

Owner's Manual

# Dynamo



**QUANTUM<sup>®</sup>**  
**REHAB**

**INNOVATIVE REHAB SOLUTIONS**

A Division of Pride Mobility Products<sup>®</sup> Corp.

1-800-800-8586 (Exeter, PA) • 1-888-570-1113 (St. Catharines, ON) • [www.quantumrehab.com](http://www.quantumrehab.com)

# SAFETY GUIDELINES

The symbols below are used throughout this owner's manual and on the power chair to identify warnings and important information. It is very important for you to read them and understand them completely.



**WARNING!** Failure to follow designated procedures can cause either personal injury, component damage, or malfunction (black symbol on yellow triangle with black border).



**MANDATORY!** These actions should be performed as specified. Failure to perform mandatory actions can cause injury to personnel and/or damage to equipment (white symbol on blue dot).



**PROHIBITED!** These actions should be prohibited. These actions should not be performed at any time or in any circumstances. Performing a prohibited action can cause injury to personnel and/or damage to equipment (black symbol with red circle and red slash).

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## IMPORTANT NOTICE

**Attention parents, guardians, and power chair attendants: Please read this manual in its entirety before allowing a minor to operate the Quantum Dynamo. Give close attention to all safety guidelines, warnings, and cautions contained in this manual. Neither this manual nor this power chair is intended for use by a minor without the close supervision of a parent, guardian, or adult attendant!**

# I . I N T R O D U C T I O N

## SAFETY

WELCOME to Quantum Rehab, a division of Pride Mobility Products Corporation (Pride). The power chair you have purchased combines state-of-the-art components with **safety**, comfort, and styling in mind. We are confident that these design features will provide you with the conveniences you expect during your daily activities. Once you understand how to **safely** operate and care for your power chair, it should give you years of trouble free operation and service.

**Read and follow** all instructions, warnings, and notes in this manual before attempting to operate your power chair for the first time. In addition, your **safety** depends upon you, as well as your provider, caretaker, or healthcare professional in using good judgement.

If there is any information in this manual which you do not understand, or if you require additional assistance for setup or operation, please contact your Quantum Rehab Specialist. **Failure to follow the instructions in this manual and those located on your power chair can lead to personal injury and/or damage to the power chair, including voiding the warranty.**

## PURCHASER'S AGREEMENT

By accepting delivery of this product, you promise that you will not change, alter, or modify this product or remove or render inoperable or unsafe any guards, shields, or other safety features of this product; fail, refuse, or neglect to install any retrofit kits from time to time provided by Pride to enhance or preserve the safe use of this product.

## INFORMATION EXCHANGE

We want to hear your questions, comments, and suggestions about this manual. We would also like to hear about the safety and reliability of your new power chair, and about the service you received from your Quantum Rehab Specialist.

Please notify us of any change of address, so we can keep you apprised of important information about safety, new products, and new options that can increase your ability to use and enjoy your power chair. Please feel free to contact us at the address below:

Pride Mobility Products Corporation  
Attn: Customer Care Department  
182 Susquehanna Avenue  
Exeter, PA 18643-2694  
customer care@pridemobility.com  
800-424-8205

***NOTE: If you ever lose or misplace your product registration card or your copy of this manual, contact us and we will be glad to send you a new one immediately.***

# I . I N T R O D U C T I O N

## PRIDE OWNERS CLUB

As an owner of a Pride product, you are invited to register your product's warranty and enroll in the Pride Owners Club. You may do so by filling out and returning your enclosed product registration card or by visiting Pride's web site at [www.pridemobility.com](http://www.pridemobility.com). As a registered member, each time you visit our site, you will have access to the most interactive and honest educational venue available today for people with mobility needs, their families, and friends.

From our home page, select "Owners Club" to enter a page dedicated to current and potential Pride product owners. You will gain access to interviews, stories, recreation ideas, daily living tips, product and funding information, and interactive message boards. These message boards invite you to communicate with other Pride customers as well as Pride representatives who are available to assist you with any questions or concerns you may have.

### **My Quantum Rehab Specialist:**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

# II. SAFETY

## PRODUCT SAFETY SYMBOLS

The symbols below are used on the power chair to identify warnings, mandatory actions, and prohibited actions. It is very important for you to read and understand them completely.



Corrosive chemicals contained in battery. Use only AGM or Gel-Cell batteries to reduce the risk of leakage or explosive conditions.



EMI-RFI - This product has been tested and passed at an immunity level of 20 V/m.



Read and follow the information in the owner's manual.



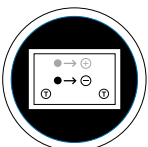
Maximum seating weight.



Unlocked and in freewheel mode.

Place unit on level ground and stand behind or to one side when changing from drive mode to freewheel mode or freewheel mode to drive mode.

Locked and in drive mode.



Two (2) Battery Configuration:  
**T** = Terminal Post  
Connect Red wire to **T** with +  
Connect Black wire to **T** with -



Do not remove anti-tip wheels.

## II. SAFETY



Do not use a cell phone, walkie/talkie, laptop, or other radio transmitter while operating.



Avoid exposure to rain, snow, ice, salt, or standing water whenever possible. Maintain and store in a clean and dry condition.



Removal of grounding prong can create electrical hazard. If necessary, properly install an approved 3-pronged adapter to an electrical outlet having 2-pronged plug access. Failure to heed could result in personal injury and/or property damage.



Prevent personal injury and equipment damage. Do not connect an extension cord to the AC/DC converter or the battery charger.

# II. SAFETY

## SAFETY



**MANDATORY!** Do not operate your new power chair for the first time without completely reading and understanding this owner's manual.

Your power chair is a state-of-the-art life-enhancement device designed to increase mobility. Pride provides an extensive variety of products to best fit the individual needs of the power chair user. Please be aware that the final selection and purchasing decision regarding the type of power chair to be used is the responsibility of the power chair user, who is capable of making such a decision, and his/her healthcare professional (i.e., medical doctor, physical therapist, etc.).

The contents of this manual are based on the expectation that a mobility device expert has properly fitted the power chair to the user and has assisted the prescribing healthcare professional and/or the Quantum Rehab Specialist in the instruction process for the use of the product.

There are certain situations, including some medical conditions, where the power chair user will need to practice operating the power chair in the presence of a trained attendant. A trained attendant can be defined as a family member or care professional specially trained in assisting a power chair user in various daily living activities.

As you begin using your power chair during daily activities, you will probably encounter situations in which you will need some practice. Simply take your time and you will soon be in full and confident control as you maneuver through doorways, on and off of elevators, up and down ramps, and over moderate terrain.

Below are some precautions, tips, and other safety considerations that will help the user become accustomed to operating the power chair safely.

### Modifications

Pride has designed and engineered your power chair to provide maximum mobility and utility. A wide range of accessories is available from your Quantum Rehab Specialist to further customize your power chair to better suit your needs and/or preferences. However, under no circumstances should you modify, add, remove, or disable any feature, part, or function of your power chair.



**WARNING!** Do not modify your power chair in any way not authorized by Pride. Unauthorized modifications may result in personal injury and/or damage to your power chair.

### Pre-Ride Safety Check

Get to know the feel of your power chair and its capabilities. Pride recommends that you perform a safety check before each use to make sure your power chair operates smoothly and safely. See VIII. "Care and Maintenance."

Perform the following inspections prior to using your power chair:

- Check for proper tire inflation. Maintain but do not exceed **35 psi (2.4 bar)** in each tire (if equipped with pneumatic tires).
- Check all electrical connections. Make sure they are tight and not corroded.
- Check all controller connections to the electronics tray. Make sure they are secured properly.
- Check the brakes. See VIII. "Care and Maintenance."
- Check battery charge. See VI. "Batteries and Charging."

**NOTE:** *If you discover a problem, contact your Quantum Rehab Specialist for assistance.*



# II. SAFETY

## Weight Limitations

Your power chair is rated for a maximum weight capacity. Please refer to the specifications table for this limit.

WARNING! Exceeding the weight capacity voids your warranty and may result in personal injury and/or damage to your power chair. Pride will not be held responsible for injuries and/or property damage resulting from failure to observe weight limitations.



WARNING! Do not carry passengers on your power chair. Carrying passengers on your power chair may result in personal injury and/or property damage.

## Tire Inflation

If your power chair is equipped with pneumatic tires, you should check or have the air pressure checked regularly. Proper inflation pressures will prolong the life of your tires and help ensure the smooth operation of your power chair.

WARNING! It is important that 35 psi (2.4 bar) tire pressure be maintained in pneumatic tires at all times. Do not underinflate or overinflate your tires. Low pressure may result in loss of control, and overinflated tires may burst. Failure to maintain 35 psi (2.4 bar) tire pressure in pneumatic tires at all times may result in tire and/or wheel failure, causing serious personal injury and/or damage to your power chair.



WARNING! Inflate your power chair drive tires from a regulated air source with an available pressure gauge. Inflating your tires from an unregulated air source could overinflate them, resulting in a burst tire and/or personal injury.

## Incline Information

More and more buildings have ramps with specified degrees of inclination, designed for easy and safe access. Some ramps may have turning switchbacks (180-degree turns) that require you to have good cornering skills on your power chair.

- Proceed with extreme caution as you approach the downgrade of a ramp or other incline.
- Take wide swings with your power chair's front wheels around any tight corners. If you do that, the power chair's rear wheels will follow a wide arc, not cut the corner short, and not bump into or get hung up on any railing corners.
- When driving down a ramp, keep the power chair's speed adjustment set to the slowest speed setting to ensure a safely controlled descent. See VII. "Operation."
- Avoid sudden stops and starts.

When climbing an incline, try to keep your power chair moving. If you must stop, start up again slowly and then accelerate cautiously. When driving down an incline, set your power chair to the slowest setting and drive in the forward direction only. If your power chair starts to move down the incline faster than you anticipated or desired, allow it to come to a complete stop by releasing the joystick, then push the joystick forward slightly to ensure a safely controlled descent.

# II. SAFETY

WARNING! When climbing an incline, do not zigzag or drive at an angle up the face of the incline. Drive your power chair straight up the incline. This greatly reduces the possibility of a tip or a fall. Always exercise extreme caution when negotiating an incline.

WARNING! You should not travel up or down a potentially hazardous incline (i.e., areas covered with snow, ice, cut grass, or wet leaves).



WARNING! When on any sort of an incline or decline, never place the power chair in freewheel mode while seated on it or standing next to it. Doing so may result in personal injury and/or damage to your power chair.

WARNING! Never travel down an incline backward. This may result in personal injury.

WARNING! Even though your power chair is capable of climbing slopes greater than those illustrated in figure 1, do not, under any circumstances, exceed the incline guidelines or any other specifications presented in this manual. Doing so could cause instability in your power chair, resulting in personal injury and/or damage to your power chair.

In compliance with the Americans with Disabilities Act of 1990, all handicap public access ramps are required to have a maximum slope of 5° (8.7%). Therefore, Pride recommends that the maximum slope of an incline you attempt to safely ascend or descend on your power chair does not exceed 5° (8.7%). See figure 1.



WARNING! Any attempt to climb or descend a slope steeper than 5° (8.7%) may put your power chair in an unstable position and cause it to tip, resulting in personal injury.

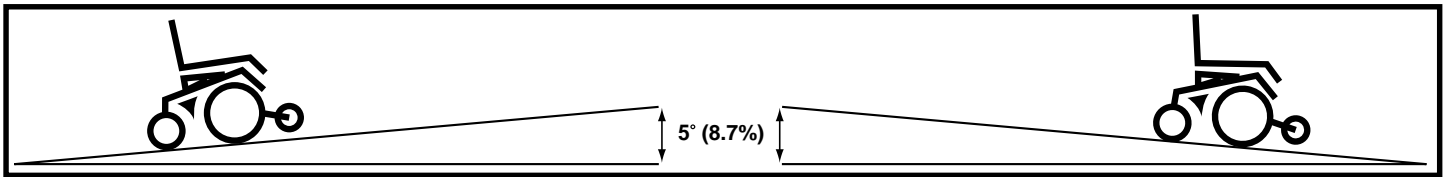


Figure 1. Maximum Safe Slope (Ascending and Descending)

## Braking Information

Your power chair is equipped with two powerful brake systems:

- Regenerative — uses electricity to rapidly slow the vehicle when the joystick returns to the center/stop position.
- Disc Park Brake — activates mechanically after regenerative braking slows the vehicle to near stop, or when power is removed from the system for any reason.

## Cornering Information

While your power chair is equipped with caster wheels and anti-tip wheels, excessively high cornering speeds can still create the possibility of tipping. Factors which affect the possibility of tipping include, but are not limited to: cornering speed, steering angle (how sharply you are turning), uneven road surfaces, inclined road surfaces, riding from an area of low traction to an area of high traction (such as passing from a grassy area to a paved area – especially at high speed while turning), and abrupt directional changes. High cornering speeds are not recommended. If you feel that you may tip over in a corner, reduce your speed and steering angle (i.e., lessen the sharpness of the turn) to prevent your power chair from tipping.



WARNING! When cornering sharply, reduce your speed. This greatly reduces the possibility of a tip or fall. To avoid personal injury and/or property damage, always exercise common sense when cornering.

# II. SAFETY

## Outdoor Driving Surfaces

Your power chair is designed to provide optimum stability under normal driving conditions—dry, level surfaces composed of concrete, blacktop, or asphalt. However, Pride recognizes that there will be times when you will encounter other surface types. For this reason, your power chair is designed to perform admirably on packed soil, grass, and gravel. Feel free to use your power chair safely on lawns and in park areas.

- Reduce your power chair's speed when driving on uneven terrain and/or soft surfaces.
- Avoid tall grass that can entangle the running gear.
- Avoid loosely packed gravel and sand.
- If you feel unsure about a driving surface, avoid that surface.

## Freewheel Mode

Your power chair is equipped with two manual freewheel levers to allow for manual maneuverability by a trained attendant. For more information about how to place your power chair into and out of freewheel mode, see III. "Your Power Chair."

WARNING! Do not use your power chair in freewheel mode without an attendant present. Personal injury may result.



WARNING! Do not attempt to personally place your power chair in freewheel mode while seated on it. Personal injury may result. Ask an attendant for assistance if necessary.

WARNING! Do not place your power chair in freewheel mode while on an incline. The chair could roll uncontrollably on its own, causing personal injury.

## Stationary Obstacles (Steps, Curbs, etc.)

Proceed with extreme caution when driving near raised surfaces, unprotected ledges and/or drop-offs (curbs, porches, stairs, etc.). The correct method for approaching a curb is illustrated in figure 2.



WARNING! Do not attempt to have your power chair climb or descend an obstacle that is higher than 2 inches unless you have the assistance of an attendant.

WARNING! Do not attempt to have your power chair proceed backward down any step, curb, or other obstacle. This may cause the power chair to tip and cause personal injury.

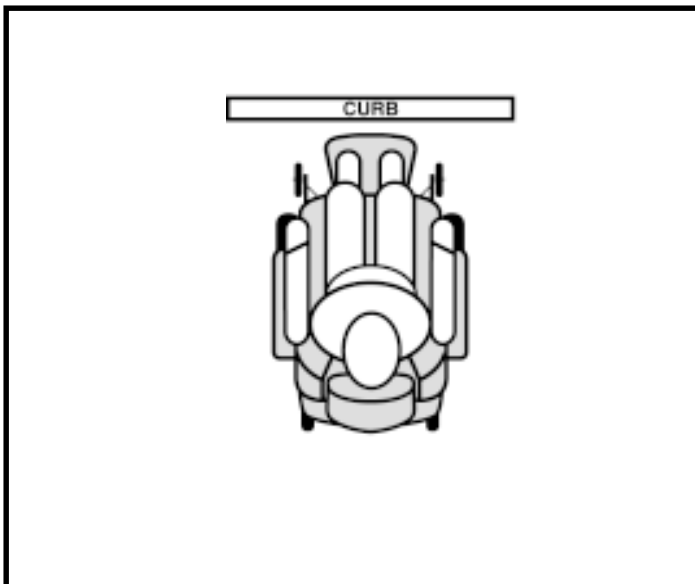


Figure 2. Correct Curb Approach



Figure 3. Incorrect Curb Approach

# II. SAFETY

## Public Streets and Roadways



WARNING! You should not operate your power chair on public streets and roadways. Be aware that it may be difficult for traffic to see you when you are seated on your power chair. Obey all local pedestrian traffic rules. Wait until your path is clear of traffic, and then proceed with extreme caution.

## Stairs and Escalators

Power chairs are not designed to travel up or down stairs or escalators. Always use an elevator.



WARNING! Never use your power chair to negotiate steps or escalators. You may cause injury to yourself and to others and/or damage your power chair.

## Doors

- Determine if the door opens toward or away from you.
- Drive your power chair gently and slowly forward to push the door open. Or drive your power chair gently and slowly backward to pull the door open.

## Elevators

Modern elevators have a door edge safety mechanism that, when pushed, reopens the elevator door(s).

- If you are in the doorway of an elevator when the door(s) begin to close, push on the rubber door edge or allow the rubber door edge to contact the power chair and the door will reopen.
- Use care that pocketbooks, packages, or power chair accessories do not become caught in elevator doors.

## Lift/Elevation Products

If you will be traveling with your power chair, you may find it necessary to use a lift/elevation product to aid in transportation. Pride recommends that you closely review the instructions, specifications, and safety information set forth by the manufacturer of the lift/elevation product before using that product.

## Motor Vehicle Transport

Currently, there are no standards approved for tie-down systems in a moving vehicle of any type to transport a person while seated in a power chair.



WARNING! Do not sit on your power chair while it is in a moving vehicle. Personal injury and/or property damage may result.

WARNING! Always be sure your power chair and its batteries are properly secured when it is being transported. Failure to do so may result in personal injury and/or damage to your power chair.

## Inclement Weather Precautions

Exposure of your power chair to inclement weather conditions should be avoided whenever possible. If suddenly caught up in rain, snow, severe cold or heat while operating your power chair proceed to shelter at the earliest opportunity. Thoroughly dry your power chair before storing, charging, or operating your power chair.



WARNING! Operating in rain, snow, salt, mist/spray conditions, and on icy/slippery surfaces can cause personal injury and/or damage to the power chair and electrical system. Maintain and store your power chair in a dry and clean condition.

# II. SAFETY

## Transfers

Transferring onto and off of your power chair requires a good sense of balance. Always have an attendant or healthcare professional present while learning to properly transfer yourself.

To eliminate the possibility of injury, Pride recommends that you or a trained attendant perform the following tasks before attempting a transfer:

- Turn off the power of the controller. See VII. "Operation."
- Ensure your power chair is not in freewheel mode. See III. "Your Power Chair."
- Turn both caster wheels toward the transfer destination to improve power chair stability during transfer.
- Make sure both armrests are flipped up or removed from your power chair.
- Flip up the foot platform or move the leg rests aside; this will help to keep your feet from getting caught on the foot rigging during the transfer.
- Reduce the distance between your power chair and the object you are transferring onto.

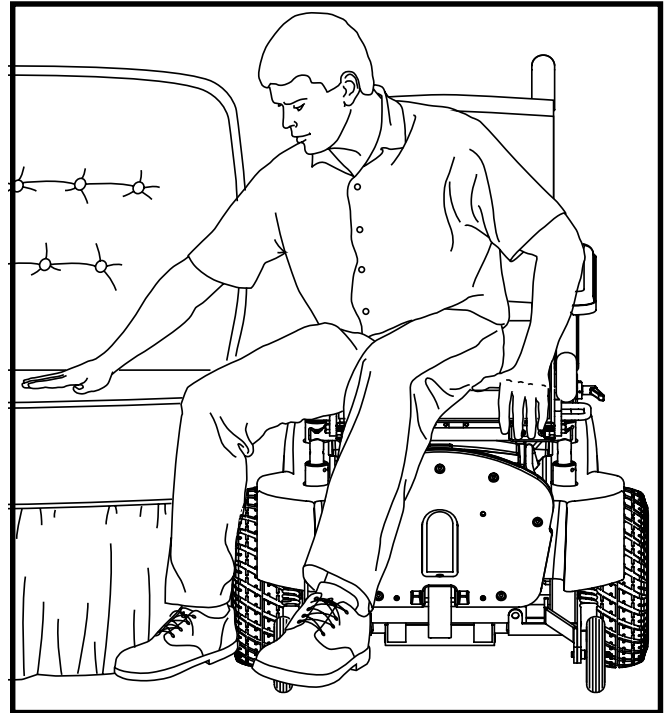


Figure 4. Ideal Transfer Position

WARNING! Before transferring, position yourself as far back as possible in the power chair seat to prevent the power chair from tipping forward during transfer and causing injury.



WARNING! Avoid using your armrests for weight bearing purposes. Such use may cause the power chair to tip and cause personal injury.

WARNING! Avoid putting all of your weight on the foot rigging. Such use may cause the power chair to tip and cause personal injury.

## Positioning Belts

Your Quantum Rehab Specialist, therapist(s), and other healthcare professionals are responsible for determining your requirement for a positioning belt in order to operate your power chair safely.



WARNING! If you require a positioning belt to safely operate your power chair, make sure it is fastened securely. Serious personal injury may result if you fall from the power chair.

WARNING! The positioning belt is not designed for use as a seat belt in a motor vehicle. Nor is your power chair suitable for use as a seat in any vehicle. Anyone traveling in a vehicle should be properly belted into seats approved by the vehicle manufacturer.

# II. SAFETY

## Reaching and Bending

Never reach, lean, or bend while driving your power chair. If it is absolutely necessary to reach, lean, or bend while seated on your power chair, it is important to maintain a stable center of gravity and keep the power chair from tipping. Pride recommends that the power chair user determine his/her personal limitations and practice bending and reaching in the presence of a qualified healthcare professional.



WARNING! Do not bend, lean, or reach for objects if you have to pick them up from the floor by reaching down between your knees. Movements such as these may change your center of gravity and the weight distribution of the power chair. This may cause your power chair to tip, possibly resulting in personal injury.

WARNING! Prevent personal injury! Keep your hands away from the tires when driving. Be aware that loose fitting clothing can become caught in drive tires.

## Batteries

In addition to following the warnings below, be sure to comply with all other battery handling information. For more information about your power chair's batteries, see VI. "Batteries and Charging."

WARNING! Power chair batteries are heavy. See specifications table. If you are unable to lift that much weight, be sure to get help. Lifting beyond your capacity can result in personal injury.



WARNING! Battery posts, terminals, and related accessories contain lead and lead compounds. Wash hands after handling.

WARNING! Always protect the batteries from freezing and never charge a frozen battery. Charging a frozen battery may result in personal injury and/or damage to the battery.

## Preventing Unintended Movement



WARNING! If you anticipate being seated in a stationary position for an extended period of time, turn off the power. This will prevent unexpected motion from inadvertent joystick contact. This will also eliminate the possibility of unintended chair movement from electromagnetic (EM) sources. Failure to do so may result in personal injury.

## Prescription Drugs/Physical Limitations

Users must exercise care and common sense when operating a power chair. This includes awareness of safety issues when taking prescribed or over-the-counter drugs or when the user has specific physical limitations.



WARNING! Consult your physician if you are taking prescribed or over-the-counter medication or if you have certain physical limitations. Some medications and limitations may impair your ability to operate your power chair in a safe manner.

## Alcohol

The power chair user must exercise care and common sense when operating his/her power chair. This includes awareness of safety issues while under the influence of alcohol.



WARNING! Do not operate your power chair while you are under the influence of alcohol, as this may impair your ability to operate your power chair in a safe manner.

## Removable Parts



WARNING! Do not attempt to lift or move a power chair by any of its removable parts. Personal injury and/or damage to the power chair may result.

# II. SAFETY

## Electromagnetic and Radio Frequency Interference (EMI/RFI)



WARNING! Laboratory tests have shown that electromagnetic and radio frequency waves can have an adverse affect on the performance of electrically-powered mobility vehicles.

Electromagnetic and Radio Frequency Interference can come from sources such as cellular phones, mobile two-way radios (such as walkie-talkies), radio stations, TV stations, amateur radio (HAM) transmitters, wireless computer links, microwave signals, paging transmitters, and medium-range mobile transceivers used by emergency vehicles. In some cases, these waves can cause unintended movement or damage to the control system. Every electrically-powered mobility vehicle has an immunity (or resistance) to EMI. The higher the immunity level, the greater the protection against EMI. This product has been tested and has passed at an immunity level of 20 V/m.

WARNING! Be aware that cell phones, two-way radios, laptops, and other types of radio transmitters may cause unintended movement of your electrically-powered mobility vehicle due to EMI. Exercise caution when using any of these items while operating your mobility vehicle and avoid coming into close proximity of radio and TV stations.



WARNING! The addition of accessories or components to the electrically-powered mobility vehicle can increase the susceptibility of the vehicle to EMI. Do not modify your power chair in any way not authorized by Pride.

WARNING! The electrically-powered mobility vehicle itself can disturb the performance of other electrical devices located nearby, such as alarm systems.

***NOTE: For further information on EMI/RFI, go to the Resource Center on [www.pridemobility.com](http://www.pridemobility.com). If unintended motion or brake release occurs, turn your power chair off as soon as it is safe to do so. Call Pride at 800-424-8205 to report the incident.***

# III. YOUR POWER CHAIR

## THE QUANTUM DYNAMO

Your power chair has two main assemblies: the seat and the power base. See figure 5. Typically, the seating system includes the armrests, the seatback, the seat base, and the joystick/controller. The power base assembly includes two drive wheels, two anti-tip wheels, two rear caster wheels, a body shroud, four frame assemblies (located under the body shroud), two battery boxes, and the electrical connectors. See figures 5, 6, and 7.

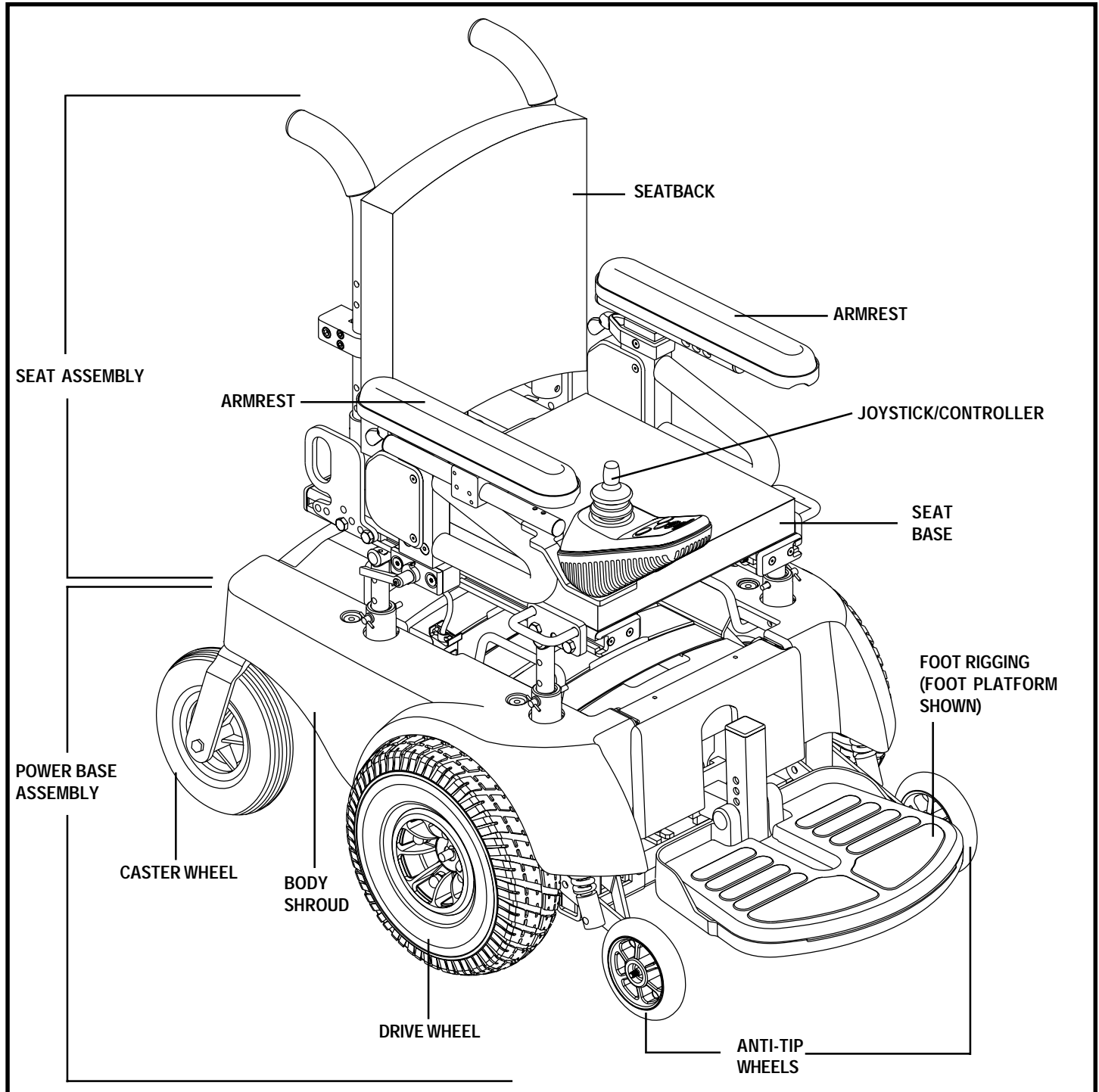


Figure 5. The Quantum Dynamo



# III. YOUR POWER CHAIR

SPECIFICATIONS	
Suspension:	Limited Suspension
Drive Wheels:	10 in., pneumatic, center-mounted (solid tires are optional)
Caster Wheels:	8 in., solid, rear articulating
Anti-tip Wheels:	6 in., solid, front mounted
Maximum Speed:*	Up to 4 mph
Brakes:	"Intelligent Braking" electronic regenerative, disc park brake
Ground Clearance:	2 in.
Turning Radius:	17 in.
Overall Size:	Length: 32 in. Width: 23 in.
Seating Options:	Synergy (standard) Synergy Manual Tilt (optional) TRU-Balance Power Positioning Systems (optional)
Drivetrain:	Two motor, mid-wheel
Batteries:	Two 12-volt, U-1 batteries
Range:*	Up to 25 miles
Battery Charger:	4-amp, Onboard 4-amp, Off-board (optional)
Electronics:	50-amp PG VSI Controller (standard) 70-amp PG Remote Plus Controller (optional) 70-amp Dynamic Controller (optional) 70-amp Microdrive Controller (optional)
Weight Capacity:	160 lbs. 200 lbs. with TRU-Balance Power Positioning Systems
Component Weights:	Right power base frame: 33 lbs. Left power base frame: 33 lbs. Front battery box: 1.5 lbs. Rear battery box: 1.5 lbs. Battery well frame: 13 lbs. Total power base weight (without batteries): 82 lbs. Synergy Seat: 44 lbs. Batteries: 24.5 lbs. each

\* Depending on user weight and terrain.

# III. YOUR POWER CHAIR

## ELECTRICAL COMPONENTS

The electrical components consist of the controller assembly, the batteries, and the motors. The batteries, motors, and controller power module (if equipped) are located on the power base assembly. The controller is located on the seat assembly. Connectivity between the controller and the motors, batteries, and the battery charger is provided by one or more wiring harnesses. See figures 6 and 7.

- **Controller Connector:** This is where the controller harness connects to the power base.
- **Ammeter:** This displays the charger's current output in amps.
- **Main Circuit Breaker:** This is a safety feature built into your power chair. When the batteries and the motors are heavily strained (e.g., from excessive loads), the main circuit breaker trips to prevent damage to the motors and the electronics. If the circuit trips, allow the power chair to “rest” for approximately one minute. Then, push in the circuit breaker button, turn on the joystick/controller, and continue normal operation. If the main circuit breaker continues to trip repeatedly, contact your Quantum Rehab Specialist.
- **Charger Power Cord Receptacle:** This is where the battery charger cord plugs in when the batteries need to be recharged.
- **Battery Connectors (Quick-Connectors):** These provide a connection between the battery boxes and the electronics tray.
- **Motor Connectors:** These provide a connection between the motors and the electronics tray.

## Anti-Tip Wheels

The power chair's mid-wheel drive design provides superior performance and safety. The anti-tip wheels are an integral part of this design because they provide you with stability during deceleration. See figure 5.

# III. YOUR POWER CHAIR

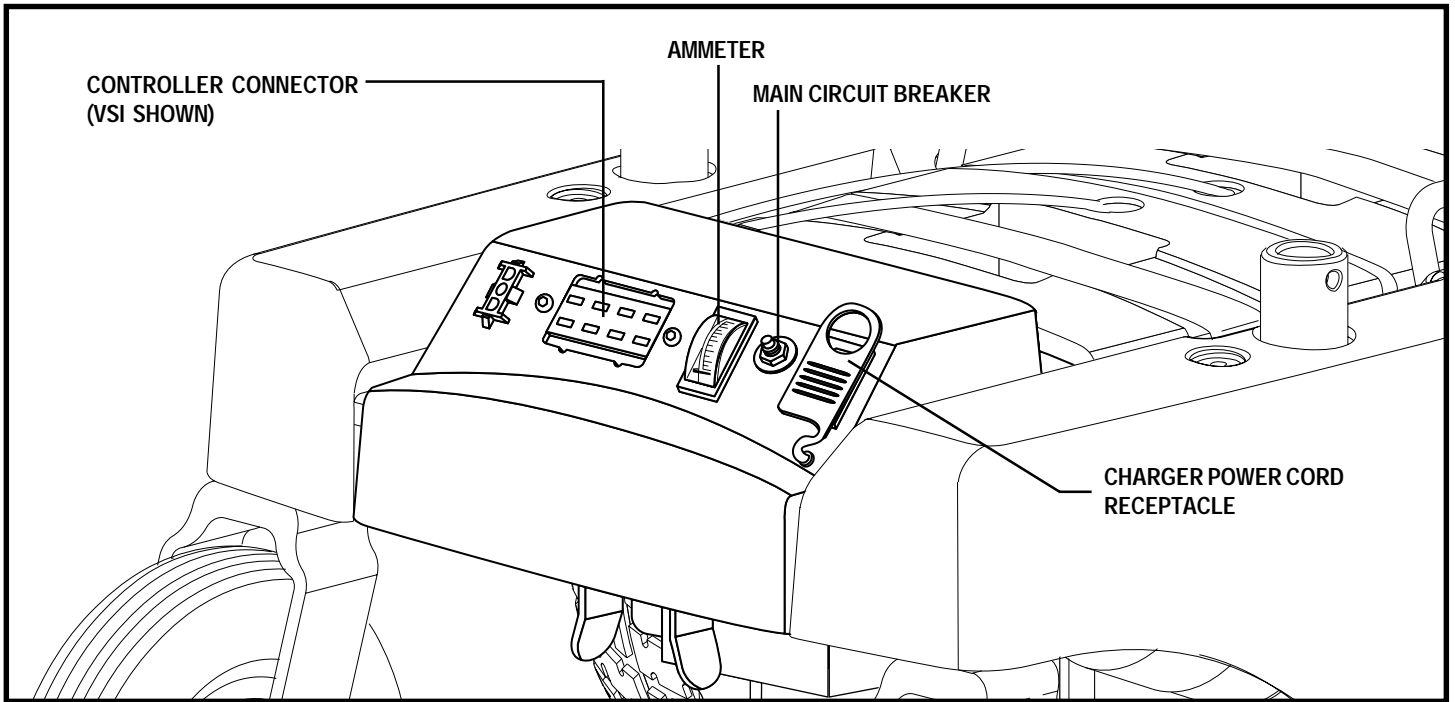


Figure 6. Power Base Rear View - Electronics Tray

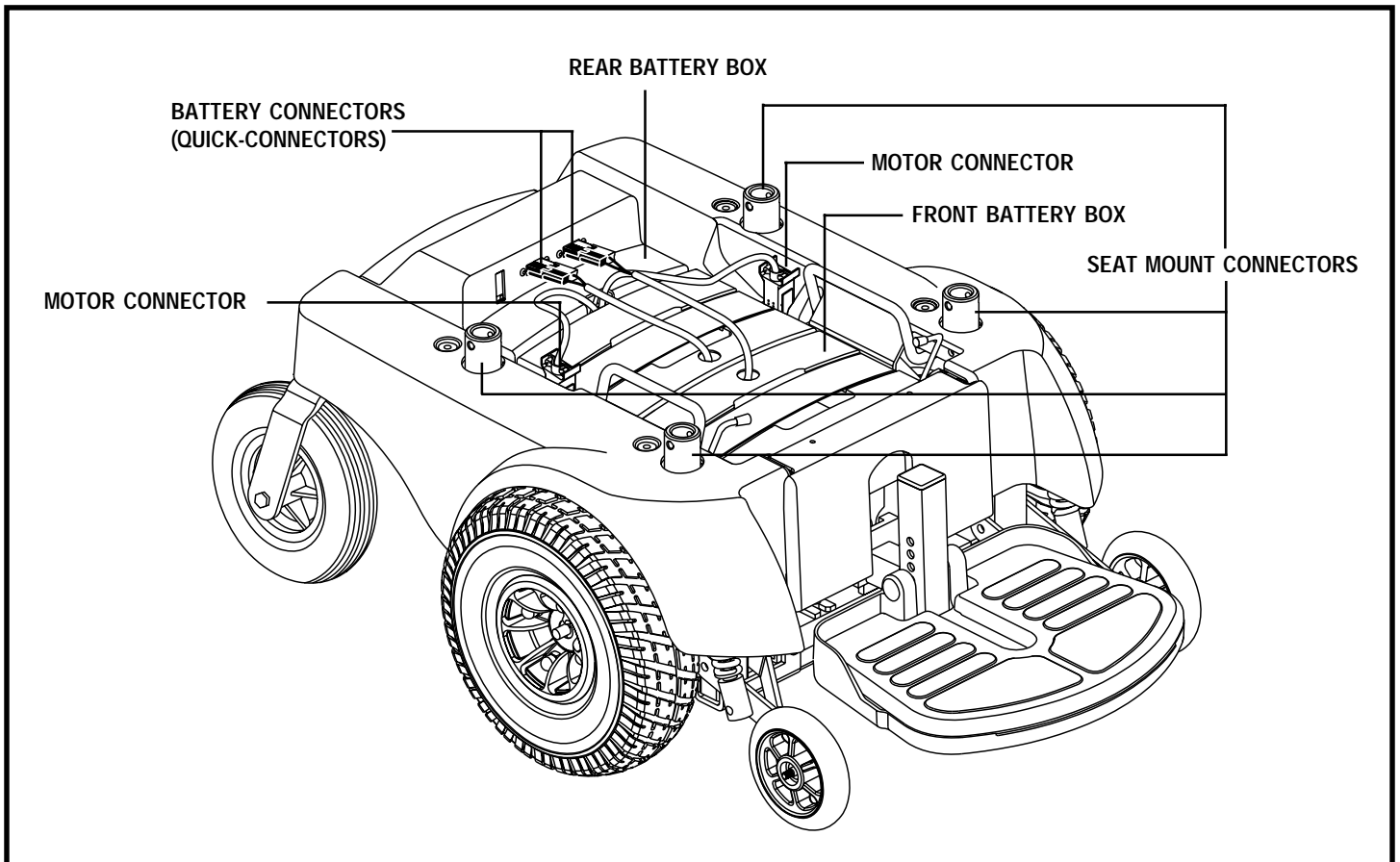


Figure 7. Power Base Top View

# III. YOUR POWER CHAIR

## Manual Freewheel Levers

The power chair has a manual freewheel lever on each motor. Manual freewheel levers enable you to disengage the drive motors from the gearboxes and maneuver the chair manually.



**WARNING!** Do not use the power chair while the drive motors are disengaged! Do not disengage the drive motors when the power chair is on an incline, as the unit could roll on its own, causing injury!

**NOTE:** You must turn off the power before disengaging the drive motors, otherwise you may get an error code (flashing lights) on the controller. To clear this code, turn off the controller and place the power chair in drive mode. Then turn on the controller. The error message should be cleared. If it isn't, contact your *Quantum Rehab Specialist*.

### To engage or disengage the drive motors:

1. Locate the levers on the front of the power base. See figure 8.
2. Push the manual freewheel levers so they are facing the front of the power chair to engage the drive motors (drive mode). See figure 8.
3. Push the manual freewheel levers so they are facing the center of the power chair to disengage the drive motors (freewheel mode). See figure 8.

If a lever is difficult to move in either direction, slightly rock the power chair back and forth. The lever should then move to the desired position.



**WARNING!** It is important to remember that when your power chair is in freewheel mode, the braking system is disengaged.

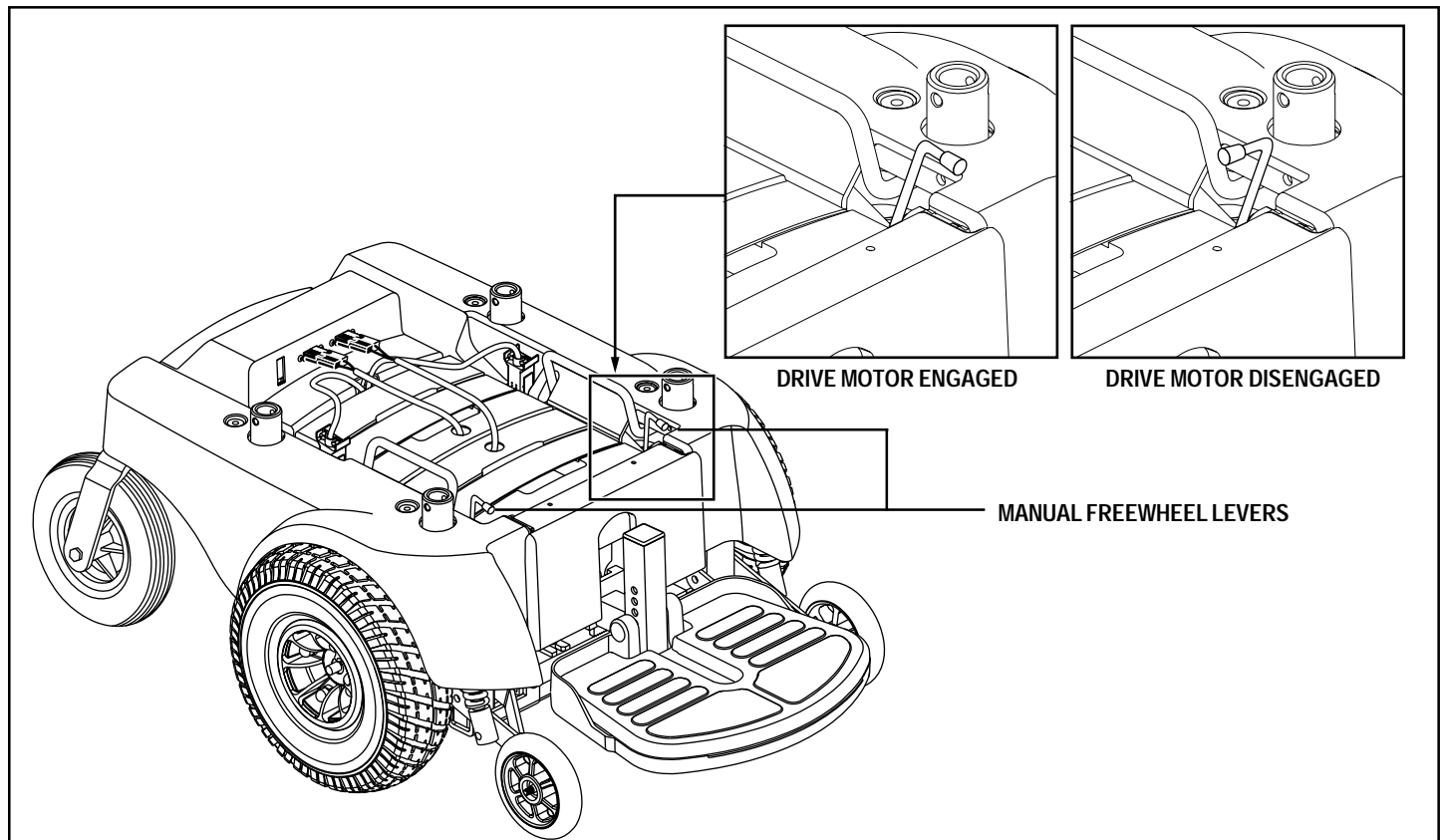


Figure 8. Manual Freewheel Levers

# IV. DISASSEMBLY AND ASSEMBLY

## DISASSEMBLY

Your power chair disassembles into eight easily transportable component assemblies (seat and leg rests not shown)—with no tools required. See figure 8.



**WARNING!** Even though no tools are required to disassemble or assemble your power chair, you should not place your hands or fingers on the areas of the component assemblies where they may be pinched, as the assemblies “snap” together or “snap” apart.

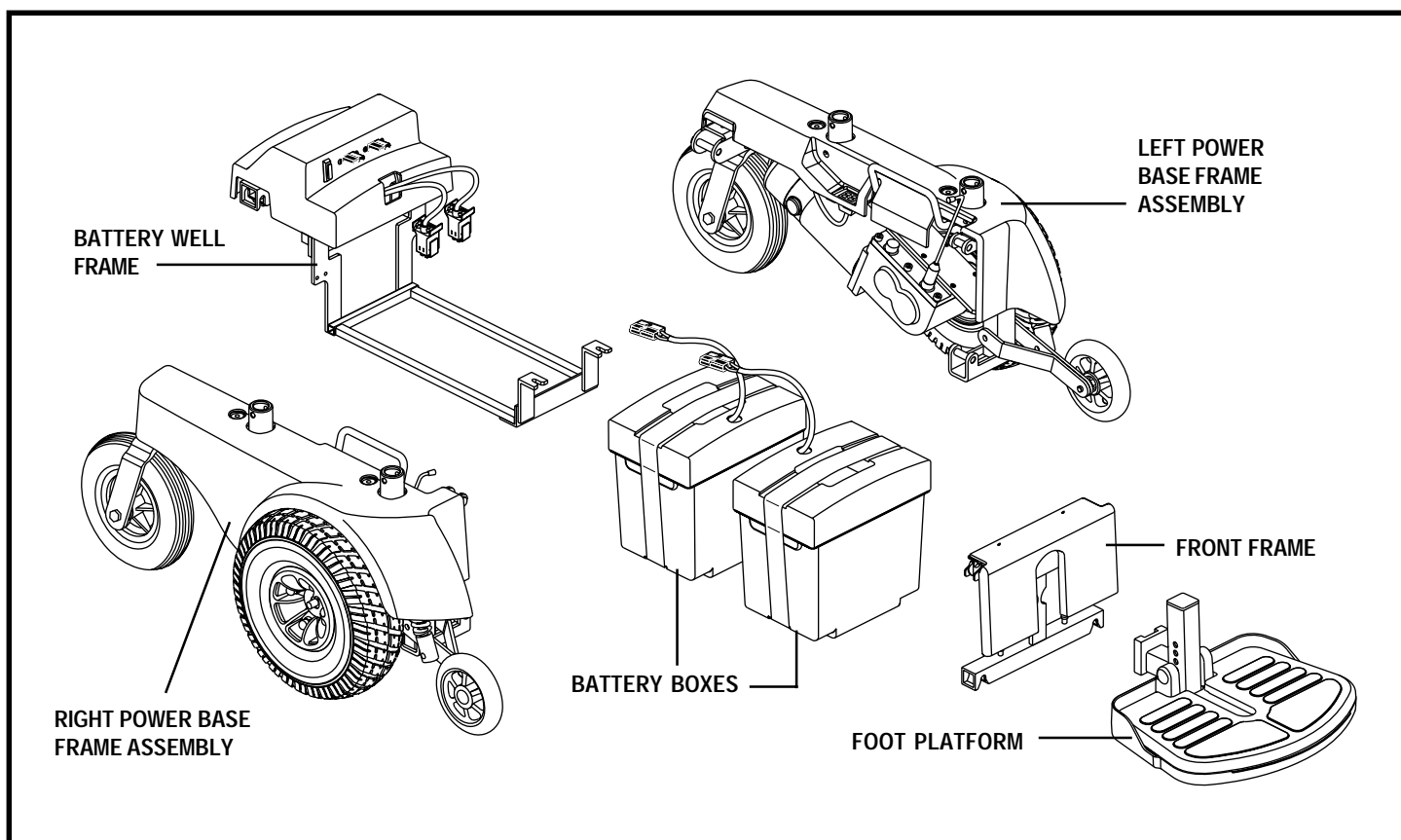
**NOTE:** During both disassembly and assembly of your power chair, take your power chair out of freewheel mode so that the chair does not roll while you are disassembling or assembling it. See III. “Your Power Chair.”

## Disassembly Preparation

Position your power chair in a location where there is ample working room on all four sides. We recommend at least three feet of clearance on all sides as the disassembled sections of the power chair take up more space than the assembled unit.



**WARNING!** Make certain that your power chair is powered off and is not in freewheel mode.



**Figure 9. Quantum Dynamo Component Assemblies**

### To disconnect the controller harness:

Disconnect the controller harness from its connector on the electronics tray. See figure 6. You may need to pull firmly and gently wiggle the harness to remove it from the connector.

# IV. DISASSEMBLY AND ASSEMBLY

## To remove the seat:



WARNING! Depending on your lifting ability, Pride recommends that two people remove the seat to avoid possible damage to the seat or your power chair.

1. Turn off the power to the controller.
2. Remove the four (4) T-handle ball detent pins securing the seat to the power base. See figure 10.
3. Allow the seat to rest on the seat mount connectors.
4. Lift the seat directly up. You may find it necessary to rock the seat gently from side to side to free the seat posts from the seat mount connectors.



WARNING! Do not pick up the seat frame by the armrests. They are free to pivot, and you may lose control of the seat if they do so, resulting in personal injury and/or damage to the chair.

## To remove the swing-away leg rests:

1. Press and hold the release lever to unlock the leg rest. See figure 19.
2. Swing the leg rest to the side, then lift it straight up to remove it from the mounting bracket.

## To remove the optional foot platform:

1. Lift the foot platform up.
2. Pull the foot platform out.

## To remove the battery well frame:

1. Disconnect both battery connectors and both motor connectors. See figure 7.
2. Lift and remove each battery box. See figure 12.
3. Squeeze together the latch release levers that hang vertically down from the crossbar at the rear of the battery well frame. See figure 13. Lift up the rear end of the battery well frame. Pull it to the rear of the chair to release the front slots from the locating pins on the front frame bottom bar.

## To disassemble the right and left power base frame assemblies:

1. Stand behind your power chair and grasp one of the power base frame assembly handles. See figure 14.
2. Press the chrome latch release lever toward the center of the frame and hold it.
3. Push the frame assembly outward and pull up on the front frame until the latching mechanism releases.

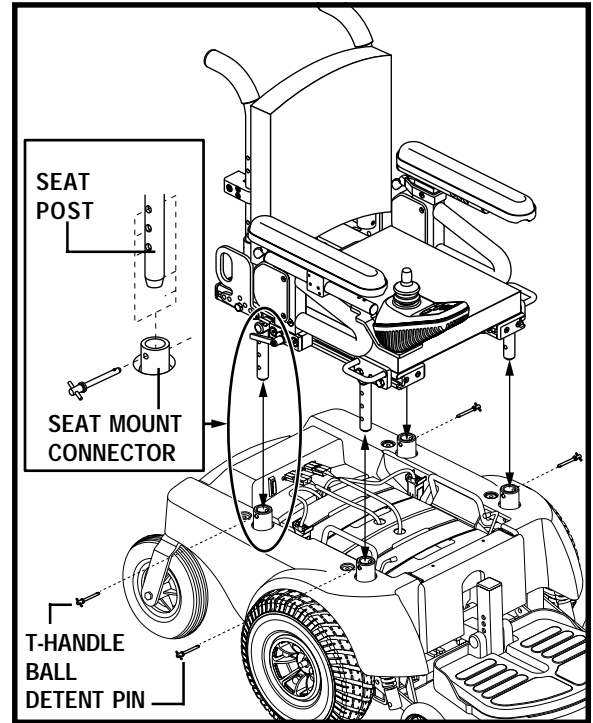


Figure 10. Removing the Seat

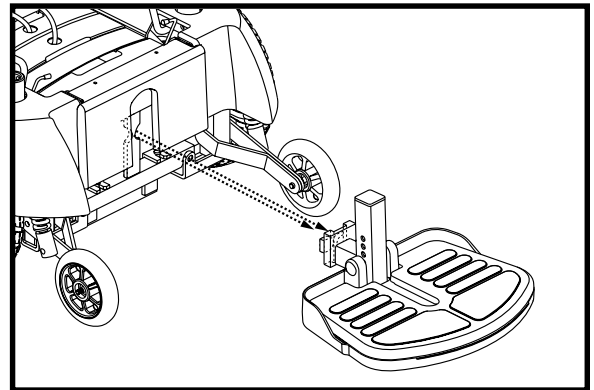


Figure 11. Foot Platform Removal

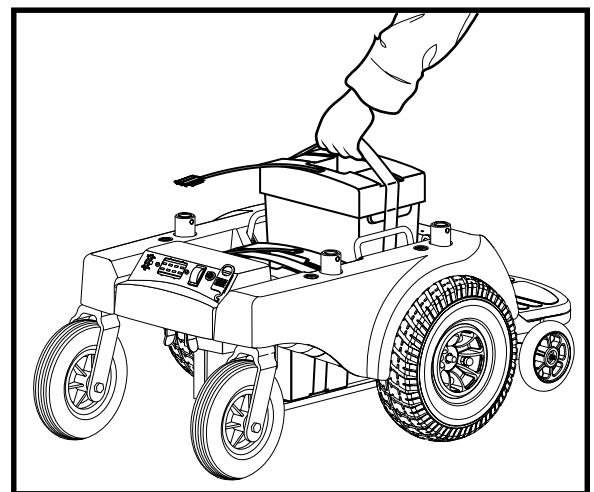


Figure 12. Removing Battery Boxes

# IV. DISASSEMBLY AND ASSEMBLY

4. Keep pulling upward until the locating pin on the bottom of the front frame releases from its slot in the power base frame assembly.
5. Carefully let the power base frame assembly tilt to a resting position.
6. Repeat for the other power base frame assembly.

## ASSEMBLY

### To assemble the front frame and power base frame:

1. Place the three frame assemblies next to each other as shown in figure 15.
2. Grasp the front frame and fit the notch on the front frame bottom bar onto the locating pin on the lower section of the power base frame assembly. See figure 16.



WARNING! The front frame should be positioned with the two semicircular notches in the vertical bar facing forward.

3. Pivot the front frame top bar toward the power base frame assembly and push the front frame top bar onto the locking mechanism until the two assemblies snap securely into place. See figure 14.
4. Repeat for the other power base frame assembly.



WARNING! Make certain that the front frame is snapped securely to both the right frame assembly and to the left frame assembly.

### To install the battery well frame:

1. Hold the battery well frame so that the bottom of the well hangs downward.
2. Position the notches on the front of the battery well frame onto the locating pins on the front frame bottom bar. See figure 16.
3. Fit the notch on either side of the rear of the battery well frame onto the locating pin on each power base frame assembly.
4. Make certain that the locking mechanisms snap securely into place.

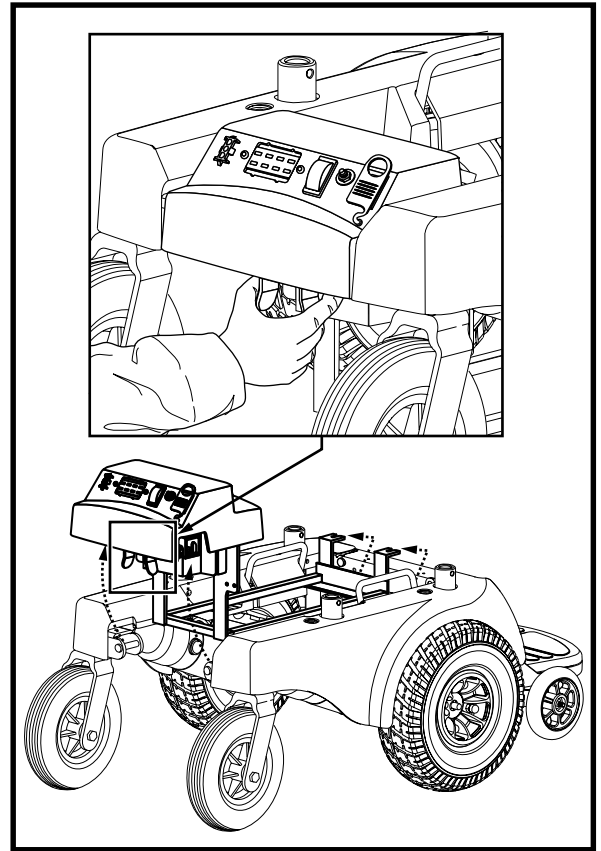


Figure 13. Removing Battery Well Frame

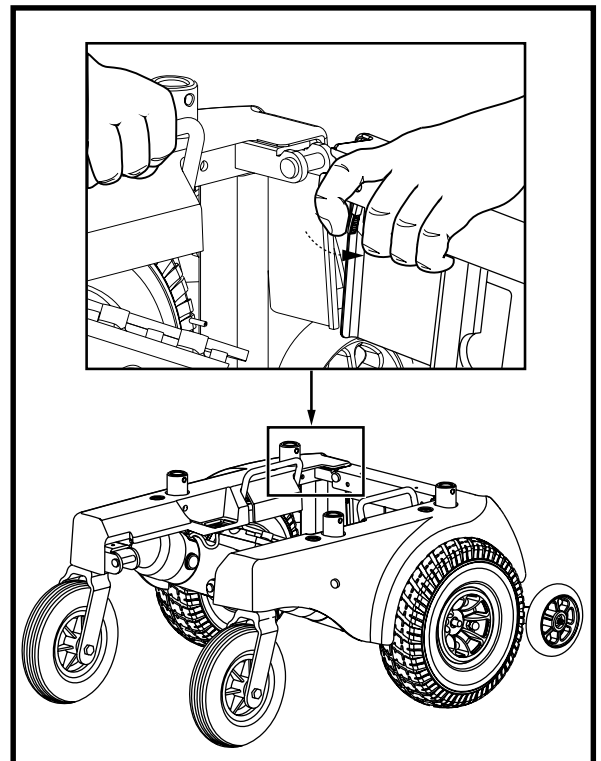


Figure 14. Fitting the Frames

# IV. DISASSEMBLY AND ASSEMBLY

## To install the battery boxes:

1. Place the front battery box into the front end of the battery well frame.

**NOTE:** Make certain that the connectors are facing toward the center of the power chair.

2. Place the rear battery box into the back end of the battery well frame. Make certain that none of the wiring harnesses or cables are pinched between the battery or the motor controller box and the frame.
3. Connect the battery boxes. Use the battery connection label for a reference.
4. Reconnect the left and right motor connectors. Be certain to match the left connector to the left motor and the right connector to the right motor. The connectors are labeled left and right.

## To install the seat:

1. Position the seat directly over the power base so that the seat posts line up with the seat mount connectors. See figure 10 for seat post and seat mount connector location.
2. Slide the seat posts down into the seat mount connectors.
3. Align the locating holes in the seat posts with those in the seat mount connectors, and insert the T-handle ball detent pins through the holes.

## To install the swing-away leg rests:

1. Press and hold the locking lever, and slide the swing-away leg rest into the mounting bracket. See figure 11.
2. Swing the leg rest to the center position.
3. Release the locking lever to lock the leg rest in place.
4. Repeat steps 1 through 3 for the opposite leg rest.

## To connect the ontrroller:

Reconnect the controller harness to its connector on the electronics tray. See figure 6.



**WARNING!** Do not place the controller harness so that it can be pinched in the seat frame or the power base frame.

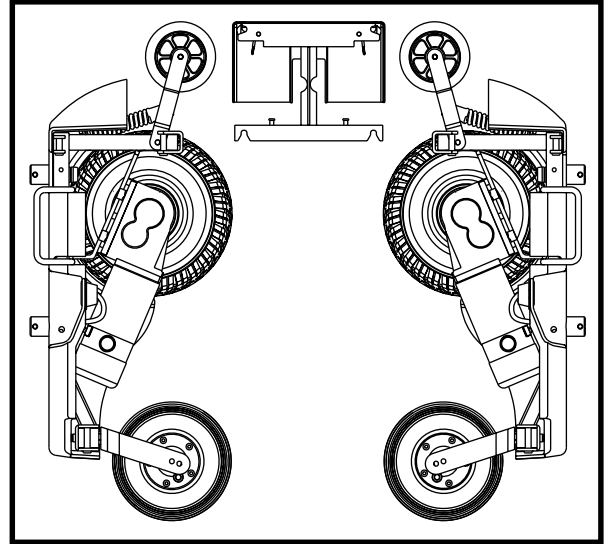


Figure 15. Frame Assembly Position

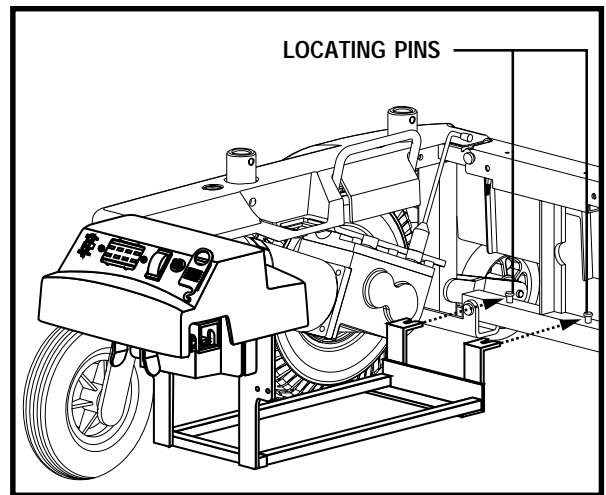


Figure 16. Connect Battery Well Frame



# V. COMFORT ADJUSTMENTS

## COMFORT ADJUSTMENTS

The Synergy Seat is the standard seat assembly for your power chair. After you have become familiar with your power chair's operation, you may find the need to make adjustments to the seat to increase your comfort. Information on seat adjustment is contained in separate manuals that accompany this product.

**WARNING!** If your power chair was configured by your Quantum Rehab Specialist, please consult your healthcare professional before making any adjustment that may degrade your power chair's performance and safety by changing its center of gravity.



**WARNING!** Some power chair components are heavy. You may need assistance to lift or carry them. Please refer to the specifications table for specific component weights before you disassemble the power chair.

**WARNING!** Prevent injury. Remove the occupant from the power chair before making any adjustments.

You may need the following to make comfort adjustments:

- metric/standard socket set and ratchet
- adjustable wrench
- metric/standard hex key set
- thread lock

### Seat Height and Angle

You can change the seat height by either raising or lowering the four seat posts attached to the seat base.



**WARNING!** Do not pick up the seat frame by the armrests. They are free to pivot, and you may lose control of the seat if they do so, resulting in personal injury and/or damage to the chair.

#### To change the seat height:

1. Turn off the power to the controller.
2. Remove the T-handle ball detent pins that secure the seat base to the power base. See figure 17.
3. Raise or lower the seat posts attached to the seat base to the desired height. You may find it easier to adjust the front posts first, and then the rear posts.
4. Align the locating hole in the seat post with the one in the seat mount connector, and reinsert the T-handle ball detent pin for each post. See figure 17.

#### To change the seat angle:

You can change the seat angle by raising or lowering one set of seat posts (front or rear).

#### Seatback Angle Adjustment

The seatback can be adjusted to various angles for user comfort. See figure 18.

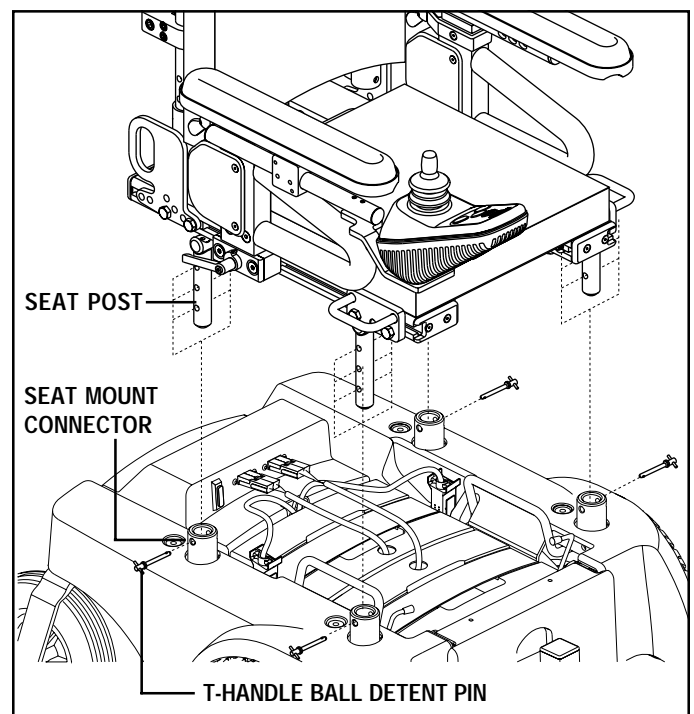


Figure 17. Removing the Seat

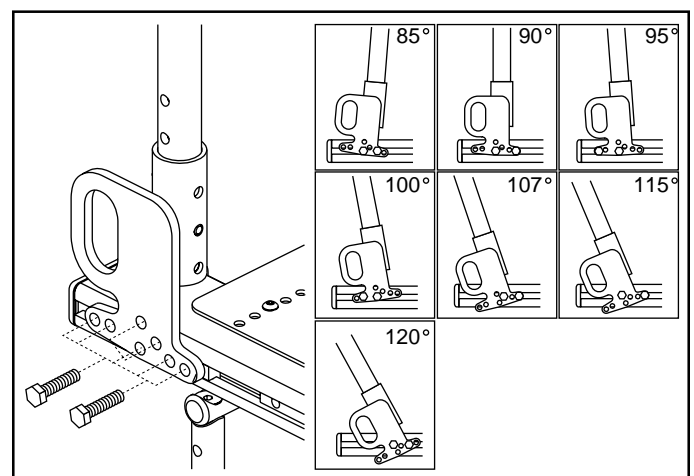


Figure 18. Seatback Angle Adjustment

# V. COMFORT ADJUSTMENTS

## To adjust the seatback angle:

1. Remove the screws from the seatback angle adjustment bracket.
2. Position the seatback to the desired angle.
3. Reinstall the hardware.

## Swing-away Footrests

Swing-away Footrests (SFRs) enable you to rotate the footrests to the side before you transfer onto or off of your power chair. See figure 19.

## To rotate the SFRs:

1. Push in the release lever.
2. Rotate the SFRs.

## To adjust the SFR length:

1. Remove the two adjustment screws from the side of each footrest extension.
2. Slide the footrest up or down to the desired length.
3. Reinstall the two adjustment screws.

## Elevating Leg Rests

Elevating Leg Rests (ELRs) offer an infinite range of adjustment for the leg angle and a footrest adjustment range of 12–19 in. See figure 20.

## To rotate the ELRs:

1. Push in release lever A.
2. Rotate the ELRs.

## To adjust the ELR angle:

1. Push down release lever B.
2. Move the leg rest to the desired angle.

## To adjust the ELR length:

1. Remove the two adjustment screws from the side of each leg rest extension.
2. Slide the leg rest up or down to the desired length.
3. Reinstall the two adjustment screws.

## Heavy Duty Drop-in Leg Rests

You can adjust the forward/back position, as well as the length of the heavy duty drop-in leg rests. See figure 21.

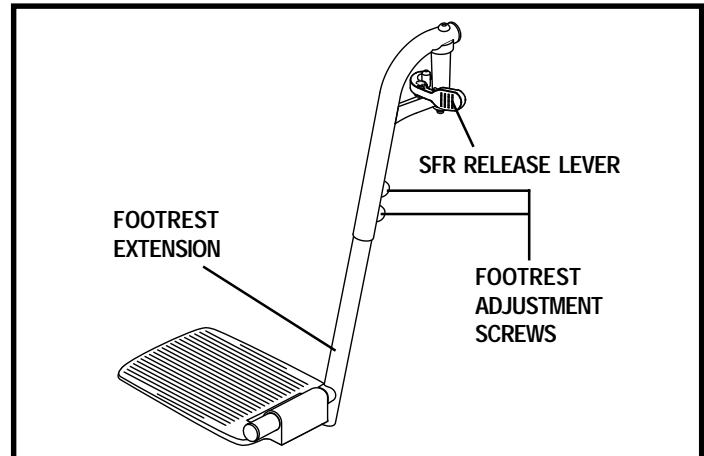


Figure 19. Swing-away Footrest Adjustment

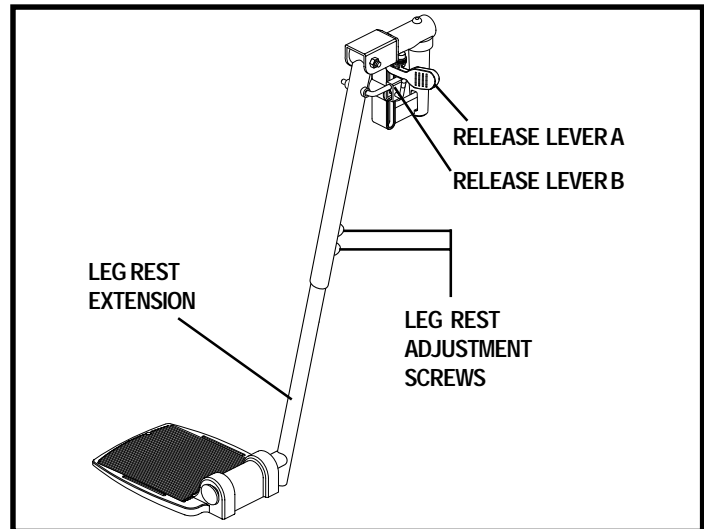


Figure 20. Elevating Leg Rests

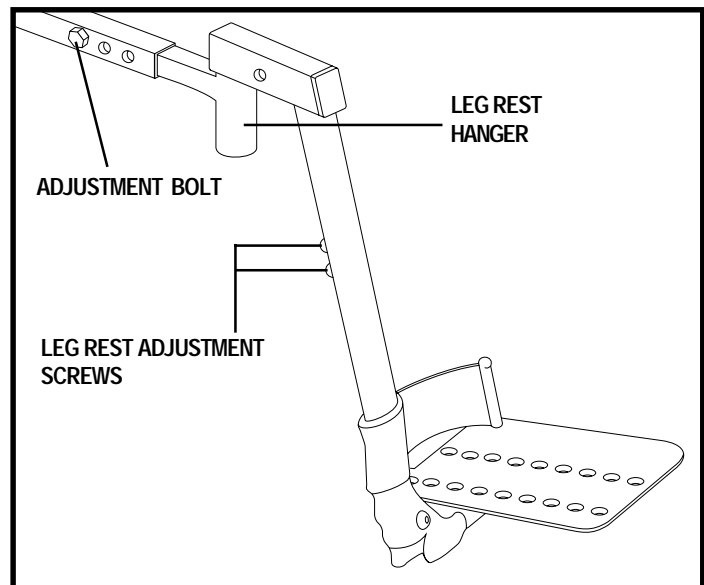


Figure 21. Heavy Duty Drop-In Leg Rests

# V. COMFORT ADJUSTMENTS

## To adjust the forward/back position:

1. Remove the adjustment bolt from each side rail.
2. Move the leg rest hanger in or out to the desired position.
3. Align the adjustment holes in the leg rest hanger with those in the side rail.
4. Reinstall the adjustment bolts to secure the leg rest hangers.

## To adjust the leg rest length:

1. Remove the adjustment screws from the leg rest extension.
2. Slide the leg rest up or down to the desired length.
3. Align the adjustment holes in the leg rest extension and reinstall the adjustment screws.

## Multi-Axis Foot Plate

The multi-axis foot plate assembly can be installed on either a swing-away footrest or an elevating leg rest. The multi-axis foot plate has four adjustments: leg rest length (A), position (B), tilt (C), and angle (D). See figure 22.

### To change leg rest length (A):

1. Remove the hardware.
2. Move the leg rest to the desired position.
3. Reinstall the hardware.

### To change foot plate position (B):

1. Remove the hardware.
2. Move the foot plate to the desired position.
3. Reinstall the hardware.

### To change foot plate tilt (C):

1. Loosen the hardware.
2. Tilt the foot plate to the desired position.
3. Tighten the hardware.

### To change foot plate angle (D):

1. Turn the setscrew clockwise to decrease the angle.
2. Turn the setscrew counterclockwise to increase the angle.

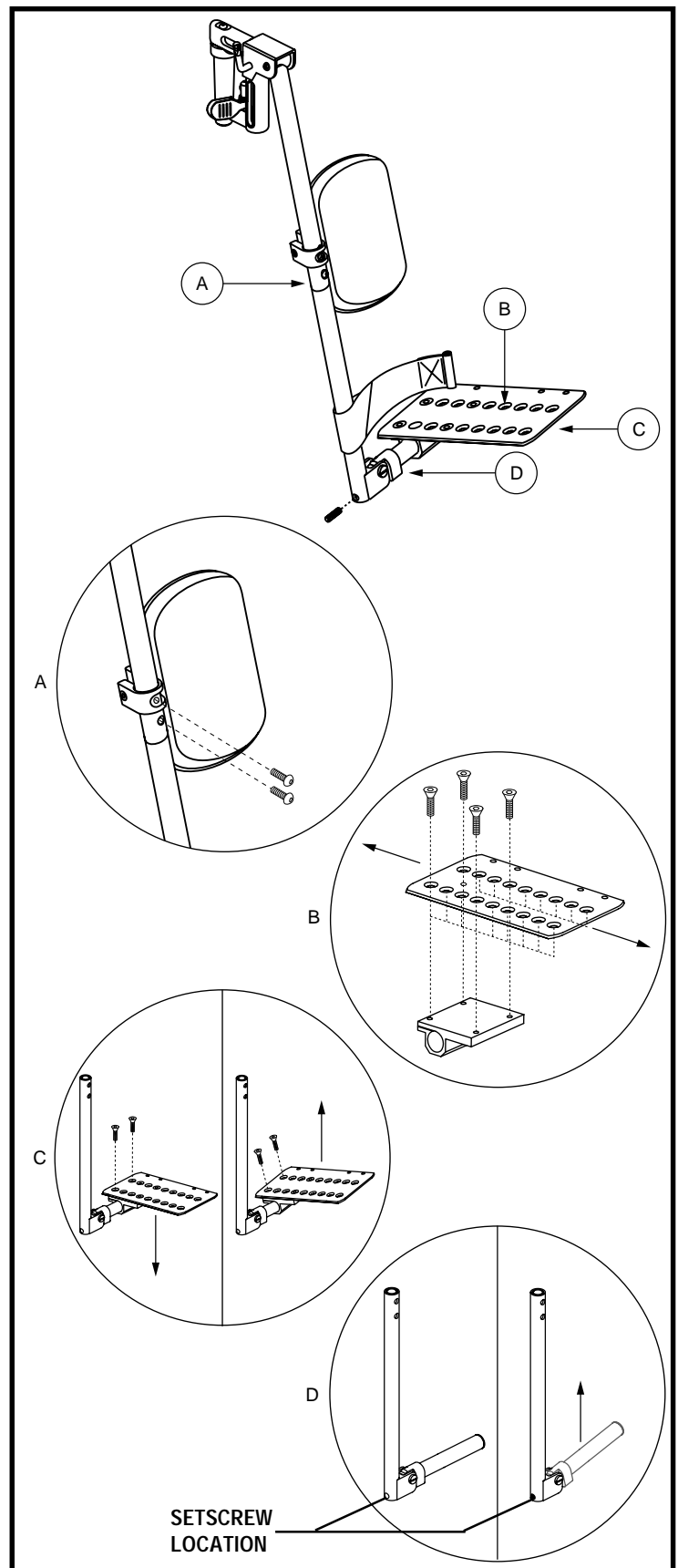


Figure 22. Multi-Axis Foot Plate

# V. COMFORT ADJUSTMENTS

## Foot Platform Height

The foot platform height is easily adjusted to different heights in 1/2-in. increments.

### To raise or lower the foot platform:

1. Remove the hardware from the foot platform bracket. See figure 23.
2. Raise or lower the foot platform to the desired height.
3. Reinstall the hardware into the foot platform bracket and tighten.

## Foot Platform Angle

You can adjust the angle of the foot platform with a hex key.

### To adjust the foot platform angle:

1. Flip up the foot platform and locate the setscrew. See figure 24.
2. Loosen the nut and turn the setscrew counterclockwise to raise the front of the foot platform and tighten the nut to secure.
3. Loosen the nut and turn the setscrew clockwise to lower the front of the foot platform and tighten the nut to secure.

## Controller Position

You can position the controller for either left-hand or right-hand use.



**WARNING!** Do not place the controller harness so that it can be pinched in the seat frame or the power base frame.

### To change the controller position:

1. Turn off the power to the controller.
2. Unplug the controller connector(s) from the power base.
3. Cut the wire tie(s) securing the controller harness to the armrest.
4. Loosen the setscrews in the mounting block. See figure 25.
5. Slide the controller out of the armrest.
6. Loosen the mounting screws in the mounting block, move the mounting block to the other armrest, and tighten the mounting screws. See figure 25.
7. Place the controller in the other armrest.
8. Tighten the setscrew(s) to secure the controller.
9. Use a wire tie to secure the controller harness to the armrest.
10. Plug the controller connector(s) into the power base.

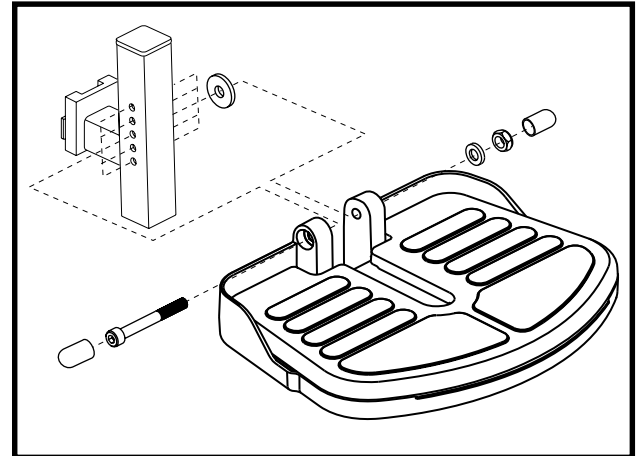


Figure 23. Foot Platform Height Adjustment

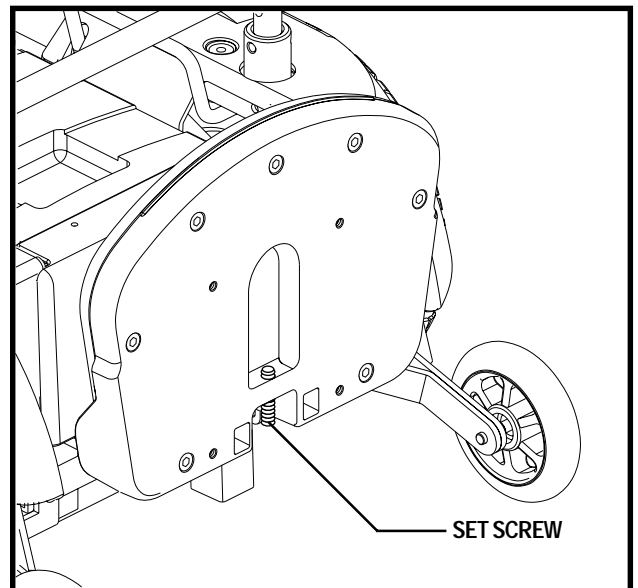


Figure 24. Foot Platform Angle

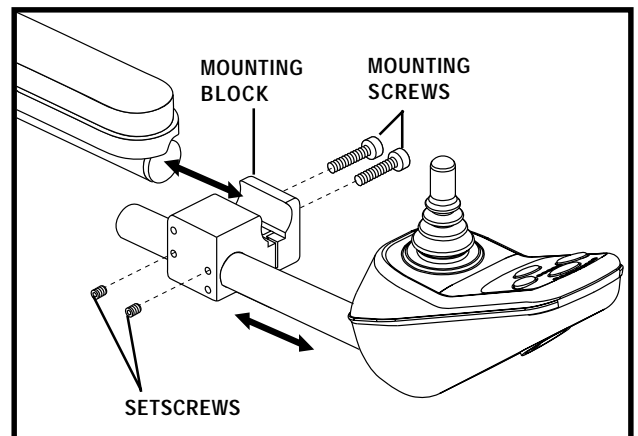


Figure 25. Mounting Block Controller Installation

# VI. BATTERIES AND CHARGING

## BATTERIES AND CHARGING

The power chair uses two long-lasting, 12-volt, deep-cycle batteries. These batteries are sealed and maintenance free. Since they are sealed, there is no need to check the electrolyte (fluid) level. Deep-cycle batteries are designed to handle a longer and deeper discharge. Though they are similar in appearance to automotive batteries, they are not interchangeable. Automotive batteries are not designed to handle a long, deep discharge, and also are unsafe for use in power chairs.



**WARNING!** Battery posts, terminals, and related accessories contain lead and lead compounds. Wash hands after handling.

### Charging the Batteries

The battery charger is essential in providing long life for your power chair batteries. It is designed to optimize your power chair's performance by charging the batteries safely, quickly, and easily. The battery charging system consists of the battery charger, the charger circuit fuse, and the ammeter (onboard chargers only). The ammeter indicates the rate of charge necessary to fully recharge the batteries. It is also a good indication of whether or not the charger is working. The ammeter and the charger are only functional when the charger power cord is plugged into a wall outlet.



**WARNING!** You must recharge your power chair's batteries with the supplied onboard or optional off-board charging system. Do not use an automotive-type battery charger.



**PROHIBITED!** Never use an extension cord to plug in your battery charger. Plug the charger directly into a properly wired standard wall outlet.



**PROHIBITED!** Removal of grounding prong can create electrical hazard. If necessary, properly install an approved 3-pronged adapter to an electrical outlet having 2-pronged plug access. Failure to heed could result in personal injury and/or property damage.

### To charge the batteries using the onboard charger:

1. Position the rear of your power chair close to a standard wall outlet.
2. Be certain the controller power is turned off and the freewheel levers are in the engaged position. See III. "Your Power Chair."
3. Plug the charger power cord into the receptacle on the power base, then into the wall outlet. The power chair incorporates an inhibit function that disables the power chair when the charger is plugged into a wall outlet.
4. The ammeter indicates how much charge is needed to fully charge the batteries. Wait about a minute for the charger to warm up. The ammeter may move as high as 5.5 amps, then gradually move back down to 0 amps as the batteries charge.
5. We recommend you charge the batteries for 8 to 14 hours. As the batteries charge, the ammeter needle slowly drops to 0. When the batteries are fully charged, the needle vibrates on or about the 0 mark on the ammeter.
6. When your power chair's batteries are fully charged, wind up the charger power cord using the hook and loop strap and place the cord back into the power chair's electronics tray.

### To charge the batteries using the optional off-board charger:

1. Position your power chair next to a standard wall outlet.
2. Be certain the controller power is turned off.
3. Plug the off-board charger into the off-board charger/programming socket on the controller. See VII. "Operation."
4. Plug the off-board charger into the wall outlet.

**NOTE:** *If it is a Pride off-board charger, then there are two lights in it. The red light indicates that power to the off-board charger is on. The green light indicates that the batteries are fully charged. If it is not a Pride off-board charger, then follow the instructions that came with it.*

5. When the batteries are fully charged, unplug the off-board charger from the wall outlet and from the controller.

# VI. BATTERIES AND CHARGING

## Battery Break-in

### To break in new batteries for maximum efficiency:

1. Fully recharge any new battery prior to its initial use. This brings the battery up to about 90% of its peak performance level.
2. Operate your power chair throughout the house and yard. Move slowly at first, and don't travel too far until you become accustomed to the controls and break in the batteries.
3. Give the batteries another full charge of 8 to 14 hours and operate your power chair again. The batteries will now perform at over 90% of their potential.
4. After four or five charging cycles, the batteries will top off at 100% charge and last for an extended period.

## Frequently Asked Questions (FAQs)

### How does the charger work?

The battery charger takes the standard wall outlet voltage of 120 VAC (alternating current) and converts it to 24 VDC (direct current). The power chair batteries use direct current to run your power chair. When the battery voltage is low, the charger works harder to charge the battery. As the battery voltage approaches full charge, the charger doesn't work as hard to complete the charging cycle. This explains why the ammeter (onboard charger only) drops as it approaches a full charge. When the battery is fully charged, the amperage from the charger is nearly at zero. This is how the charger maintains a charge but does not overcharge the battery.

### Can I use a different battery charger?

You should use the charger supplied with the power chair. It is the safest, most efficient tool to charge the batteries. We do not recommend using other types of chargers (e.g., an automotive battery charger).

***NOTE: Your power chair's charger will not operate after the batteries have been discharged to nearly zero voltage. If this happens, call your Quantum Rehab Specialist for assistance.***

### How often must I charge the batteries?

Many factors come into play when deciding how often to charge the batteries. You may use your power chair all day on a daily basis or you may not use it for weeks at a time.

#### ■ Daily Use

If you use your power chair on a daily basis, charge the batteries as soon as you are finished using your power chair. Your power chair will be ready each morning to give you a full day's service. It is recommended that you charge the batteries 8 to 14 hours after daily use.

#### ■ Infrequent Use

If you use your power chair infrequently (once a week or less), you should charge the batteries at least once per week for 12 to 14 hours.

***NOTE: Keep your batteries fully charged and avoid deeply discharging your batteries. Do not charge the batteries for more than 24 hours at a charging cycle.***

# VI. BATTERIES AND CHARGING

## **How can I get maximum range or distance per charge?**

Rarely do you have an ideal driving situation such as smooth, flat, hard terrain with no wind, hills, or curves. More often you are presented with hills, sidewalk cracks, uneven and loosely packed surfaces, curves, and wind. All of these factors will affect the distance or running time per battery charge. Below are a few suggestions for obtaining the maximum range per charge:

- Always charge the batteries fully prior to your trip.
- Plan your trip in advance to avoid inclines if possible.
- Limit baggage weight to essential items.
- Try to maintain an even speed and avoid stop-and-go driving.

## **What type of batteries should I use?**

We recommend deep-cycle batteries that are sealed and maintenance free. Both AGM and Gel-Cell are deep-cycle batteries that are similar in performance.



WARNING! Corrosive chemicals contained in batteries. Use only AGM or Gel-Cell batteries to reduce the risk of leakage or explosive conditions.

## **Why do my new batteries seem weak?**

Deep-cycle batteries employ a much different chemical technology than that used in car batteries, nickel-cadmium (nicads), or in other common battery types. Deep-cycle batteries are specifically designed to provide power, drain down their charge, and then accept a relatively quick recharge. AGM and Gel-Cell batteries should be charged as often as possible. They do not have a “memory” like nickel-cadmium batteries.

We work closely with our battery manufacturer to provide a battery that best suits your power chair’s specific demands. Fresh batteries arrive regularly at Pride and are promptly shipped with a full charge. During shipping, the batteries encounter temperature extremes that may influence initial performance. Heat robs the charge from the battery, and cold slows the power available and extends the time needed to recharge the battery (just as with a car battery).

It might take a few days for the temperature of the battery to stabilize and adjust to its new ambient temperature. More importantly, it will take a few “charging cycles” (a partial drain— then a full recharge) to establish the critical chemical balance that is essential to the battery’s peak performance and long life. It will be well worth it to take the time to break in your battery properly.

## **How can I ensure maximum battery life?**

A fully charged deep-cycle battery will provide reliable performance and extended battery life. Keep your power chair’s batteries fully charged whenever possible. Batteries that are regularly and deeply discharged, infrequently charged, or stored without a full charge may be permanently damaged, causing unreliable power chair operation and limited battery life.

## VI. BATTERIES AND CHARGING

### **How should I store my power chair and its batteries?**

If you do not use your power chair regularly, we recommend maintaining battery vitality by charging the batteries at least once per week.

If you do not plan on using your power chair for an extended period, fully charge the batteries prior to storage. Disconnect the battery harnesses and store the power chair in a warm, dry environment. Avoid temperature extremes, such as freezing and excessively hot conditions, and never attempt to charge a frozen battery. A cold or frozen battery should be warmed for several days prior to recharging.

### **What about public transportation?**

AGM and Gel-Cell batteries are designed for application in power chairs and other mobility vehicles. These batteries are Federal Aviation Administration (FAA) approved, allowing safe transportation on aircraft, buses, and trains, as there is no danger of spillage or leakage. We suggest you contact the carrier's ticket counter in advance to determine that carrier's specific requirements.

### **What about shipping?**

If you wish to use a freight company to ship your power chair to your final destination, repack your power chair in the original shipping container and ship the batteries in separate boxes.



# VII. OPERATION

## VSI CONTROLLER

The electronic controller is what you use to operate your power chair. The electronic controller enables you to move the power chair, as well as monitor battery charge, electronic controller functions, and the condition of your electrical system. The VSI electronic controller is an integral electronic controller. All of the electronics necessary to operate the power chair are contained in one module. See figure 26. Typically, the VSI is mounted to one of the armrests and is connected to the motors, batteries, and the onboard charger at the power base. The VSI may be used to control some optional systems such as power elevating seats and lights.

The controller supplied with your power chair has been pre-programmed to meet your needs. The program is set using either a personal computer with software provided by the controller manufacturer or with a hand-held programmer, also provided by the controller manufacturer.



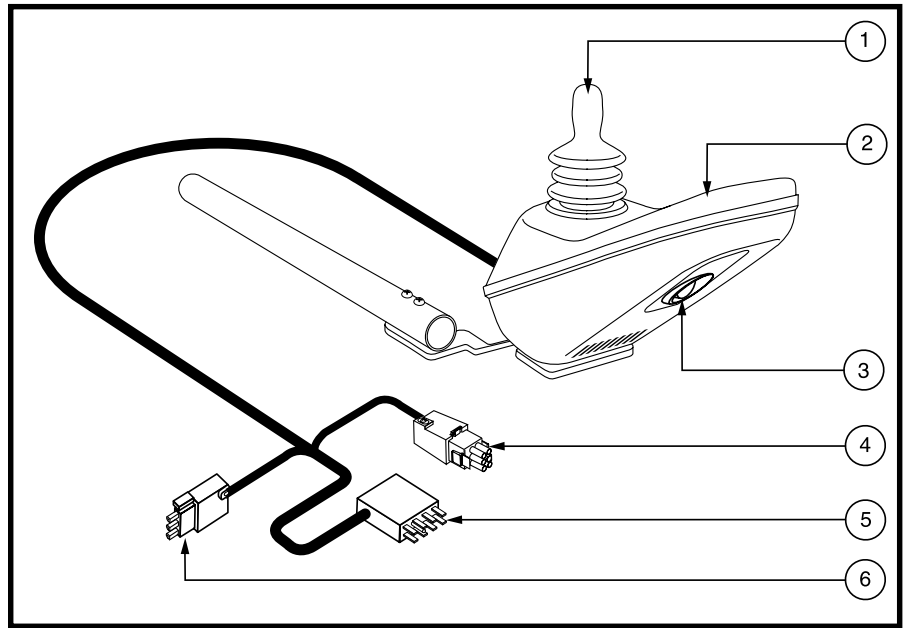
**WARNING!** The controller program can affect speed, acceleration, deceleration, and braking. But if it is programmed incorrectly or outside of the safe limits as determined by your healthcare professional, it can create a dangerous situation. Only the power chair manufacturer, an authorized representative of the manufacturer, or a trained service technician should program the controller.

### The VSI consists of:

1. joystick
2. keypad
3. off-board charger/programming socket
4. actuator connector (optional)
5. controller connector
6. 3-pin charger inhibit connector

### Joystick

The joystick controls the direction and speed of your power chair. When you move the joystick from the neutral (center) position, the electromagnetic brakes release and allow your power chair to move. The farther you push the joystick from its neutral position, the faster your power chair moves. When you release the joystick and allow it to return to the neutral position, you engage the electromagnetic brakes. This causes your power chair to decelerate and come to a complete stop.



**Figure 26. VSI Controller**



**WARNING!** If your power chair begins to move in an unexpected manner, immediately release the joystick. Unless the joystick is damaged, this action should stop your power chair.

### Keypad

The keypad is located in front of the joystick. It contains keys necessary to operate your power chair. See figure 27.

# VII. OPERATION

## On/Off Key

The on/off key turns the VSI on and off.



WARNING! Unless faced with an emergency situation, do not use the on/off key to stop the chair. This will cause the power chair to stop abruptly.

WARNING! Always turn the power off when you are stationary to prevent unexpected movement.

## Battery Condition Meter

The battery condition meter is located in front of the joystick. See figure 27. This is a 10-segment illuminated display that indicates that the VSI is turned on and also gives the battery status, the VSI status, and the electrical system status.

- **Red, yellow, and green lights lit:** Batteries charged; VSI and electrical system OK.
- **Red and yellow lights lit:** Charge batteries if possible; VSI and electrical system OK.
- **Red lights only lit or slow flash:** Charge batteries as soon as possible; VSI and electrical system OK.
- **Rapid flash of lights:** Indicates a fault in the VSI or the electrical system. Refer to “VSI Error Codes.”
- **Ripple side to side of lights:** The joystick was not in the neutral position when the controller was turned on. If you get “ripple side to side of lights,” turn off the controller, allow the joystick to return to the neutral position, then turn on the controller.

**NOTE:** If you still get “ripple side to side of lights,” contact your *Quantum Rehab Specialist*.

**NOTE:** When the batteries approach a discharged state, the first red light will begin to slowly flash, reminding you the batteries need to be charged immediately!

## Speed/Profile Keys

There are two keys that control either the speed or the profile. See figure 27. This depends on how your VSI was programmed. Press the speed/profile increase key to increase the speed or change the profile. Press the speed/profile decrease key to decrease the speed or change the profile. The speed/profile setting is displayed on the maximum speed/profile indicator. If your power chair was programmed with a drive profile, contact your Quantum Rehab Specialist for more information.

**NOTE:** We recommend that the first few times you operate your power chair, you set the speed to the slowest setting until you become familiar with your new power chair.

## Actuator Key and Actuator Lights (For Optional Equipment)

Actuator keys and actuator lights are used for optional equipment such as power elevating seats or power elevating leg rests. For specific operation of the actuator keys and actuator lights, contact your Quantum Rehab Specialist.

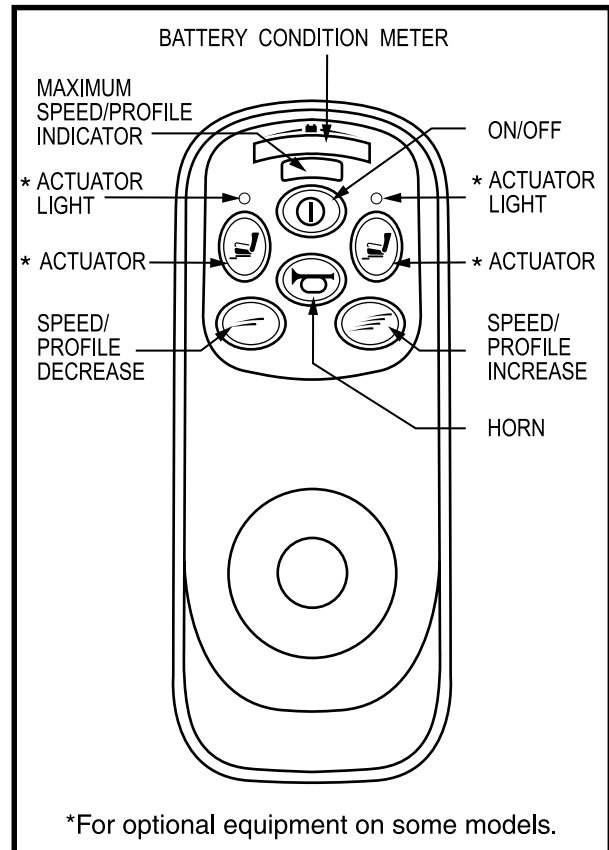


Figure 27. VSI Controller Keypad

# VII. OPERATION

## Horn Key

The horn key activates the horn.

## Locking/Unlocking the VSI

The VSI has a feature that enables you to lock your power chair to prevent unauthorized use.

### To lock the VSI:

1. With the VSI switched on, press and hold the on/off key. After one second, the VSI should beep.
2. Release the on/off key.
3. Push the joystick to the full forward position until the VSI beeps.
4. Pull the joystick to the full rearward position until the VSI beeps.
5. Release the joystick. There should be a long beep.
6. The VSI is now locked.

### To unlock the VSI:

1. Press the on/off key and power on the VSI. The maximum speed/profile indicator should ripple side to side.
2. Push the joystick to the full forward position until the VSI beeps.
3. Pull the joystick to the full rearward position until the VSI beeps.
4. Release the joystick. There should be a long beep.
5. The VSI is now unlocked.

*NOTE: If the above procedure fails to either lock or unlock the VSI, contact your Quantum Rehab Specialist.*

## Off-board Charger/Programming Socket

You may use an off-board charger to charge the power chair batteries through the 3-pin socket located on the front of the VSI. See figure 26. If you use an off-board charger, the charger current should not exceed 8 amps. Contact your Quantum Rehab Specialist for more information.



WARNING! Only chargers with Neutrik NC3MX plugs should be connected to the off-board charger/programming socket. See your Quantum Rehab Specialist for more information.

*NOTE: The socket may also be used for reprogramming the VSI. Contact your Quantum Rehab Specialist for more information.*

*NOTE: Changes to the programming can only be made by the manufacturer, an authorized representative of the manufacturer, or a Quantum Rehab Specialist.*

## Controller Connector

This connects the VSI to the power chair's batteries, motors, and motor brakes.

## 3-pin Charger Inhibit Connector

This connects the VSI to the onboard battery charger. This connection provides an inhibit that disables the VSI when the battery charger is on. The charger inhibit connector is coded with colored dots. The dots are positioned so that you align the flat side of the male connector with the flat side of the female connector before making the connection.

# VII. OPERATION



WARNING! Failure to properly align the connectors can result in damage to the VSI, the charger, and the connectors.

## Thermal Rollback

The VSI controller is equipped with a thermal rollback circuit. The circuit monitors the temperature of the controller, which roughly translates to motor temperature. In the event that the VSI controller becomes excessively hot (above 140° F), motor current (amperage) is reduced. For every degree above 140°, the motor current limit is reduced by .55 amps until the VSI controller reaches 158° F, at which time the current output is reduced to zero. This reduces your power chair's "power," which could also reduce your power chair's speed, and allows the electrical components and motors to cool down. When the temperature returns to a safe level, your power chair resumes its normal operation.

## Troubleshooting

The VSI controller is designed with the user's safety as the prime consideration. It incorporates many sophisticated self-test features which search for potential problems at a rate of 100 times per second. If the VSI detects a problem either in its own circuits or in the power chair's electrical system, it may stop the power chair, depending on the severity of the problem. The VSI is designed to maximize the user's safety under all normal conditions. The table below identifies the individual error codes. Error codes are displayed as a rapid flashing of the lights. If you get one of these error codes, contact your Quantum Rehab Specialist.

## VSI Error Codes

FLASHING LIGHTS	DIAGNOSIS AND SOLUTION
1	The batteries need charging or there is a bad connection to the batteries. Check the connections to the batteries. If the connections are good, try charging the batteries.
2	The left motor has a bad connection. Check the left motor connection.
3	The left motor has a short circuit to a battery connection. Contact your Quantum Rehab Specialist.
4	The right motor has a bad connection. Check right motor connection.
5	The right motor has a short circuit to a battery connection. Contact your Quantum Rehab Specialist.
6	The power chair is being inhibited by the battery charger. Unplug the battery charger.
7	A joystick fault is indicated. Make sure that the joystick is in the neutral (center) position before turning on the controller.
8	A control system fault is indicated. Make sure that all connections are secure.
9	The parking brakes have a bad connection. Check the parking brake and motor connections. Make sure the controller connections are secure.
10	An excessive voltage has been applied to the controller. This is usually caused by a poor battery connection. Check the battery connections.

# VII. OPERATION

## REMOTE PLUS CONTROLLER

The electronic controller is what you use to operate your power chair. The electronic controller enables you to move the power chair, as well as monitor battery charge, electronic controller functions, and the condition of your electrical system. The Remote Plus is part of a modular electronic controller system. The system consists of more than one module. Typically, the Remote Plus is mounted to one of the armrests. See figure 28. It is connected to a power module located on the power base through the controller communications cable.

The controller supplied with your power chair has been pre-programmed to meet your needs. The program is set using either a personal computer with software provided by the controller manufacturer or with a hand-held programmer, also provided by the controller manufacturer.



**WARNING!** The controller program can affect speed, acceleration, deceleration, and braking. If it is programmed incorrectly or outside of the safe limits as determined by your healthcare professional, it can create a dangerous situation. Only the power chair manufacturer, an authorized representative of the manufacturer, or a trained service technician should program the controller.

### The Remote Plus consists of the following:

1. joystick
2. keypad
3. controller communications cable
4. off-board charger/programming socket

### Joystick

The joystick controls the direction and speed of your power chair. When you move the joystick from the neutral (center) position, the electromagnetic brakes release and allow your power chair to move. The farther you push the joystick from its neutral position, the faster your power chair moves. When you release the joystick and allow it to return to the neutral position, you engage the electromagnetic brakes. This causes your power chair to decelerate and come to a complete stop.

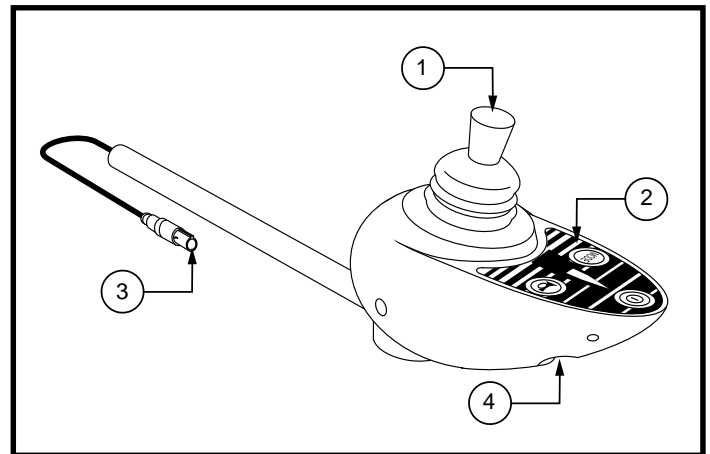


Figure 28. Remote Plus Controller



**WARNING!** If your power chair begins to move in an unexpected manner, immediately release the joystick. Unless the joystick is damaged, this action should stop your power chair.

### Keypad

The keypad is located directly in front of the joystick. It contains keys that you will use to control your power chair. See figure 29.

### On/Off Key

The on/off key turns the system on and off.



**WARNING!** Unless faced with an emergency situation, do not use the on/off key to stop the chair. This will cause the power chair to stop abruptly.

**WARNING!** Always turn the power off when you are stationary to prevent unexpected movement.

# VII. OPERATION

## Mode Key (Speed Settings)

The mode key controls the speed settings. The Remote Plus speed settings range from 1 to 5. Typically, the slowest speed setting is 1 and the fastest speed setting is 5. The settings are indicated by the number of lights that are lit on the speed setting indicator.

**NOTE:** *The speed settings are preset at the factory. If your Quantum Rehab Specialist changes the order of these settings, please make note of these changes. Contact your Quantum Rehab Specialist for more information.*

## Speed Setting Indicator

Indicates the selected speed setting.

### To select a speed setting:

1. Press the on/off key to power on the controller.
2. Press the mode key once.
3. To increase power chair speed, push the joystick to the right. Each time you push the joystick, you will increase the speed setting in the speed setting indicator.
4. To decrease power chair speed, push the joystick to the left. Each time you push the joystick, you will decrease the speed setting in the speed setting indicator.
5. Once you select the desired speed setting, press the mode key once to keep the setting or push the joystick in the forward or reverse direction. The chair will resume operation at the selected speed.

**NOTE:** *We recommend that the first few times you operate your power chair, you have your speed on the slowest setting until you become familiar with your new power chair.*

## Horn Key

The horn key activates the horn.

## Right/Left Turn Indicator Keys

The right/left turn indicator keys toggle either the left or right turn indicators. Press once to turn on and press again to turn off. You can also turn off the selected indicator by pressing the opposite indicator key or the hazard key.

## Light Key

The light key turns headlights/taillights on and off independent of other indicators.

## Hazard Key

The hazard key activates both indicators at the same time. You can only cancel this by pressing the hazard key again.

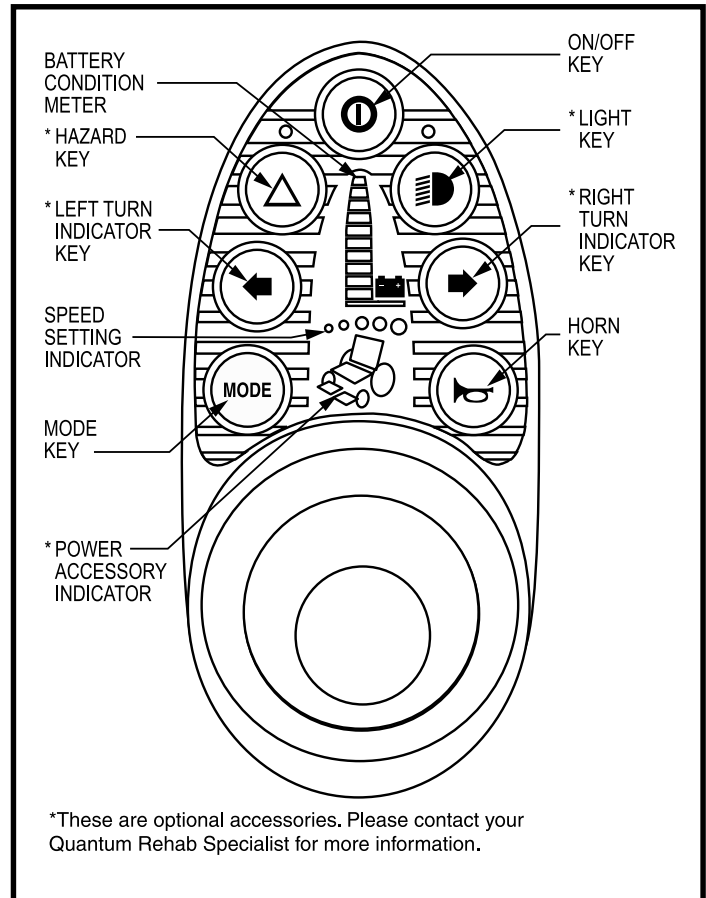


Figure 29. Remote Plus Keypad

# VII. OPERATION

## Power Accessory Indicator

Indicates the selected power accessory. This is for optional accessories only.

## Battery Condition Meter

The battery condition meter is a 10-segment illuminated display located in front of the joystick. When the lights are on, it indicates that there is power to the Remote Plus. The lights also indicate battery status, Remote Plus operational status, and electrical system status.

- **Red, yellow, and green lights lit:** Batteries charged; controller and electrical system OK.
- **Red and yellow lights lit:** Charge batteries if possible; controller and electrical system OK.
- **Red lights only lit or slow flash:** Charge batteries as soon as possible; controller and electrical system OK.
- **Rapid flash of lights:** Indicates an error in the controller or the electrical system. See “Remote Plus Error Codes.”
- **Ripple up and down of lights:** The joystick was not in the neutral position when the controller was turned on. If you get “ripple up and down of lights,” turn off the controller and allow the joystick to return to the neutral position. Then turn on the controller.

*NOTE: If you still get “ripple up and down of lights,” contact your Quantum Rehab Specialist.*

*NOTE: When the batteries approach a discharged state, the first red light will begin to slowly flash, reminding you the batteries need to be charged immediately!*

## Off-board Charger/Programming Socket

The off-board charger/programming socket is located on the front of the Remote Plus. If you use an off-board charger, the charger current should not exceed 8 amps. Contact your Quantum Rehab Specialist for more information.



WARNING! Only chargers with Neutrik NC3MX plugs should be connected to the off-board charger/programming socket. See your Quantum Rehab Specialist for more information.

*NOTE: Changes to the programming can only be made by the manufacturer, an authorized representative of the manufacturer, or a Quantum Rehab Specialist.*

## Controller Communications Cable

The controller communications cable provides the Remote Plus with a connection to the power module.

## Power Module (Not Shown)

Typically, the power module is mounted to the power base. The power module provides a power interface for the joystick module. It routes the battery power to the motors and other powered accessories such as lights and power seats.

## Actuator Lighting Module (Not Shown)

The actuator lighting module is also located on the power base. The actuator lighting module provides a control and power interface between the power module, the lights, and/or the power seat actuator.

## Sleep Mode

Your Remote Plus controller has a sleep mode feature. Sleep mode is a built-in circuit that automatically shuts off the main power if the joystick is not moved in any direction for approximately five minutes. The battery condition meter lights on the keypad indicate sleep mode by blinking once every five seconds. To restore power and continue, push the on/off key twice.

# VII. OPERATION

## Thermal Rollback

The Remote Plus is equipped with a thermal rollback circuit. This circuit monitors the temperature of the motors, power module, and remote. In the event that any of them become excessively hot (above 122° F), motor voltage is reduced. For every degree above 122° F, the voltage is reduced by 5 volts. This reduces your power chair's speed and allows the electrical components to cool down. When the temperature returns to a safe level, your power chair resumes its normal speed.

## Remote Plus Error Codes

In addition to indicating the current state of battery charge, the battery condition meter can also indicate possible problems with your power chair's electrical system. If any of the battery condition meter lights are flashing rapidly, the controller may be indicating an error. Error codes are displayed as a number of flashing lights. For instance, if the first light is flashing rapidly, the battery voltage is nearly depleted. The table below identifies the individual error codes, probable causes, and possible solutions. If you get one of these error codes, contact your Quantum Rehab Specialist.

FLASHING LIGHTS	DIAGNOSIS	SOLUTION
10	High Battery Voltage	Check batteries.
9	Solenoid Brake Fault	Check motor/brake wiring.
8	Possible Controller Fault	See Quantum Rehab Specialist.
7	Possible Joystick Fault	See Quantum Rehab Specialist.
6	Inhibit Active	Unplug charger. Check connections.
5	Right Motor Wiring Fault	Check right motor wiring.
4	Right Motor Disconnected	Check right motor wiring.
3	Left Motor Wiring Fault	Check left motor wiring.
2	Left Motor Disconnected	Check left motor wiring.
1	Low Battery Voltage	Check batteries/battery wiring.



# VII. OPERATION

## DYNAMIC DX CONTROLLER

The electronic controller is what you use to operate your power chair. The electronic controller enables you to move the power chair, as well as monitor battery charge, electronic controller functions, and the condition of your electrical system. The Dynamic DX is part of a modular electronic controller system. The system consists of more than one module. Typically, the Dynamic DX is mounted to one of the armrests. See figure 30. It is connected to a power module located on the power base through the controller communications cable. The other components are located inside the power base.

The controller supplied with your power chair has been pre-programmed to meet your needs. The program is set using either a personal computer with software provided by the controller manufacturer or with a hand-held programmer, also provided by the controller manufacturer.



**WARNING!** The controller program can affect speed, acceleration, deceleration, and braking. If it is programmed incorrectly or outside of the safe limits as determined by your healthcare professional, it can create a dangerous situation. Only the power chair manufacturer, an authorized representative of the manufacturer, or a trained service technician should program the controller.

### Europa Master Remote

The Europa master remote consists of the following (see figure 30):

1. joystick
2. keypad
3. controller communications connector
4. off-board charger/programming socket

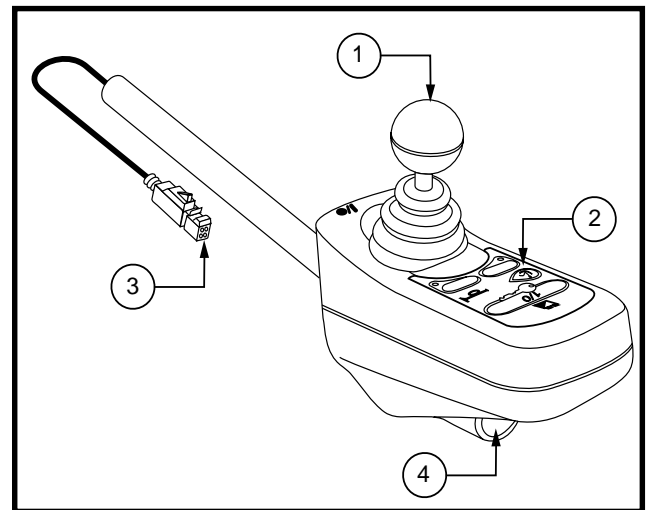


Figure 30. Europa Master Remote

### Joystick

The joystick controls the direction and speed of the power chair. When you move the joystick from the neutral (center) position, the electromagnetic brake will release and allow the power chair to move. The farther you push the joystick from its neutral position, the faster your power chair will move. When you release the joystick and allow it to return to the neutral position, you engage the electromagnetic brake. This helps the power chair decelerate and come to a complete stop. You can also use the joystick to control power actuators.



**WARNING!** If your power chair begins to move in an unexpected manner, immediately release the joystick. Unless the joystick is damaged, this action should stop your power chair.

### Out Of Neutral At Power Up

Your power chair joystick is equipped with Out Of Neutral At Power Up (OONAPU). If you power up the system and the joystick is not in the neutral position, the system status light flashes rapidly for either as long as the joystick is out of the neutral position or five seconds. If this has happened and all the segments on the battery condition meter are flashing, you may have set a fault code. See “Dynamic DX Error Codes.”

# VII. OPERATION

## Keypad

The keypad is located directly in front of the joystick. It contains keys that you will use to control your power chair. See figure 31.

## On/Off Key

The on/off key toggles the system power on and off.



**WARNING!** Unless faced with an emergency situation, do not use the on/off key to stop the chair. This will cause the power chair to stop abruptly.

**WARNING!** Always turn the power off when you are stationary to prevent unexpected movement.

**NOTE:** *If the joystick is not in the neutral (center) position when you turn on the power, you may cause a fault in the system. See “Out Of Neutral At Power Up.”*

## System Status Light

The system status light is normally on when the system is powered up, and off when the system is powered down. It will also flash trouble codes when the system detects a fault. See “Dynamic DX Error Codes.”

## Magnetic Locking Area

Your power chair is equipped with a feature that enables you to “lockout” unauthorized users. For this function, you will need the magnetic key supplied with your power chair. If you lose this key, contact your Quantum Rehab Specialist.

### To enable the lockout system:

1. Hold the magnetic key on or near the key symbol. The system will beep and automatically turn off.

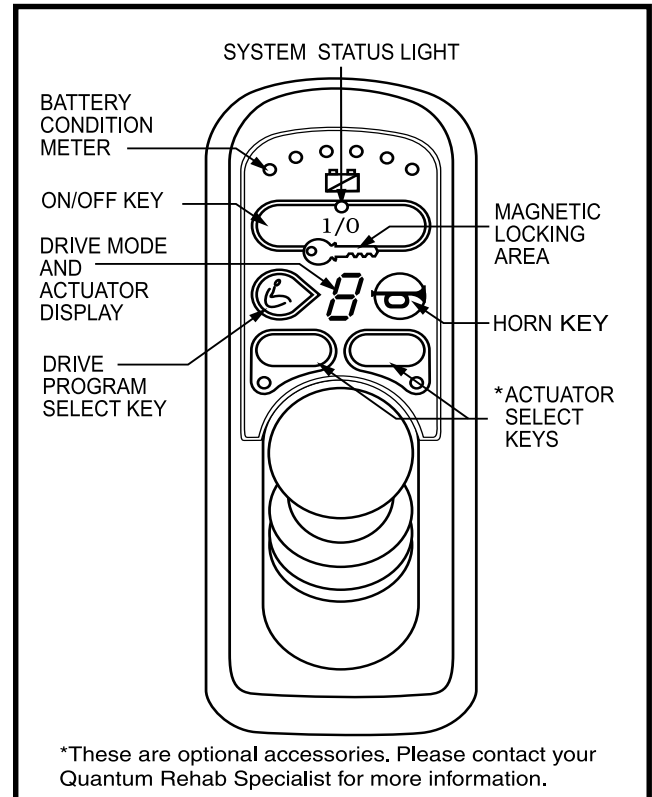
**NOTE:** *None of the remote lights should be lit.*

2. Press the on/off key to turn on the power chair. The key symbol will flash, but you will not be able to drive your power chair. This means that it is still locked.
3. Hold the magnetic key on or near the key symbol again to unlock the system. When the key symbol stops flashing, you may turn on the power chair.

**NOTE:** *If you turn on the power chair while it is locked and don’t unlock it after one minute, the power chair will automatically turn off itself.*

## Battery Condition Meter

The battery condition meter consists of six lights arranged in an arc over the battery icon. From left to right, the first two are red, the second two are orange, and the last two are green. These lights give you an accurate indication of your usable battery capacity. If the battery has at least 85% of its rated capacity, all of the lights will be on. As the battery voltage drops, the number of lights reduces from right to left. When the battery capacity drops to 10% or below, all of the lights will flash once every second.



**Figure 31. Europa Master Remote Keypad**

# VII. OPERATION

## Drive Program Select Key

The drive program select key enables you to select a drive program and an actuator mode. Your Dynamic DX controller was preprogrammed at the factory for five drive programs— 1 (slowest) to 5 (fastest). The drive mode is indicated by a number in the center of the keypad.

*NOTE: The drive mode settings are preset at the factory. If your Quantum Rehab Specialist changes these settings, please make note of these changes.*

### To change the drive mode program:

1. Press the drive mode select key.
2. Move the joystick right to increase the drive mode program.
3. Move the joystick left to decrease the drive mode program.
4. Press the drive mode select key.

## Drive Mode and Actuator Display (also Remote Status Display)

This is a seven-segment light that displays the drive program. It also displays a drive inhibit and actuator mode (if applicable), when they occur.

## Actuator Select Keys with Lights

If your power chair is equipped with power accessories such as a power seat or power elevating leg rests, you can operate them through the remote keypad. Contact your Quantum Rehab Specialist for information on how to operate these accessories.

## Remote Status Light

This light will flash if there is an internal Dynamic DX Remote fault, or if an OONAPU fault has occurred. See “Out Of Neutral At Power Up.”

## Horn Key

The horn key activates the horn.

## Battery Saver Feature

When the battery capacity drops to below 21V (typically two lights), the controller will reduce power chair performance to conserve battery power.

## Off-board Charger/Programming Socket

You may use an off-board charger to charge the power chair batteries through the 3-pin socket located on the front of the Europa. See figure 29. If you use an off-board charger, the charger current should not exceed 8 amps. Contact your Quantum Rehab Specialist for more information.

*NOTE: The socket may also be used for reprogramming the Europa. Contact your Quantum Rehab Specialist for more information.*

*NOTE: Changes to the programming can only be made by the manufacturer, an authorized representative of the manufacturer, or a Quantum Rehab Specialist.*

# VII. OPERATION

## Sleep Mode (If Enabled)

The power chair controller features a sleep mode. Sleep mode is a built-in circuit that will automatically shut off the main power if the joystick is not moved in any direction for a period of time. This time factor is programmed into the controller. To restore power and continue, push any key on the keypad.

## Dynamic DX Error Codes

The system status light is displayed within the on/off key. This light is lit if the system is turned on. It also flashes in groups called flash codes to indicate system errors. The table below identifies the individual error codes. If your keypad displays one of these codes, contact your Quantum Rehab Specialist.

FLASH CODE SEQUENCE	DIAGNOSIS	SOLUTION
•—•—•—	DX module fault	See your Quantum Rehab Specialist.
••—••—••—	DX accessory fault	See your Quantum Rehab Specialist.
•••—•••—	Left motor (or connection) fault	Check left motor wiring.
••••—••••—	Right motor (or connection) fault	Check right motor wiring.
•••••—•••••—	Left park brake fault	Check motor/brake wiring.
••••••—••••••—	Right park brake fault	Check motor/brake wiring.
•••••••—•••••••—	Low battery fault	Check that the battery wiring is secure.
••••••••—••••~	Over voltage fault	Check that the battery wiring is secure.
•••••••••—••••~	CANL fault	See your Quantum Rehab Specialist.
••••~••••~	CANA fault	See your Quantum Rehab Specialist.
••••••••~••••~	Stall timeout	Turn unit on, then off.
••••~••••~	Module mismatch	See your Quantum Rehab Specialist.

**NOTE:** You must turn the controller off and then on again to reset the controller, even if the source of the error is removed/corrected.

In the event of an error, the system status light displays diagnostic indications. Errors are encoded as follows: one (for a low battery voltage error) to twelve (module mismatch) and are displayed by the light flashing the number of times prescribed by the error code. The flash sequence (one to twelve) is followed by a long off period (2 seconds). If more than one error exists, then the error having the highest priority is indicated. The controller must be turned off and then on again even if the source of the error is removed. If you cannot resolve the problem, contact your Quantum Rehab Specialist.

# VII. OPERATION

## THE MICRODRIVE CONTROLLER

The electronic controller is what you use to operate your power chair. It takes the battery voltage and sends it to the appropriate system. The electronic controller also enables you to monitor battery charge, electronic controller functions, and the condition of your electrical system. The Microdrive electronic control system is a modular system. The electronics necessary to operate your power chair are contained in several modules located on different parts of your power chair. Typically, the Microdrive controller is mounted to one of the armrests. See figure 32. The joystick interface module is located on the bottom or back of the seat, and the other components are located on or inside the power base.

The controller supplied with your power chair has been pre-programmed to meet your needs. The program is set using either a personal computer with software provided by the controller manufacturer or with a hand-held programmer, also provided by the controller manufacturer.



**WARNING!** The controller program can affect speed, acceleration, deceleration, and braking. If it is programmed incorrectly or outside of the safe limits as determined by your healthcare professional, it can create a dangerous situation. Only the power chair manufacturer, an authorized representative of the manufacturer, or a trained service technician should program the controller.

### The Microdrive controller consists of:

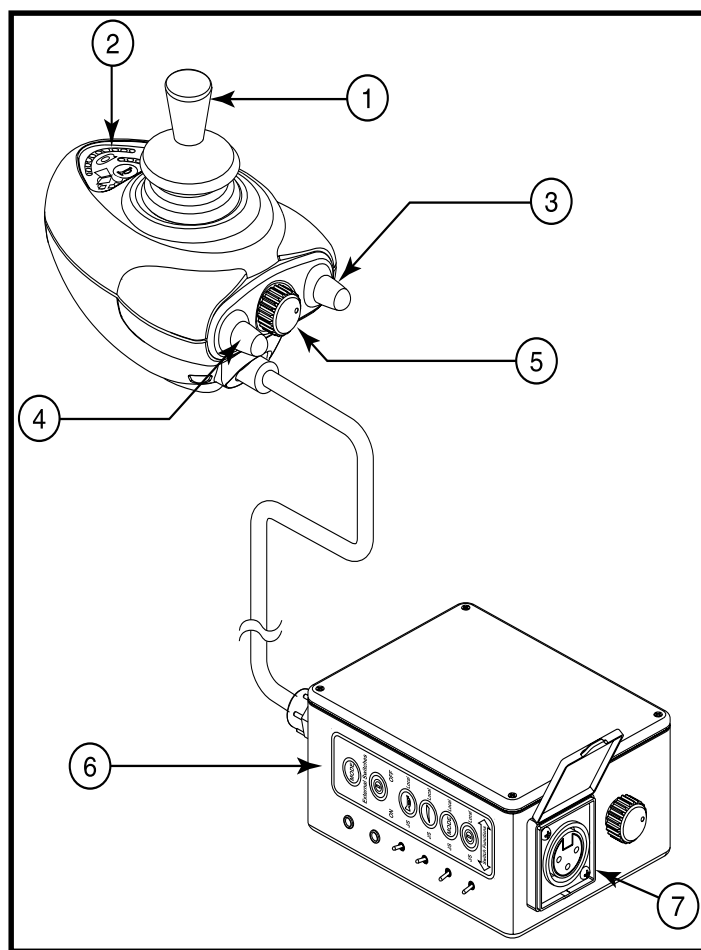
1. joystick
2. display pad
3. mode switch
4. on/off switch
5. speed control knob
6. joystick interface module
7. off-board charger/programming socket

### Joystick

The joystick controls the direction and speed of your power chair. When you move the joystick from the neutral (center) position, the electromagnetic brakes release and allow the power chair to move. The farther you push the joystick from its neutral position, the faster the power chair moves. When you release the joystick and allow it to return to the neutral position, the electromagnetic brakes engage and the power chair comes to a complete stop.



**WARNING!** If your power chair begins to move in an unexpected manner, immediately release the joystick. Unless the joystick is damaged, this action should stop your power chair.



**Figure 32. Microdrive Controller with Joystick Interface Module**

# VII. OPERATION

## Display Pad

The display pad is located directly in front of the joystick. It contains the horn key, battery condition meter, profile and speed indicator, and the actuator indicator. See figure 33.

## Horn Key

The horn key activates the horn.

## Battery Condition Meter

The battery condition meter is a 10-segment illuminated display that indicates that the Microdrive is powered on and also gives the status of the batteries, the controller, and the power chair electrical system.

- **Red, yellow, and green lights lit:** Batteries charged; controller and electrical system OK.
- **Red and yellow lights lit:** Charge batteries if possible; controller and electrical system OK.
- **Red lights only lit or slow flash:** Charge batteries as soon as possible; controller and electrical system OK.
- **Rapid flash of lights:** Indicates a fault in the controller or the electrical system. See “Error Codes.”
- **Ripple side to side of lights:** The joystick was not in the neutral position when the controller was turned on. If you get “ripple side to side of lights,” turn off the controller, allow the joystick to return to the neutral position, then turn on the controller.

*NOTE: If you still get “ripple side to side of lights,” contact your Quantum Rehab Specialist.*

*NOTE: When the batteries approach a discharged state, the first red light will begin to slowly flash, reminding you the batteries need to be charged immediately!*

## Profile and Speed Indicator

The profile and speed indicator is a 5-segment illuminated display that indicates speed setting as well as drive profile.

## Actuator Indicator

The actuator indicator is a 4-segment illuminated display that indicates power recline, power tilt, power leg rest, and power elevating seat actuator modes.

## Joystick Interface Module

The joystick interface module provides a means to enable or disable the horn button, mode switch, on/off switch, and speed adjustment dial. See figure 34.

### The joystick interface module consists of:

1. external switch jacks
2. horn toggle
3. speed toggle
4. mode toggle
5. power toggle
6. redel connector port
7. off-board charger/programming socket
8. speed adjustment dial

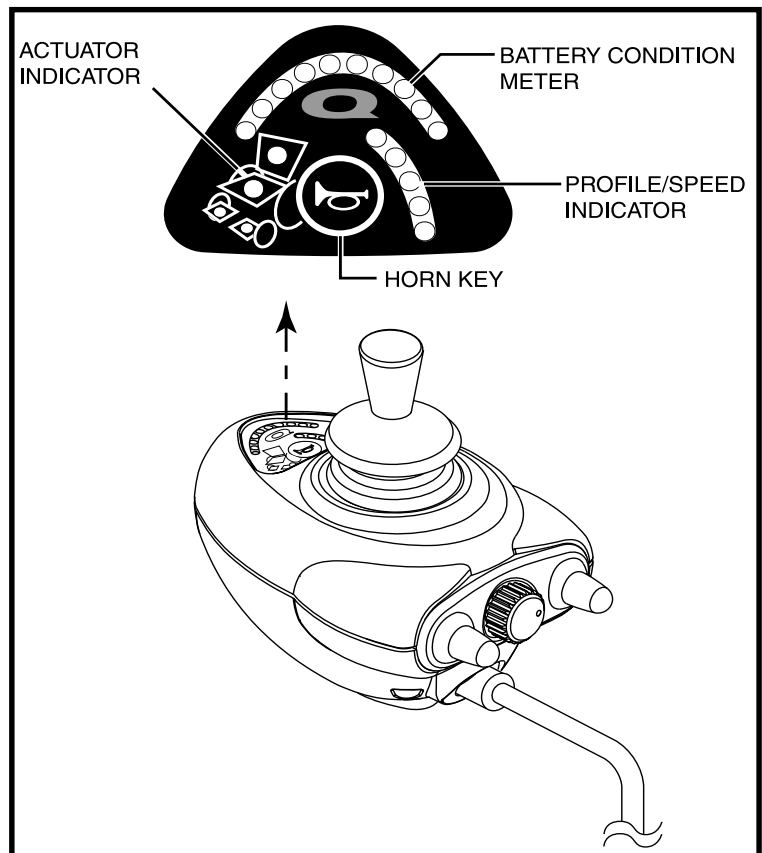


Figure 33. Microdrive Display Pad

# VII. OPERATION

**NOTE:** When a toggle switch is set to “J/S,” the joystick has control of a particular function. When the toggle switch is set to “Local,” control of this function is disabled at the joystick.

## External Switch Jacks

The external switch jacks are used for an external control (e.g. buddy button, single switch, etc.). There are two external jacks on the joystick interface module: mode and power. The switches can work in conjunction with or in replacement of switches on the joystick.

## Horn Toggle

The horn toggle disables the horn key on the controller.

## Speed Toggle

The speed toggle disables the speed adjustment dial on the controller.

## Mode Toggle

The mode toggle disables the mode switch on the controller.

## Power Toggle

The power toggle disables the on/off switch on the controller.

## Redel Connector Port

The redel connector port is used for the power module interface.

## Off-board Charger/Programming Socket

The off-board charger/programming socket is used for off-board charger connection and controller programming. If you use an off-board charger, the charger current should not exceed 8 amps. Contact your Quantum Rehab Specialist for more information.



**WARNING!** Only chargers with Neutrik NC3MX plugs should be connected to the off-board charger/programming socket. See your Quantum Rehab Specialist for more information. Failure to heed can result in personal injury and/or product damage.

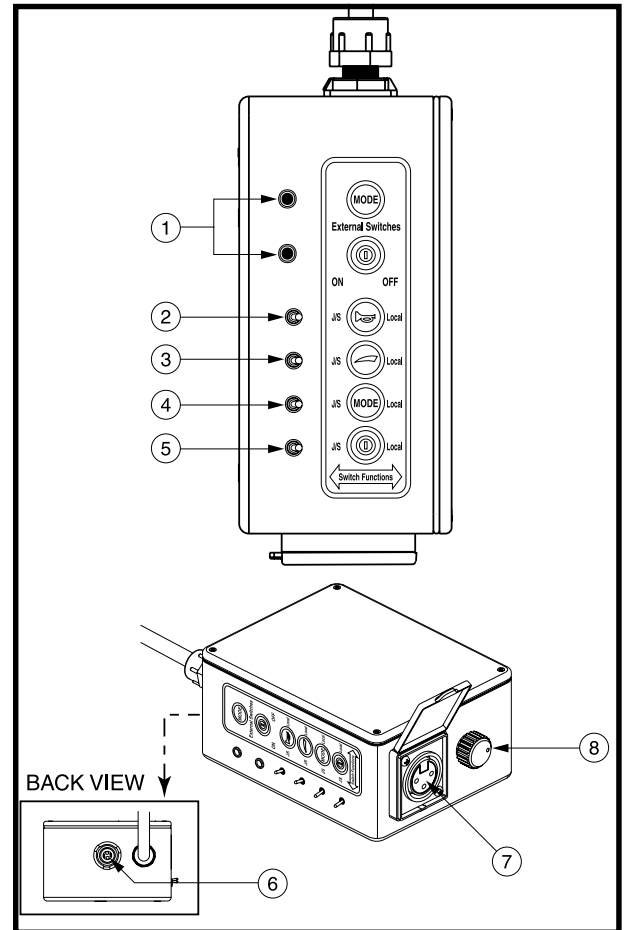
## Drive Profile Selection

Your Microdrive controller may be programmed for more than one drive profile that allows the system to be custom tailored to your environment.

### To select a profile setting:

1. Use the on/off switch to power on the chair and the controller.
2. Press the mode button.
3. Move the joystick left or right to select the desired drive profile. Each of the LEDs indicate a separate profile.

**NOTE:** The system can be programmed with 5 different profiles.



**Figure 34. Joystick Interface Module Components**

# VII. OPERATION

## Speed Adjustment

The Microdrive controller provides a speed control knob to control the speed of the power chair.

### To change the speed:

1. Use the on/off switch to power on the chair and the controller.
2. To increase your speed, turn the speed control knob clockwise.
3. To decrease your speed, turn the speed control knob counterclockwise.

**NOTE:** *The first few times you use your power chair, we recommend you set your speed to the slowest setting until you become familiar with your power chair.*

## Sleep Mode

The Microdrive controller offers a sleep mode feature which will shut off the main power if the joystick remains stationary for a period of five minutes. The battery condition meter will indicate sleep mode by blinking once every five seconds. To restore power and resume operation of the chair, flip the on/off switch twice.

## Thermal Rollback

The Microdrive controller is equipped with a thermal rollback circuit which monitors the temperature of the chair's motors and controller. If either exceeds 122° F, the controller reduces the motor voltage by 5 volts for every degree over. This reduces the chair's speed and allows a cool down period. Once the temperature returns to a safe level, the chair will resume normal operation.

## Error Codes

In addition to indicating the current state of battery charge, the battery condition meter can also indicate possible problems with your power chair's electrical system. If any of the battery condition meter lights are flashing rapidly, the controller may be indicating an error. Error codes are displayed as a number of flashing lights. For instance, if the first light is flashing rapidly, the battery voltage is nearly depleted. The following table identifies the individual error codes, probable causes, and possible solutions. If you get one of these error codes, contact your Quantum Rehab Specialist.

FLASHING LIGHTS	DIAGNOSIS	SOLUTION
10	High Battery Voltage	Check batteries.
9	Solenoid Brake Fault	Check motor/brake wiring.
8	Possible Controller Fault	See Quantum Rehab Specialist.
7	Possible Joystick Fault	See Quantum Rehab Specialist.
6	Inhibit Active	Unplug charger. Check connections.
5	Right Motor Wiring Fault	Check right motor wiring.
4	Right Motor Disconnected	Check right motor wiring.
3	Left Motor Wiring Fault	Check left motor wiring.
2	Left Motor Disconnected	Check left motor wiring.
1	Low Battery Voltage	Check batteries/battery wiring.



# VIII. CARE AND MAINTENANCE

## CARE AND MAINTENANCE

Your Quantum Dynamo is a sophisticated power chair. Like any motorized vehicle, it requires routine maintenance checks. You can perform some of these checks, but others require assistance from your Quantum Rehab Specialist. Preventive maintenance is very important. If you follow the maintenance checks in this section as scheduled, you can help ensure that your power chair gives you years of trouble-free operation. If you have any doubt as to your power chair's care or operation, contact your Quantum Rehab Specialist.



WARNING! Prevent injury. Do not service the power chair when the seat is occupied.

Your power chair, like most electrical equipment, is susceptible to damage from the elements. Avoid damp areas of any kind.



WARNING! Direct exposure to water or dampness could cause the power chair to malfunction electronically and mechanically. Water can cause electrical components to corrode and the chair's frame to rust.

### Should your power chair come in contact with water:

1. Dry your power chair as thoroughly as possible with a towel.
2. Allow your power chair to sit in a warm, dry place for 12 hours to allow unseen water to evaporate.
3. Check the joystick operation and the brakes before using your power chair again.
4. If any inconsistencies are found, take your power chair to your Quantum Rehab Specialist.

### Temperature

- Some of the parts of your power chair are susceptible to extreme changes in temperature. Always keep your power chair between the temperatures of 18° F and 122° F.
- In extremely cold temperatures the batteries may freeze. The specific temperature at which they freeze depends on a number of factors, such as battery charge, usage, and composition of the batteries (e.g., AGM or Gel-Cell).
- Temperatures above 122° F may cause your power chair to operate at a reduced speed. This reduced speed is a safety feature built into the controller that helps prevent damage to the motor and other electrical components. See VII. "Operation."

### General Guidelines

- Avoid knocking or bumping the controller, especially the joystick.
- Avoid prolonged exposure of your power chair to extreme conditions, such as heat, cold, or moisture.
- Keep the controller clean.
- Check all connectors to ensure that they are all tight and secured properly.
- Make sure the pneumatic tires are inflated to **35 psi (2.4 bar)**.



WARNING! Overinflating tires can cause them to explode and can result in personal injury.

WARNING! Do not use a high pressure hose to inflate your tires.

- Use a rubber conditioner on the tire sidewalls to help preserve them.



WARNING! Never use a rubber conditioner on the tread area of the tires; doing so may make the tires slippery and cause your power chair to skid.

# VIII. CARE AND MAINTENANCE

- The body shroud has been sprayed with a clear sealant coating. You can apply a light coat of car wax to help it retain its high-gloss appearance.
- Check all electrical connections. Make sure they are tight and are not corroded. Batteries must sit flat within the battery boxes and battery well frame with the battery terminals facing inward toward each other. Refer to the battery wiring label for the correct wiring layout.
- All wheel bearings are prelubricated and sealed. They require no subsequent lubrication.

## Daily Checks

- With the controller turned off, check the joystick. Make sure it is not bent or damaged and that it returns to the neutral position when you release it. Check the rubber boot around the base of the joystick for damage. Visually inspect the boot. Do not handle or try to repair it. See your Quantum Rehab Specialist if there is a problem.
- Visually inspect the controller communications cable. Make sure that it is not frayed, cut, or has any wires exposed. See your Quantum Rehab Specialist if there is a problem.
- Check for flat spots on solid tires. Flat spots could adversely affect stability.

## Weekly Checks

- Disconnect and inspect the controller and the charger harness from the electronics tray. Look for corrosion. Contact your Quantum Rehab Specialist if necessary.
- Ensure that all parts of the controller system are securely fastened to your power chair. Do not overtighten any screws.
- Check for proper tire inflation. There should be **35 psi (2.4 bar)** in each tire. If a tire does not hold air, see your Quantum Rehab Specialist for replacement of the tube.
- Calibrate the joystick if a noticeable difference in performance is detected or if the joystick does not operate properly. To calibrate the joystick, power off the unit, place the joystick in the neutral position, and power the unit back on. If a problem still exists with your joystick's performance, contact your Quantum Rehab Specialist.
- Check the brakes. This test should be carried out on a level surface with at least 3 feet of clearance around your power chair.

### To check the brakes:

1. Turn on the controller and turn down the speed level of your power chair.
2. After one second, check the battery condition meter. Make sure that it remains on.
3. Slowly push the joystick forward until you hear the electric brakes click. Immediately release the joystick. You must be able to hear each electrical brake operating within a few seconds of joystick movement. Repeat this test three times, pushing the joystick backward, then left, and then right.

## Monthly Checks

- Check that the anti-tip wheels do not rub the ground when you operate the power chair. Adjust them as necessary. See V. "Comfort Adjustments."
- Check for extreme wear on the anti-tip wheels. Replace them as necessary.
- Check for drive tire wear. See your Quantum Rehab Specialist for repair.
- Check the caster wheels for wear. Replace them as necessary.
- Check the caster forks for damage or fluttering which indicates that they may need to be adjusted or have the bearings replaced. See your Quantum Rehab Specialist for repair.
- Keep your power chair clean and free of foreign material, such as mud, dirt, hair, food, drink, etc.

# VIII. CARE AND MAINTENANCE

## Yearly Checks

Take your power chair to your Quantum Rehab Specialist for yearly maintenance. This helps ensure that your power chair is functioning properly and helps prevent future complications.

## Storage

Your power chair should be stored in a dry place, free from temperature extremes. When storing, disconnect the batteries from the power chair. See VI. "Batteries and Charging."



**WARNING!** If you fail to store the unit properly, the frame can rust and the electronics can be damaged.

## Cleaning Instructions



**WARNING!** Never hose off your power chair or place it in direct contact with water. Your power chair has a painted, ABS plastic body shroud that allows it to be easily wiped clean with a damp cloth.

## Tire/Wheel Replacement

If you have pneumatic tires and you have a flat tire, replace the tube. If your chair is equipped with a solid tire insert, then you must replace the whole wheel assembly. Replacement tires, tubes, and wheel assemblies are readily available through your Quantum Rehab Specialist.



**WARNING!** To avoid possible injury, be sure that the controller's power is turned off and the power chair is not in freewheel mode before performing this procedure.

**WARNING!** Completely deflate the tire before attempting repair.

### Follow these easy steps for a quick and safe repair for both pneumatic and solid tires:

1. Turn off the power to the controller.
2. Set the power chair on blocks.
3. If you are changing a pneumatic tire, completely deflate it before removing the wheel.
4. Remove the drive wheel nut from the wheel hub.
5. Pull the wheel off the axle.
6. Remove the nuts that fasten the two rim halves together. See figure 35.
7. Remove the old tube from the pneumatic tire and replace it with a new tube or replace the entire assembly if it is a solid tire.
8. Screw together the two rim halves.
9. Slide the wheel back onto the axle.
10. Reinstall the drive wheel nut onto the wheel hub and tighten.
11. Inflate the pneumatic tire to **35 psi (2.4 bar)**.
12. Remove the power chair from the blocks.

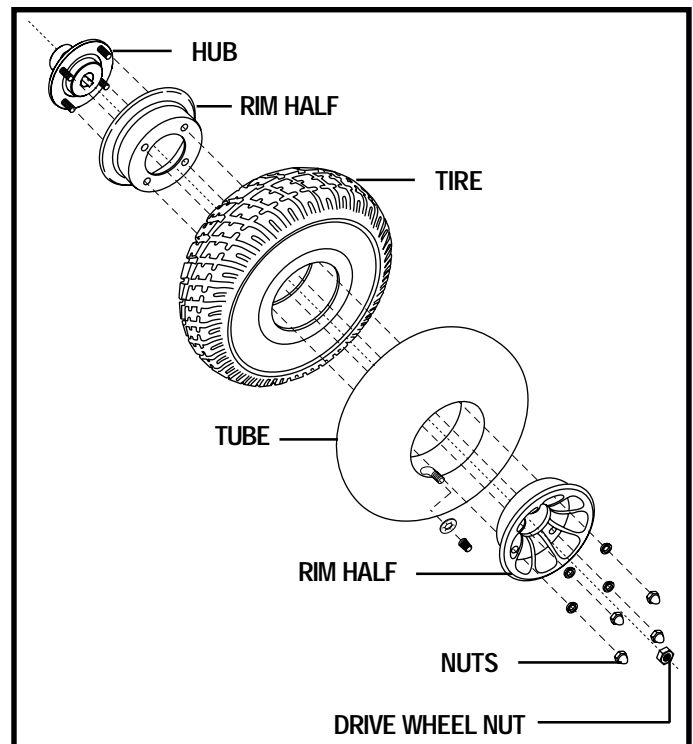


Figure 35. Wheel Assembly

# VIII. CARE AND MAINTENANCE

## Battery Replacement

A battery wiring diagram is printed on a decal located on the battery well frame. Refer to the specifications table for correct battery specifications.

WARNING! Prevent injury. Do not replace the battery when the seat is occupied.



WARNING! Battery posts, terminals, and related accessories contain lead and lead compounds. Wear goggles and gloves when handling batteries and wash hands after handling.

WARNING! Power chair batteries are heavy. See specifications table. If you are unable to lift that much weight, be sure to get help. Lifting beyond your capacity can result in personal injury.

### To replace the batteries:

1. Turn off the power to the controller.
2. Make sure that the power chair is in drive mode. See III. “Your Power Chair.”
3. Unplug the controller connector from the power base.
4. Remove the seat.
5. Lift off the shroud.
6. Unplug the battery quick-connectors from the power base.
7. Remove the old batteries.
8. Disconnect the wiring harnesses from the batteries.
9. Connect the wiring harness to the new batteries.



WARNING! Make sure you tighten the fasteners so that the connections are secure.

10. Place the new batteries into the battery well on the power base.
11. Plug in the quick-connectors.
12. Reinstall the shroud.
13. Reinstall the seat.
14. Plug the controller connector into the power base.
15. Charge the batteries.

### When to See Your Quantum Rehab Specialist for Service

The following symptoms could indicate a serious problem with your power chair. If necessary, contact your Quantum Rehab Specialist. When calling, have the model number, serial number, nature of the problem, and the trouble code if available.

- Motor noise
- Frayed harnesses
- Cracked or broken connectors
- Uneven wear on any of the tires
- Jerky motion
- Pulling to one side
- Bent or broken wheel assemblies
- Does not power up
- Powers up, but does not move

# VIII. CARE AND MAINTENANCE

## **Corrective Maintenance**

If the battery condition meter does not light up when you turn on the power:

- Check the harness connections. Make sure they are tight.
- Check the circuit breaker. Reset it if necessary.
- Check the battery connections.

If the above conditions prove normal, you can load test the batteries with a battery load tester. These testers are available at automotive parts stores. Disconnect both batteries before load testing and follow the directions that come with the load tester. If either one of the batteries fails the load test, replace both of them. If your power chair still does not power up, contact your Quantum Rehab Specialist.

# I X . W A R R A N T Y

## LIFETIME LIMITED WARRANTY

For the lifetime of your power chair from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

### **Structural frame components, including:**

- Main Frame
- Fixed-position seat post

## TWO-YEAR LIMITED WARRANTY

For two (2) years from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

### **Electronic components, including:**

- Charger Assembly
- Controller
- Joystick

### **Main frame assemblies, including:**

- Anti-tip forks
- Caster forks
- Caster beam
- Metal seat framing

### **Other components, including:**

- Foot riggings
- Electrical Harness
- Foot rigging mounting brackets

## 18-MONTH LIMITED WARRANTY

For eighteen (18) months from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

- Motor/gearbox assembly
- Power seat actuator

## ONE-YEAR LIMITED WARRANTY

For one (1) year from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

- Accessories
- Brakes (electronic function ONLY)

## SIX-MONTH LIMITED WARRANTY

For six (6) months from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

- Bearings and bushings
- Plastic components, except body

The battery is covered by a separate six-month warranty, provided by the battery manufacturer. The batteries are not warranted by Pride.

# IX . WARRANTY

## RECONDITIONED UNITS WARRANTY

All reconditioned units are covered by a six-month warranty from Pride effective from the date of purchase.

## WARRANTY EXCLUSIONS

This warranty does not extend to those items which may require replacement due to normal wear and tear.

- ABS Plastic shrouds
- Motor brushes
- Upholstery and seating
- Brake Pads
- Tires and tubes
- Fuses/Bulbs
- Circumstances beyond the control of Pride
- Labor, service calls, shipping, and other charges incurred for repair of the product, unless specifically authorized, IN ADVANCE, by Pride Mobility Products Corporation
- Repairs and/or modifications made to any part without specific consent from Pride

### **Exclusions also include components with damage caused by:**

- Contamination
- Abuse, misuse, accident, or negligence
- Battery fluid spillage or leakage
- Commercial use, or use other than normal
- Improper operation, maintenance, or storage

***NOTE: Gradual deterioration in performance because the battery has been left in a discharged state, left in cold conditions for an extended period of time, or worn out through heavy use is not covered.***

## SERVICE CHECKS AND WARRANTY SERVICE

Warranty service must be performed by a Quantum Rehab Specialist. Do not return faulty parts to Pride without prior written authorization. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the purchaser.

Failure to follow the instructions, warnings, and notes in the owner's manual and those located on your Pride product can result in personal injury or product damage and will void Pride's product warranty.

There is no other express warranty.

## IMPLIED WARRANTIES

Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one (1) year from the date of purchase and to the extent permitted by law. Any and all implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion of limitation incidental or consequential damages. The above limitation or exclusion may not apply to you.

This warranty gives you specific rights, and you may also have other rights which vary from state to state.

Please fill out and return the product registration card to Pride. This will aid Pride in providing the best possible technical and customer service.

# NOTES



# NOTES

# NOTES

# Dynamo

*Quality Control - Quantum Dynamo*

Model # \_\_\_\_\_

Serial # \_\_\_\_\_



Thank you for making the Quantum Dynamo your choice in power chairs.

We have thoroughly inspected your Quantum Dynamo. The following checkmarks indicate that it has been test driven and inspected.



**Pride keeps a more detailed report on file at the factory.**

\_\_\_\_\_  
Date Inspected

\_\_\_\_\_  
Inspector

