! Failure to follow designated procedures can cause personal injury or component damage or malfunction (black symbol on yellow triangle with black border).



MANDATORY! These actions should be performed as specified. Failure to perform mandatory actions can cause injury to personnel and/or damage to equipment (white symbol on blue dot with white border).



PROHIBITED! These actions should be prohibited. These actions should not be performed at any time or in any circumstances. Performing a prohibited action can cause injury to personnel and/or damage to equipment (black symbol with red circle and red slash).



NOTE: Supplemental information that may be helpful to operate the equipment.



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I. INTRODUCTION

SAFETY

Welcome to Pride Mobility Products Ltd. (Pride). The product you have purchased combines state-of-the-art components with **safety**, comfort, and styling in mind. We are confident that the design features will provide you with the conveniences you expect during your daily activities. Understanding how to **safely** operate and care for this product should bring you years of trouble free operations and service.

Read and **follow** all instructions, warnings, and notes in this manual and all other accompanying literature before attempting to operate this product for the first time. In addition, your **safety** depends upon you using good judgement.

If there is any information in this manual which you do not understand, or if you require additional assistance for setup or operation, please contact your authorised Pride Dealer. Failure to follow the instructions, warnings, and notes in this manual and those located on your Pride product can result in personal injury or product damage and will void Pride's product warranty.

INTERNET AND PRIVATE PURCHASES

The contents of this manual are based on the expectation that the authorised Pride Dealer has properly fit the scooter to the user and has assisted the user in the instruction process for the use of the product.

If you purchased the scooter over the internet or from a previous owner and you have any questions about the safe use and/or maintenance of the product, please visit the Pride web site or contact your authorised Pride Dealer.

PURCHASER'S AGREEMENT

By accepting delivery of this product, you promise that you will not change, alter, or modify this product or remove or render inoperable or unsafe any guards, shields, or other safety features of this product; fail, refuse, or neglect to install any retrofits kits from time to time provided by Pride to enhance or preserve the safe use of this product.

PRODUCT INFORMATION

This owner's manual is compiled from the latest specifications and product information available at the time of publication. We reserve the right to make changes as they become necessary. Any changes to our products may cause slight variations between the illustrations, photographs, explanations, and specifications in this manual and the product you have purchased.

I. INTRODUCTION

INFORMATION EXCHANGE

We want to hear your questions, comments, and suggestions about this manual. We would also like to hear about the safety and reliability of your new scooter, and about the service you received from your authorised Pride Dealer.

Please notify us of any change of address, so we can keep you apprised of important information about safety, new products, and new options that can increase your ability to use and enjoy your scooter. Please feel free to contact us at the address below:

Pride Mobility Products Ltd. Unit 106, Heyford Park Camp Road Upper Heyford, Oxfordshire OX25 5HA

My authorised Pride Dealer:		
Name:		
Address:		
Phone Number:		
Purchase Date:		



NOTE: If you ever lose or misplace your product registration card or your copy of this manual, contact us and we will be glad to send you a new one immediately.

PRODUCT SAFETY SYMBOLS

The symbols below are used on the scooter to identify warnings, mandatory actions, and prohibited actions. It is very important for you to read and understand them completely.



Pinch/Crush points created during assembly.



Corrosive chemicals contained in battery. Use only AGM or Gel-Cell batteries to reduce the risk of leakage or explosive conditions.



EMI-RFI- This product has been tested and passed at an immunity level of 20 $\,\mathrm{V/m}$.



Read and follow the information in the owner's manual.



Maximum seating weight.



Unlocked and in freewheel mode.

Place unit on level ground and stand behind or to one side when changing from drive mode to freewheel mode or freewheel mode to drive mode.

Locked and in drive mode.



Front-to-rear plug orientation.



Do not raise or lower the power seat while the scooter is in motion.



Do not remove anti-tip wheels.



Do not use a cell phone, walkie/talkie, laptop, or other radio transmitter while operating.



Avoid exposure to rain, snow, ice, salt, or standing water whenever possible. Maintain and store in a clean and dry condition.



Removal of grounding prong can create electrical hazard. If necessary, properly install an approved 3-pronged adapter to an electrical outlet having 2-pronged plug access. Failure to heed could result in personal injury and/or property damage.



Prevent personal injury and equipment damage. Do not connect an extension lead to the AC/DC converter or the battery charger.

GENERAL



WARNING! Do not operate your new scooter for the first time without completely reading and understanding this owner's manual.

Your scooter is a state-of-the-art life-enhancement device designed to increase mobility. Pride provides an extensive variety of products to best fit the individual needs of the scooter user. Please be aware that the final selection and purchasing decision regarding the type of scooter to be used is the responsibility of the scooter user who is capable of making such a decision and his/her healthcare professional (i.e., medical doctor, physical therapist, etc.).

The contents of this manual are based on the expectation that a mobility device expert has properly fitted the scooter to the user and has assisted the prescribing healthcare professional and/or the authorised Pride Dealer in the instruction process for the use of the product.

There are certain situations, including some medical conditions, where the scooter user will need to practice operating the scooter in the presence of a trained attendant. A trained attendant can be defined as a family member or care professional specially trained in assisting a scooter user in various daily living activities.

As you begin using your scooter during daily activities, you will probably encounter situations in which you will need some practice. Simply take your time and you will soon be in full and confident control as you maneuver through doorways, on and off lifts, up and down ramps, and over moderate terrain.

Below are some precautions, tips, and other safety considerations that will help the user become accustomed to operating the scooter safely.

MODIFICATIONS

Pride has designed and engineered your scooter to provide maximum mobility and utility. However, under no circumstances should you modify, add, remove, or disable any feature, part, or function of your scooter.



WARNING! Do not modify your scooter in any way not authorised by Pride. Unauthorised modifications may result in personal injury and/or damage to your scooter.

REMOVABLE PARTS



WARNING! Do not attempt to lift or move your scooter by any of its removable parts. Personal injury and damage to the scooter may result.

ELECTROMAGNETIC FIELDS

Your scooter's road performance features may be influenced by electromagnetic fields caused by cellular telephones or other radiating devices, such as hand-held radios, radio and television stations, wireless computer links, microwave sources, and paging transmitters.

PRE-RIDE SAFETY CHECK

Get to know the feel of your scooter and its capabilities. Pride recommends that you perform a safety check before each use to make sure your scooter operates smoothly and safely.

Perform the following inspections prior to using your scooter:

- Check for proper tyre inflation (if equipped with pneumatic tyres).
- Check all electrical connections. Make sure they are tight and not corroded.
- Check all harness connections. Make sure they are secured properly.
- Check the brakes.
- Check battery charge.

If you discover a problem, contact your authorised Pride Dealer for assistance.

TYRE INFLATION

If your scooter is equipped with pneumatic tyres, you should check or have the air pressure checked at least once a week. Proper inflation pressures will prolong the life of your tyres and help ensure the smooth operation of your scooter.



WARNING! It is critically important that 2-2.4 bar (30-35 psi) tyre pressure be maintained in pneumatic tyres at all times. Do not underinflate or overinflate your tyres. Low pressure may result in loss of control, and overinflated tyres may burst. Failure to maintain 2-2.4 bar (30-35 psi) tyre pressure in pneumatic tyres at all times may result in tyre and/or wheel failure, causing serious personal injury and/or damage to your scooter.

WARNING! Inflate your scooter tyres from a regulated air source with an available pressure gauge. Inflating your tyres from an unregulated air source could overinflate them, resulting in a burst tyre and/or personal injury.

WEIGHT LIMITATIONS

Your scooter is rated for a maximum weight capacity. Refer to the specifications table for information.



WARNING! Exceeding the weight capacity voids your warranty and may result in personal injury and damage to your scooter. Pride will not be held responsible for injuries and/or property damage resulting from failure to observe weight limitations.

WARNING! Do not carry passengers on your scooter. Carrying passengers may result in personal injury and/or property damage.

INCLINE INFORMATION

More and more buildings have ramps with specified degrees of inclination, designed for easy and safe access. Some ramps may have turning switchbacks (180-degree turns) that require you to have good cornering skills on your scooter.

- Proceed with extreme caution as you approach the downgrade of a ramp or other incline.
- Take wide swings with your scooter around any tight corners. If you do that, the scooter's rear wheels will follow a wide arc, not cut the corner short, and not bump into or get hung up on any railing corners.
- When driving down a ramp, keep the scooter's speed adjustment set to the slowest speed setting to ensure a safely controlled descent.
- Avoid sudden stops and starts.

When climbing an incline, try to keep your scooter moving. If you must stop, start up again slowly, and then accelerate cautiously. When driving down an incline, do so by setting the speed adjustment dial to the slowest setting and driving in the forward direction only. If your scooter starts to move down the incline faster than you anticipated or desired, allow it to come to a complete stop by releasing the throttle control lever. Then push the throttle control lever forward slightly to ensure a safely controlled descent.

WARNING! When climbing an incline, do not zigzag or drive at an angle up the face of the incline. Drive your scooter straight up the incline. This greatly reduces the possibility of a tip or a fall. Always exercise extreme caution when negotiating an incline.

WARNING! Do not drive your scooter across the side of an incline or diagonally up or down an incline; do not stop, if possible, while driving up or down an incline.



WARNING! You should not travel up or down a potentially hazardous incline (i.e., areas covered with snow, ice, cut grass, or wet leaves).

WARNING! When on any sort of an incline or decline, never place the scooter in freewheel mode while seated on it or standing next to it.

WARNING! Even though your scooter is capable of climbing slopes greater than those illustrated in figures 1 and 1A, do not, under any circumstances, exceed the incline guidelines or any other specifications presented in this manual. Doing so could cause instability in your scooter, resulting in personal injury and/or damage to your scooter.

Handicap public access ramps are not subject to government regulation in all countries, and therefore do not necessarily share the same standard percent of slope. Other inclines may be natural or, if man-made, not designed specifically for scooters. Figures 1 and 1A illustrate your scooter's stability and its ability to climb grades under various weight loads and under controlled testing conditions.

These tests were conducted with the scooter's seat in the highest position and adjusted rearward on the seat base to its farthest rearward position. Use this information as a guideline. Your scooter's ability to travel up inclines is affected by your weight, your scooter's speed, your angle of approach to the incline, and your scooter setup.

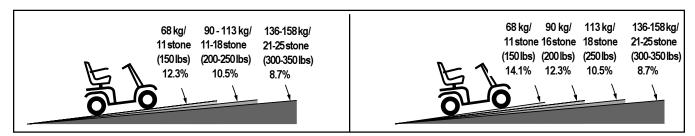


Figure 1. Maximum Recommended Incline Angles (3-wheel)

Figure 1A. Maximum Recommended Incline Angles (4-wheel)



WARNING! Any attempt to climb or descend a slope steeper than what is shown in figures 1 and 1A may put your scooter in an unstable position and cause it to tip, resulting in personal injury.

WARNING! Never carry an oxygen tank weighing more than 7 kg (13 lbs.). Never fill the rear basket with contents exceeding 7 kg (13 lbs.).

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When you approach an incline, it is best to lean forward. See figures 2 and 2A. This shifts the centre of gravity of you and your scooter toward the front of the scooter for improved stability.





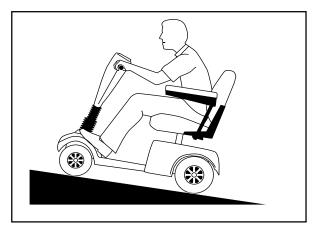


Figure 2A. Increased Stability Driving Position

CORNERING INFORMATION

Excessively high cornering speeds can create the possibility of tipping. Factors which affect the possibility of tipping include, but are not limited to, cornering speed, steering angle (how sharply you are turning), uneven road surfaces, inclined road surfaces, riding from an area of low traction to an area of high traction (such as passing from a grassy area to a paved area – especially at high speed while turning), and abrupt directional changes. High cornering speeds are not recommended. If you feel that you may tip over in a corner, reduce your speed and steering angle (i.e., lessen the sharpness of the turn) to prevent your scooter from tipping.



WARNING! When cornering sharply, reduce your speed. When using your scooter at higher speeds, do not corner sharply. This greatly reduces the possibility of a tip or fall. To avoid personal injury or property damage, always exercise common sense when cornering.

BRAKING INFORMATION

Your scooter is equipped with these powerful brake systems:

- Regenerative: Uses electricity to rapidly slow the vehicle when the throttle control lever returns to the centre/stop position.
- Disc Park Brake: Activates mechanically after regenerative braking slows the vehicle to near stop, or when power is removed from the system for any reason.

OUTDOOR DRIVING SURFACES

Your scooter is designed to provide optimum stability under normal driving conditions—dry, level surfaces composed of concrete, blacktop, or asphalt. However, Pride recognises that there will be times when you will encounter other surface types. For this reason, your scooter is designed to perform admirably on packed soil, grass, and gravel. Feel free to use your scooter safely on lawns and in park areas.

- Reduce your scooter's speed when driving on uneven terrain and/or soft surfaces.
- Avoid tall grass that can become tangled in the running gear.
- Avoid loosely packed gravel and sand.
- If you feel unsure about a driving surface, avoid that surface.

PUBLIC STREETS AND ROADWAYS



WARNING! Exercise extreme caution when operatingthe scooter on footpaths, pavements, bridleways, pedestrian areas and roads. Obey the Code of Practice for Class C vehicle users. Failure to heed could result in serious injury and/or damage to your scooter.

NOTE: A copy of the Department of Transportation Code of Practice for Class C vehicle users may be obtained by contacting your local Pride Dealer.



NOTE: Safety accessories like fluorescent flags are available to order from your authorised Pride Dealer.

STATIONARY OBSTACLES (STEPS, KERBS, ETC.)

WARNING! Do not drive near raised surfaces, unprotected ledges, and/or drop-offs (kerbs, porches, stairs, etc.).

WARNING! Do not attempt to have your scooter climb or descend an obstacle that is inordinately high. Serious personal injury and/or damage may result.



WARNING! Do not attempt to have your scooter proceed rearward down any step, kerb, or other obstacle. This may cause the scooter to tip and cause personal injury.

WARNING! Be sure your scooter is traveling perpendicular to any kerb you may be required to ascend or descend. See figures 3 and 3A.

WARNING! Do not attempt to negotiate a kerb that has a height greater than 5 cm (2 in.).

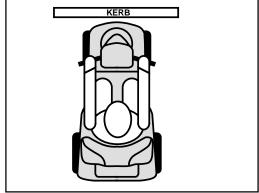


Figure 3. Correct Kerb Approach

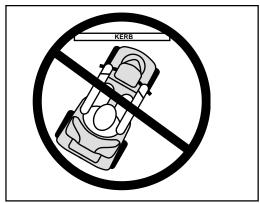


Figure 3A. Incorrect Kerb Approach

INCLEMENT WEATHER PRECAUTIONS



WARNING! Pride recommends that you do not operate your scooter in icy or slippery conditions or on salted surfaces (i.e., walks or roads). Such use may result in an accident, personal injury, or adversely affect the performance and safety of your scooter.

WARNING! Do not operate or store your scooter where it may be exposed to inclement weather conditions such as rain, snow, mist, and below freezing temperatures (such as storage on an outside car/van lift). Attempting to operate the scooter in such conditions can damage the electronics and potentially result in loss of control.

FREEWHEEL MODE

Your scooter is equipped with a manual freewheel lever that, when pulled up, allows the scooter to be pushed. For more information about how to place your scooter into and out of freewheel mode, see IV. "Your Scooter."

WARNING! When your scooter is in freewheel mode, the braking system is disengaged.

- Disengage the drive motors only on a level surface.
- Ensure the key is removed from the key switch.



- Stand behind the scooter to engage or disengage freewheel mode. Never sit on a scooter to do this.
- After you have finished pushing your scooter, always return it to the drive mode to lock the brakes.

Failure to heed the above could result in personal injury and/or damage to your scooter.

An added feature built into the scooter is "**push-too-fast**" protection which safeguards the scooter against gaining excessive speed while in freewheel mode.

"Push-too-fast" operates differently depending on which of two conditions exists:

- If the key is switched "off" while in freewheel mode, the scooter's controller activates regenerative braking when the scooter is pushed faster than a maximum threshold which has been preprogrammed. In this case, the controller is acting as a speed governor.
- If the key is switched "on" while in freewheel mode, you will encounter considerable resistance at any speed. This prevents the scooter from gaining unwanted momentum should the manual freewheel lever inadvertently be released while driving the scooter.

STAIRS AND ESCALATORS

Scooters are not designed to travel up or down stairs or escalators. Always use a lift.



WARNING! Do not use your scooter to negotiate steps or escalators. You may cause injury to yourself and to others and/or damage your scooter.

DOORS

- Determine if the door opens toward or away from you.
- Use your hand to turn the knob or push the handle or push-bar.
- Drive your scooter gently and slowly forward to push the door open. Or drive your scooter gently and slowly rearwards to pull the door open.

LIFTS

Modern lifts have a door edge safety mechanism that, when pushed, reopens the door(s).

- If you are in the doorway of a lift when the door(s) begin to close, push on the rubber door edge or allow the rubber door edge to contact the scooter and the door will reopen.
- Use care that pocketbooks, packages, or scooter accessories do not become caught in lift doors.



NOTE: If your scooter's turning radius is greater than 1500 mm (60 in), it may be difficult to maneuver in lifts and building entrances. Use caution when attempting to turn or maneuver your scooter in small spaces, and avoid areas that might pose a problem.

LIFT/ELEVATION PRODUCTS

If you will be traveling with your scooter, you may find it necessary to use a lift/elevation product to aid in transportation. Pride recommends that you closely review the instructions, specifications, and safety information set forth by the manufacturer of the lift/elevation product before using that product.

BATTERIES

In addition to following the warnings below, be sure to comply with all other battery handling information.

WARNING! Scooter batteries are heavy. Lifting weight beyond your capacity could result in personal injury. If necessary, get someone physically able to lift the scooter batteries for you.



WARNING! Battery posts, terminals, and related accessories contain lead and lead compounds. Wash hands after handling.

WARNING! Always protect the batteries from freezing and never charge a frozen battery. Charging a frozen battery may result in personal injury and/or damage to the battery.

WARNING! RED (+) cables must be connected to positive (+) battery terminals/posts. BLACK (-) cables must be connected to negative (-) battery terminals/posts. Failure to connect your battery harnesses in the proper manner may result in personal injury and/or damage to your scooter. REPLACE cables immediately if damaged.

BATTERY DISPOSAL AND RECYCLING

If you encounter a damaged or cracked battery, immediately enclose it in a plastic bag and call your authorised Pride Dealer for instructions on disposal. Your authorised Pride Dealer will also have the necessary information on battery recycling, which is our recommended course of action.

MOTOR VEHICLE TRANSPORT

Currently, there are no standards approved for tie-down systems in a moving vehicle of any type to transport a person while seated in a scooter.

Although your scooter may be equipped with a positioning belt, this belt is not designed to provide proper restraint during motor vehicle transport. Anyone traveling in a motor vehicle should be properly secured in the motor vehicle seat with safety belts fastened securely.



WARNING! Do not sit on your scooter while it is in a moving vehicle. Personal injury and/or property damage may result.

WARNING! Always be sure your scooter and its batteries are properly secured when it is being transported. Failure to do so may result in personal injury and/or damage to your scooter.

PREVENTING UNINTENDED MOVEMENT



WARNING! If you anticipate being seated in a stationary position for an extended period of time, turn off the power. This will prevent unexpected motion from inadvertent throttle control lever contact. Failure to do so may result in personal injury.

GETTING ONTO AND OFF OF YOUR SCOOTER

Getting onto and off of your scooter requires a good sense of balance. Please observe the following safety tips when getting onto and off of your scooter:

- Remove the key from the key switch.
- Ensure that your scooter is not in freewheel mode. See IV. "Your Scooter."
- Make certain that the seat is locked into place and the key is removed from the key switch.
- The armrests of the seat can be flipped up to make getting onto and off of the scooter easier.

WARNING! Position yourself as far back as possible in the scooter seat to prevent the scooter from tipping and causing injury.



WARNING! Avoid using your armrests for weight bearing purposes. Such use may cause the scooter to tip and cause personal injury.

WARNING! Avoid putting all of your weight on the floorboard. Such use may cause the scooter to tip and cause personal injury.

REACHING AND BENDING

Avoid reaching or bending while driving your scooter. When reaching, bending, or leaning while seated on your scooter, it is important to maintain a stable centre of gravity and keep the scooter from tipping. Pride recommends that the scooter user determine his/her personal limitations and practice bending and reaching in the presence of a qualified healthcare professional.



WARNING! Do not bend, lean, or reach for objects if you have to pick them up from the floor by reaching down between your knees. Movements such as these may change your centre of gravity and the weight distribution of the scooter and cause your scooter to tip, possibly resulting in personal injury. Keep your hands away from the tyres when driving.

POSITIONING BELTS

Your authorised Pride Dealer, therapist(s), and other healthcare professionals are responsible for determining your requirement for a positioning belt in order to operate your scooter safely.



WARNING! If you require a positioning belt to safely operate your scooter, make sure it is fastened securely. Serious personal injury may result if you fall from the scooter.

PRESCRIPTION DRUGS/PHYSICAL LIMITATIONS

The scooter user must exercise care and common sense when operating his/her scooter. This includes awareness of safety issues when taking prescribed or over-the-counter drugs or when the user has specific physical limitations.



WARNING! Consult your physician if you are taking prescribed or over-the-counter medication or if you have certain physical limitations. Some medications and limitations may impair your ability to operate your scooter in a safe manner.

ALCOHOL

The scooter user must exercise care and common sense when operating his/her scooter. This includes awareness of safety issues while under the influence of alcohol.



WARNING! Do not operate your scooter while you are under the influence of alcohol, as this may impair your ability to drive safely.

III. SPECIFICATIONS

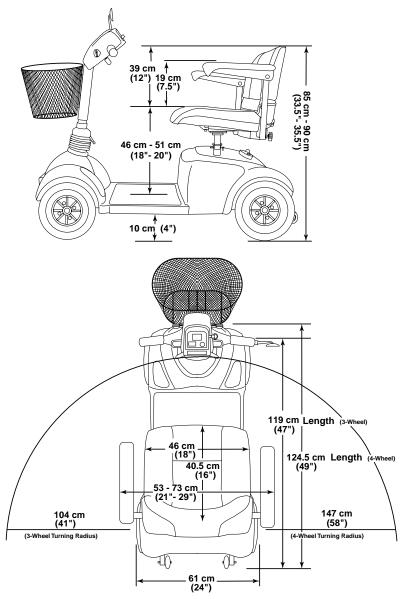


Figure 4. Victory Specifications

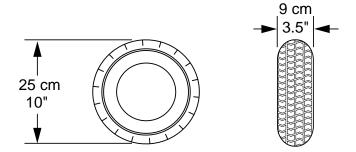


Figure 5. Victory Tyre Dimensions (Front and Rear)

III. SPECIFICATIONS

Model Number(s)	3-wheel: SCUKCREDD1600, SCUKVBLUD1600
Woder (value (3)	4-wheel: SCUKCREDD1700, SCUKVBLUD1700
Available Colours	Painted: Candy Apple Red, Viper Blue
Overall Length	3-wheel: 119 cm (47 in.)
	4-wheel: 124.5 cm (49 in.)
Overall Width	61 cm (24 in.)
Total Weight Without Batteries	3-wheel: 46 kg (102 lbs.)
	4-wheel: 49 kg (108 lbs.)
Heaviest Piece When Disassembled	Rear section: 20 kg (45 lbs.)
Turning Radius	3-wheel: 104 cm (41 in.)
	4-wheel: 147 cm (58 in.)
Maximum Speed	Variable up to 8 km/h (5 mph), 60% reverse (may vary with terrain)
Range Per Charge*	Up to 40 km (25 miles) with 32 AH batteries
Ground Clearance	10 cm (4 in.)
Weight Capacity	158 kg/25 stone (350 lbs.) maximum
Standard Seating	Type: Foldable molded plastic; removable seat covers with foam
	inserts are attached to seat.
	Material: Grey or Black (in vinyl)
	Grey (in fabric)
	Dimensions: width 46 cm (18 in.) (usable)
	depth 40.5 cm (16 in.)
	height 39 cm (12 in.) (usable)
Drive System	Rear-wheel drive, 24V sealed transaxle
Dual Braking System	Electronic, regenerative, and electromechanical
Wheels	Black aluminum alloys
Tyres (pneumatic)	9 cm x 25 cm (3.5 in. x 10 in.)
Battery Requirements	Type: 12V deep-cycle (AGM or Gel-Cell)
_	Size: U-1
	Amp hours: 32AH
	Weight: 11 kg (24 lbs.)
Battery Charger	Off-board Off-board

^{*}Varies with user weight, terrain type, battery charge, battery condition, and tyre condition

Your scooter is a motorised electric scooter designed to enhance your personal mobility. It is an indoor/outdoor scooter that was designed to travel primarily on smooth surfaces such as footpaths, roads, parking lots, floors, and driveways. For easy transportation or storage, you can disassemble your scooter into seven components. See figure 6.



Figure 6. Victory Components

CONTROL CONSOLE MODULE

The control console module located on the front section houses all of the controls you need to operate your scooter. See figure 7.



WARNING! Do not expose the control console module to moisture. In the event it does become exposed to moisture, do not attempt to operate your scooter until it has thoroughly dried.

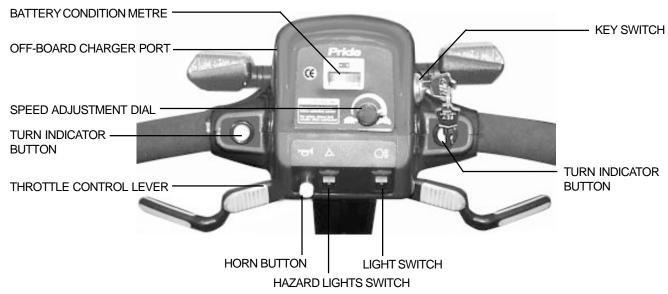


Figure 7. Control Console Module

Horn Button

This button activates a warning horn. Ensure the key is fully inserted into the key switch and push the horn button to sound the horn.

Speed Adjustment Dial

This dial allows you to preselect and limit your scooter's top speed. Set the speed between the slowest (image of the tortoise) and the fastest (image of the hare) speed settings.

Key Switch

This switch enables you to power up and power down your scooter.

- Fully insert the key into the key switch and turn the key clockwise to power up your scooter.
- Turn the key anticlockwise to power down your scooter, and remove the key from the key switch.



WARNING! If the key is removed from the key switch while your scooter is in motion, the electronic brakes will engage and your scooter will come to an abrupt stop!

Left and Right Turn Indicator Buttons

Use these buttons to turn on the left and right turn indicator lights.

- Push the appropriate turn indicator button once to activate it.
- The turn indicators are timed to shut off automatically.

Throttle Control Lever

This lever allows you to control the forward and reverse speeds of your scooter up to the maximum speed you preset with the speed adjustment dial.

To Move Forward use either of the following:

- Use your left thumb to push the left side of the throttle control lever to move forward.
- Use your right hand fingers to pull back on the right side of the throttle control lever to move forward.

To Move Rearward use either of the following:

- Use your right thumb to push the right side of the throttle control lever to move rearward.
- Use your left hand fingers to pull back on the left side of the throttle control lever to move rearward.

Release the throttle control lever and come to a complete stop before pushing/pulling the other side of the lever. When the throttle control lever is completely released, it automatically returns to the center "stop" position and engages your scooter's brakes.

Hazard Lights Switch

Toggle this switch up to activate and down to deactive the scooter's front and rear (amber) hazard lights.

Light Switch

Toggle this switch up to activate and down to deactive the scooter's headlight and running (rear red) lights.

Battery Condition Metre

When your scooter's key is fully inserted and turned clockwise to power on your scooter, this metre indicates the approximate battery voltage strength.

REAR SECTION

The electronic controller module, main circuit breaker, batteries (not shown), motor/transaxle assembly, and the manual freewheel lever are located on the rear section of your scooter. The anti-tip wheels are at the rearmost part of your scooter. See figure 8.

Electronic Controller Module

The electronic controller module receives electrical signals from the console controls and sends power to the motor, the brakes, and the lighting system.



WARNING! Do not expose the electronic controller module to moisture. If it does become exposed to moisture, do not attempt to operate your scooter until it has thoroughly dried.

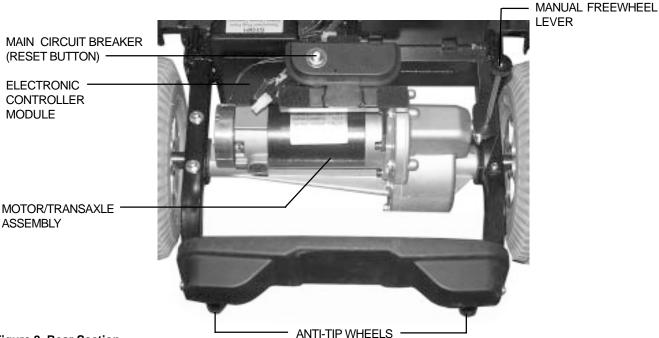


Figure 8. Rear Section

Main Circuit Breaker

When the voltage in your scooter's batteries becomes low or your scooter is heavily strained because of excessive loads, the main circuit breaker may trip to protect the motor and electronics from damage. When the main circuit breaker trips, the reset button pops out and your scooter shuts down. If the reset button pops out, perform the following steps.

- 1. Allow a minute or so for your scooter's electronics to "rest."
- 2. Push in the reset button to reset the breaker.

Batteries (not shown)

The batteries store the electrical energy that powers your scooter.

Motor/Transaxle Assembly

The motor/transaxle assembly consists of a geared transmission and differential. This one piece, direct drive, fully sealed assembly provides quiet operation with maximum power and long life.

Manual Freewheel Lever

Whenever you want to push your scooter for short distances, you can put it in freewheel mode. It is important to remember that when your scooter is in freewheel mode, the braking system is disengaged. Even though the motor of your scooter is disengaged from the drive system when your scooter is put in freewheel mode, the motor can still run if the throttle control lever is pushed.



WARNING! When your scooter is in freewheel mode, the braking system is disengaged.

- Disengage the drive motors only on a level surface.
- Ensure the key is removed from the key switch.
- Stand behind the scooter to engage or disengage freewheel mode. Never sit on a scooter to do this.
- After you have finished pushing your scooter, always return it to the drive mode to lock the brakes.

Failure to heed the above could result in personal injury and/or damage to your scooter.

- Pull up the manual freewheel lever to disable the drive system and the brake system; you will then be able to push your scooter.
- Push down on the manual freewheel lever to reengage the drive system and the brake system and take your scooter out of freewheel mode.

Anti-tip Wheels

The anti-tip wheels are an integral and important safety feature of your scooter which help to prevent your scooter from tipping rearward on an incline. They are located at the rearmost part of your scooter.



WARNING! Do not remove your scooter's anti-tip wheels or modify your scooter in any way that is not authorised by Pride.

OFF-BOARD BATTERY CHARGER

The off-board battery charger, when plugged into the off-board charger port and a standard wall outlet, charges the scooter's batteries. See figure 9.



PLUGS INTO OFF-BOARD CHARGER PORT

PLUGS INTO STANDARD WALL OUTLET

Figure 9. Off-Board Battery Charger

V. BATTERIES AND CHARGING

Your scooter requires two long-lasting, 12-volt, deep-cycle batteries that are sealed and maintenance free. They are recharged by an off-board charging system.

- Charge your scooter's batteries prior to using it for the first time.
- Keep the batteries fully charged to keep your scooter running smoothly.

READING YOUR BATTERY VOLTAGE

The battery condition metre on the control console module indicates the approximate strength of your batteries using a colour code. Green indicates fully charged batteries, yellow a draining charge, and red indicates that an immediate recharge is necessary. See figure 10. To ensure the highest accuracy, the battery condition metre should be checked while operating your scooter at full speed on a dry, level surface.

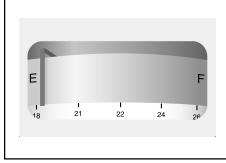


Figure 10. Battery Condition Metre

CHARGING YOUR BATTERIES



WARNING! Never use an extension lead to plug in your battery charger. Plug the charger directly into a properly wired standard wall outlet.



WARNING! Removal of the grounding prong can create an electrical hazard. If necessary, properly install an approved 3-pronged adapter to an electrical outlet having 2-pronged plug access. Failure to heed could result in personal injury and/or property damage.

Follow these easy steps to charge your batteries safely:

- 1. Position your scooter close to a standard wall outlet.
- 2. Remove the key from the key switch.
- 3. Make certain that the manual freewheel lever is in the drive position.
- 4. Plug the off-board charger into the off-board charger port on your scooter.
- 5. Plug the off-board charger into a standard wall outlet.
- 6. When the batteries are fully charged, unplug the charger power lead from the wall outlet and then from the off-board charger port.

We recommend that you charge the batteries for 8 to 14 hours.



NOTE: There is a charger inhibit function on your scooter. The scooter will not run and the battery condition metre will not operate while the batteries are charging.

Follow these steps to properly break-in your scooter's new batteries for maximum efficiency and service life.

- 1. Fully recharge any new battery prior to its initial use. This charging cycle brings the battery up to about 88% of its peak performance level.
- 2. Operate your new scooter in familiar and safe areas. Drive slowly at first, and do not travel too far from your home or familiar surroundings until you have become accustomed to your scooter's controls.
- 3. Fully recharge the batteries. They should be at over 90% of their peak performance level.
- 4. Operate your scooter again.
- 5. Fully recharge the batteries again.
- 6. After four or five charging cycles, the batteries are able to receive a charge of 100% of their peak performance level and are able to last for an extended period of time.

V. BATTERIES AND CHARGING

How can I get maximum range or distance per charge?

Rarely will you have ideal driving conditions—smooth, flat, hard driving surfaces with no wind or curves. Often, you will face hills, pavement cracks, uneven and loosely packed surfaces, curves, and wind, all of which affect the distance or running time per battery charge. Below are a few suggestions for obtaining the maximum range per battery charge.

- Always fully charge your scooter's batteries prior to daily use.
- Maintain 2-2.4 bar (30-35 psi) in each tyre.
- Plan your route ahead to avoid as many hills, cracked, broken, or soft surfaces as possible.
- Limit your baggage weight to essential items.
- Try to maintain an even speed while your scooter is in motion.
- Avoid stop-and-go driving.

What type and size of battery should I use?

We recommend deep-cycle batteries that are sealed and maintenance free. Both AGM and Gel-Cell are deep-cycle batteries that are similar in performance. Do not use wet-cell batteries, which have removable caps.



NOTE: Sealed batteries are not serviceable. Do not remove the caps.

Use these specifications to reorder batteries from your authorised Pride Dealer:

BATTERY SPECIFICATIONS				
Type:	Deep-cycle (AGM or Gel-Cell)			
Size:	U-1			
Voltage:	12 volts each			
Amperage:	32 AH			



WARNING! Corrosive chemicals are contained in batteries. Use only AGM or Gel-Cell batteries to reduce the risk of leakage or explosive conditions.

Why do my new batteries seem weak?

Deep-cycle batteries employ a different chemical technology than that used in car batteries, nickel-cadmium batteries (nicads), or in other common battery types. Deep-cycle batteries are specifically designed to provide power, drain down their charge, and then accept a relatively quick recharge.

We work closely with our battery manufacturer to provide batteries that best suit your scooter's specific electrical demands. Fresh batteries are shipped fully charged to our customers. During shipping, the batteries may encounter temperature extremes that may influence their initial performance. Heat diminishes the charge on the battery; cold slows the available power and extends the time needed to recharge the battery.

It may take a few days for the temperature of your scooter's batteries to stabilise and adjust to their new room or ambient temperature.

It takes a few charging cycles (partial drains followed by full recharging) to establish the critical chemical balance that is essential to a deep-cycle battery's peak performance and long life.

V. BATTERIES AND CHARGING

FREQUENTLY ASKED QUESTIONS (FAQS)

How does the charger work?

When your scooter's battery voltage is low, the charger works harder, sending more electrical current to the batteries to bring up their charge. As the batteries approach a full charge, the charger sends less and less electrical current. When the batteries are fully charged, the current sent from the charger is at nearly zero amperage. Therefore, when the charger is plugged in, it maintains the charge on your scooter's batteries, but does not overcharge them. We do not recommend that you charge your scooter's batteries for more than 24 consecutive hours.

What if my scooter's batteries won't charge?

- Ensure the red (+) and black (-) battery cables are connected properly to the battery terminals.
- Ensure both ends of the charger power lead are inserted fully.

Can I use a different charger?

For the safest, most efficient, and balanced charging of your scooter's batteries, we prefer and highly recommend simultaneous charging of both batteries with the off-board battery charger.

How often must I charge the batteries?

Two major factors must be considered when deciding how often to charge your scooter's batteries:

- All day scooter use on a daily basis.
- Infrequent or sporadic scooter use.

With these considerations in mind, you can determine how often and for how long you should charge your scooter's batteries. We designed the off-board charger so that it will not overcharge your scooter's batteries. However, you may encounter some problems if you do not charge your batteries often enough and if you do not charge them on a regular basis. Following the guidelines below will provide safe and reliable battery operation and charging.

- If you use your scooter daily, charge its batteries as soon as you finish using it for the day. Your scooter will be ready each morning to give you a full day of service. We recommend that you charge your scooter's batteries for 8 to 14 hours after daily use.
- If you use your scooter once a week or less, charge its batteries at least once a week for 12 to 14 hours at a time.
- Keep your scooter's batteries fully charged.
- Avoid deeply discharging your scooter's batteries.

How can I ensure maximum battery life?

Fully charged deep-cycle batteries provide reliable performance and extended battery life. Keep your scooter's batteries fully charged whenever possible. Batteries that are regularly and deeply discharged, infrequently charged, or stored without a full charge may be permanently damaged, causing unreliable performance and limited service life.

What about public transportation?

If you intend to use public transportation with your scooter, you must contact the transportation provider in advance to determine their specific requirements.

VI. OPERATION

BEFORE GETTING ONTO YOUR SCOOTER

- Have you fully charged the batteries? See V. "Batteries and Charging."
- Is the manual freewheel lever in the drive (down) position? Never leave the manual freewheel lever pulled up unless you are manually pushing your scooter.

GETTING ONTO YOUR SCOOTER

1. Make certain that the key is removed from the key switch.



WARNING! Never attempt to get onto or off of your scooter without first removing the key from the key switch. This will prevent the scooter from moving if accidental throttle control lever contact is made.

- 2. Stand at the side of your scooter.
- 3. Disengage the seat lock lever and rotate the seat until it is facing you.
- 4. Make certain that the seat is locked securely in position.
- 5. Position yourself comfortably and securely in the seat.
- 6. Disengage the seat lock lever and rotate the seat until you are facing forward.
- 7. Make certain that the seat is locked securely in position.
- 8. Make certain that your feet are safely on the floorboard.

PRE-RIDE ADJUSTMENTS AND CHECKS

- Is the seat at the proper height? See VII. "Comfort Adjustments."
- Is the seat locked securely in place?
- Is the tiller at a comfortable setting and locked securely in place? See VII. "Comfort Adjustments."
- Is the key fully inserted into the key switch and turned clockwise to the "on" position?
- Does the scooter's horn work properly?
- Is your proposed path clear of people, pets, and obstacles?
- Have you planned your route to avoid adverse terrain and as many inclines as possible?

OPERATING YOUR SCOOTER

WARNING! The following can adversely affect steering and stability while operating your scooter:





- Carrying passengers (including pets)
- Hanging any article from the tiller
- Towing or being pushed by another motorised vehicle

Such practices could cause loss of control and/or tipping, resulting in personal injury and/or damage to your scooter.

Keep both hands on the tiller and your feet on the floorboard at all times while operating your scooter. This driving position gives you the most control over your vehicle.

- Set the speed adjustment dial to your desired speed.
- Push or pull the appropriate side of the throttle control lever.
- The electromechanical disc park brake automatically disengages and the scooter accelerates smoothly to the speed you preselected with the speed adjustment dial.
- Pull on the left handgrip to steer your scooter to the left.

VI. OPERATION

- Pull on the right handgrip to steer your scooter to the right.
- Move the tiller to the centre position to drive straight ahead.
- To stop, slowly release the throttle control lever. The electronic brakes will automatically engage when your scooter comes to a stop.



NOTE: Your scooter's reverse speed is slower than that of the forward speed you preset with the speed adjustment dial.

GETTING OFF OF YOUR SCOOTER

- 1. Bring your scooter to a complete stop.
- 2. Remove the key from the key switch.
- 3. Disengage the seat lock lever and rotate the seat until you are facing toward the side of your scooter.
- 4. Make certain that the seat is locked securely in position.
- 5. Carefully and safely get out of the seat and stand to the side of your scooter.
- 6. You can leave the seat facing to the side to facilitate boarding your scooter next time.

POWER DOWN TIMER FEATURE

Your scooter is equipped with an energy saving automatic power down timer feature designed to preserve your scooter's battery life. If you mistakenly leave the key in the key switch and in the "on" position but do not use your scooter for approximately 20 minutes, the scooter's controller shuts down automatically. Although the controller is shut down, power will still be supplied to the scooter's lighting system.

If the power down timer feature takes effect, perform the following steps to resume normal operation.

- 1. Remove the key from the key switch.
- 2. Reinsert the key and power up your scooter.

VII. COMFORT ADJUSTMENTS

TILLER ANGLE ADJUSTMENT



WARNING! Remove the key from the key switch before adjusting the tiller or the seat. Never attempt to adjust the tiller or the seat while the scooter is in motion.

You can adjust the tiller to many positions. The tiller adjustment lever locks the tiller in place; it has a spring-loaded mechanism that enables you to rotate it and change its position.

- 1. Turn the tiller adjustment lever anticlockwise until it is loose. If the tiller adjustment lever comes in contact with the tiller basket, pull it outward, turn it clockwise, and release it. Continue to loosen until you are able to move the tiller. See figure 11.
- 2. Squeeze the release buttons (located beneath the tiller boot) and move the tiller to a comfortable position.
- 3. Turn the tiller adjustment lever clockwise until it is tight. If the tiller adjustment lever comes in contact with the tiller basket, pull it outward, turn it anticlockwise, and release it. Continue to turn the lever until it is tight. The tiller may be lowered to the centre of the floorboard and locked in place for storage. See VIII. "Disassembly and Assembly."

SEAT HEIGHT ADJUSTMENT

The seat can be repositioned to one of three different heights.

- 1. Remove the seat from your Victory. See VIII. "Disassembly and Assembly."
- 2. Use the attached ring to pull and remove the ball detent pin from the lower seat post. See figure 12.
- 3. Raise or lower the upper seat post to the desired seat height.
- 4. Hold the upper seat post at that height and align the adjustment holes in the lower seat post with those of the upper seat post.
- 5. Fully insert the ball detent pin.
- 6. Replace the seat.



NOTE: The supplied nut, bolt, and washers can be used as an alturnative to the ball detent pin for seat height adjustment and stability.

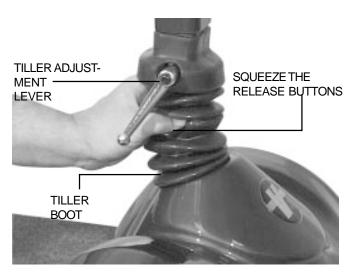


Figure 11. Tiller Adjustment

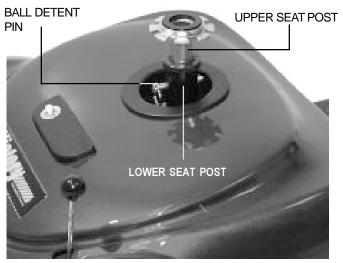


Figure 12. Seat Height Adjustment

VII. COMFORT ADJUSTMENTS

ARMREST WIDTH ADJUSTMENT

The armrest width of your Victory can be adjusted inward or outward. See figure 12A.

- 1. Loosen the armrest adjustment knobs at the back of the seat frame.
- 2. Slide the armrests in or out to the desired width.
- 3. Tighten the armrest adjustment knobs.

The armrests also pivot upward to make getting on and off of your Victory easier.

SEAT ROTATION ADJUSTMENT

The seat lock lever locks the seat in one of 5 positions. See figure 12B.

- 1. Push forward on the seat lock lever to unlock the seat.
- 2. Rotate the seat to the desired position.
- 3. Release the seat lock lever to lock the seat securely in place.

FRONT-TO-BACK SEAT ADJUSTMENT

You can reposition the scooter's seat forward or rearward to adjust the distance between the seat and the tiller. See figure 12B.

- 1. Move the seat sliding lever outward.
- 2. While holding the lever out, slide the seat forward or rearward.
- 3. Release the seat sliding lever once the seat is in the desired position.



ARMREST ADJUSTMENT KNOBS

Figure 12A. Armrest Width Adjustment

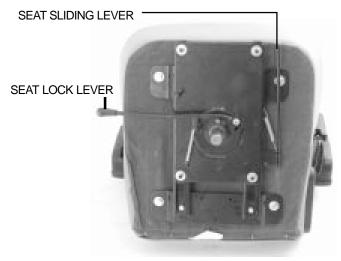


Figure 12B. Seat Adjustment

VIII. DISASSEMBLY AND ASSEMBLY

The Victory requires no tools for disassembly. Always disassemble or assemble your scooter on a level, dry surface with sufficient room for you to work and move around your scooter. Keep in mind that the disassembled sections of the scooter will take up more floor space than the assembled scooter.

DISASSEMBLY

- 1. Remove the key from the key switch. See IV. "Your Scooter."
- 2. Push down on the manual freewheel lever. See IV. "Your Scooter." Putting your scooter in drive mode may make it easier for you to maneuver the rear section because the drive wheels are stabilised.
- 3. Make certain that the seat is locked into position. See VII. "Comfort Adjustments." Lift the seat up and off of your scooter.

 UNPLUG FRONT-TO-REAR HARNESS
- 4. Gently lift the rear shroud off of your scooter. The rear shroud is held in place with a reusable fastener.
- 5. Unplug both battery harnesses. See figure 13.
- 6. Loosen the battery straps, then lift both batteries from the battery wells.
- 7. Unplug the large, white, 9-pin front-to-rear harness that attaches the front control console module harness to the electronic controller module harness. See figure 13.

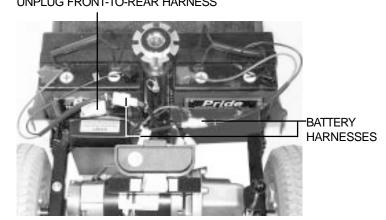


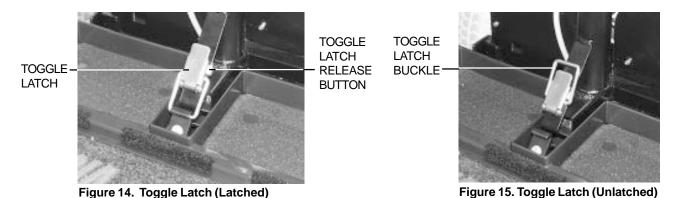
Figure 13. Disassemble Rear Connections



WARNING! Failing to unplug both battery harnesses and the front-to-rear harness prior to further disassembly could result in permanent damage to your scooter.

Toggle Latch Release

- 1. Push in the toggle latch release button while pulling back the toggle latch. See figure 14.
- 2. Position the toggle latch buckle over the top of the toggle latch. See figure 15.
- 3. Lower the tiller to the scooter floorboard and fully tighten the tiller adjustment lever.



VIII. DISASSEMBLY AND ASSEMBLY

Frame Separation

- 1. Push back on the seat post to pivot the scooter's rear section rearward until the rear section is standing vertically on its rear bumper. See figure 16.
- 2. Lift the front section up until the lower pegs are no longer in the slots. See figure 17.
- 3. Carefully lift the front section vertically away from the rear section.

ASSEMBLY

- 1. Position the front and rear sections of your scooter as shown in figure 18.
- 2. Align the lower slots of the front section with the corresponding pegs on the front of the rear section. See figure 17.



WARNING! Position the front-to-rear harness so it won't become pinched between the frame halves when pivoting the rear section forward.

- 3. Holding the seat post, slowly pivot the rear section forward until the curved locking brackets are fully connected onto the top rear pegs. See figure 17.
- 4. Raise the tiller.
- 5. Secure the toggle latch. See figure 14.
 - Lower the toggle latch buckle.
 - Push back on the toggle latch so it locks into place.
- 6. Reinstall the batteries.
- 7. Connect the front-to-rear harness and both battery harnesses.
- 8. Reinstall the rear shroud.
- 9. Replace the seat and rotate it until it locks into place.



Figure 16. Frame Positioning

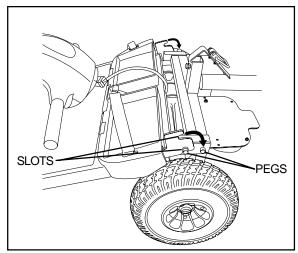


Figure 17. Frame Lockup



Figure 18. Frame Halves

IX. TROUBLESHOOTING

Any electromechanical device occasionally requires some troubleshooting. However, most of the problems that may arise can usually be solved with a bit of thought and common sense. Many of these problems occur because the batteries are not fully charged or because the batteries are worn down and can no longer hold a charge.

PROBLEM	POSSIBLE SOLUTIONS
All of my scooter systems appear to be "dead."	One of the following actions may eliminate the problem. Remove and reinsert the key in the key switch. Ensure the batteries are fully charged. Push in the main circuit breaker reset button. Ensure both battery harnesses are firmly connected to the electronic controller module and to the battery terminals. Ensure the front-to-rear harness is firmly connected.
My scooter's battery condition metre shows a full charge, but my scooter does not move when I push/pull the throttle control lever.	Ensure your scooter was not left in freewheel mode. (Push down on the manual freewheel lever to restore normal operation.) NOTE: When the manual freewheel lever is pulled up, your scooter's brakes are disengaged and all power to the motor/transaxle assembly is cut.
My scooter's main circuit breaker repeatedly trips.	 One of the following actions may eliminate the problem. Charge your scooter's batteries more frequently. Have both of your scooter's batteries load tested by your authorised Pride Dealer. Obtain a battery load tester at most any automotive parts store; follow the directions supplied with the load tester.
My scooter's battery condition metre dips way down and the motor surges or hesitates when I push/pull the throttle control lever.	One of the following actions may eliminate the problem. Fully charge your scooter's batteries. Have your authorised Pride Dealer load test each battery. Obtain a battery load tester at most any automotive parts store; follow the directions supplied with the load tester.

If you experience any problems with your scooter that you are not able to solve, immediately contact your authorised Pride Dealer for information, maintenance, and service.

X.CARE AND MAINTENANCE

Your scooter requires a minimal amount of care and maintenance. If you do not feel confident in your ability to perform the maintenance listed below, you may schedule inspection and maintenance at your authorised Pride Dealer. The following areas require periodic inspection and/or care and maintenance.

TYRE PRESSURE

■ Always maintain a proper 2-2.4 bar (30-35 psi) tyre pressure.



WARNING! It is important that 2-2.4 bar (30-35 psi) tyre pressure be maintained in pneumatic tyres at all times.

Regularly inspect your scooter's tyres for signs of wear.

EXTERIOR SURFACES

Bumpers, tyres, trim, and the tiller boot can benefit from an occasional application of a rubber or vinyl conditioner.



WARNING! Do not use a rubber or vinyl conditioner on the scooter's vinyl seat or tyre tread. They will become dangerously slippery and result in personal injury and/or damage to your scooter.

BATTERY TERMINAL CONNECTIONS

- Make certain that the terminal connections remain tight and uncorroded.
- The batteries must sit flat in the battery wells.
- The battery terminals should face the rear of the scooter.

WIRING HARNESSES

- Regularly check all wiring connections.
- Regularly check all wiring insulation, including the charger power lead, for wear or damage.
- Have your authorised Pride Dealer repair or replace any damaged harnesses, connection, or insulation that you find before using your scooter again.

ABS PLASTIC SHROUDS

- The front tiller shroud, front shroud, and the rear shroud are formed from durable ABS plastic and are coated with an advanced formula urethane paint.
- A light application of car wax will help the shrouds retain their high gloss.

AXLE BEARINGS AND THE MOTOR/TRANSAXLE ASSEMBLY

These items are all prelubricated, sealed, and require no subsequent lubrication.

MOTOR BRUSHES

The motor brushes are housed inside of the motor transaxle/assembly. They should be inspected periodically for wear by your authorised Pride Dealer.

X. CARE AND MAINTENANCE

CONSOLE, CHARGER, AND REAR ELECTRONICS

- Keep these areas free of moisture.
- Allow these areas to dry thoroughly if they have been exposed to moisture before operating your scooter again.

STORING YOUR SCOOTER

If you plan on not using your scooter for an extended period of time, it is best to:

- 1. Fully charge its batteries prior to storage.
- 2. Disconnect the batteries from the scooter.
- 3. Store your scooter in a warm, dry environment.
- 4. Avoid storing your scooter where it will be exposed to temperature extremes.



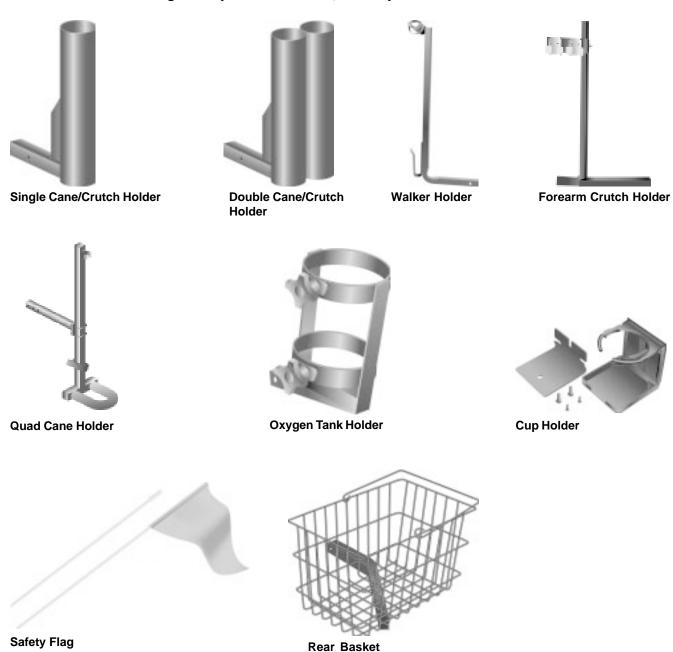
WARNING! Always protect batteries from freezing temperatures and never charge a frozen battery. This damages the battery and can cause personal injury.

For prolonged storage, you may wish to place several boards under the frame of your scooter to raise it off of the ground. This takes the weight off the tyres and reduces the possibility of flat spots developing on the areas of the tyres contacting the ground.

XI. OPTIONAL ACCESSORIES

OPTIONAL ACCESSORIES

For information concerning these optional accessories, contact your authorised Pride Dealer.



A dust cover is also available but is not shown

XII. WARRANTY

TWO-YEAR LIMITED WARRANTY

Structural frame components, including: platform, fork, seat post, and frame welds. Drivetrain, including: differential, motor, and brake.

ONE-YEAR LIMITED WARRANTY

Your Pride Scooter is fully guaranteed for twelve (12) months from the date of purchase against faults arising due to defects in manufacture or materials. This warranty does not detract from, but is in addition to your legal rights.

All electronic parts, including controllers and battery chargers, have a one (1) year warranty. Servicing to the controller or battery charger must be carried out by your authorised Pride Dealer. Any attempt to open or dismantle these items renders the guarantee void on that item.

NOT COVERED UNDER WARRANTY

This guarantee does not extend to those items which may need replacement due to normal wear and tear (tyres, belts, bulbs, upholstery, plastic shrouds, motor brushes, fuses, and batteries), or damage to the product caused by misuse or accident for which Pride or its agent cannot be held responsible. This warranty does not include labor or service calls.

BATTERIES

Batteries are covered by a six (6) month warranty from the original manufacturer.

Gradual deterioration in performance due to being left in a discharged state, left in cold conditions for long periods of time, or worn out through heavy use is not covered.

SERVICE CHECKS AND WARRANTY SERVICE

Warranty service can be performed by an authorised Pride Dealer. Please contact your authorised Pride Dealer for advice on the current cost affecting the service visit.