

Pride® Lift Chairs

LIFETIME WARRANTY

Pride offers a lifetime warranty on the steel lift mechanism. Pride warrants that the steel lift mechanism on your Pride Lift Chair will be free from defects under normal use and service for as long as the chair is in use by the original owner. This lifetime warranty covers the steel lift mechanism against metal fatigue, defective welds, and bushings.

NOTE: Pride reserves the right to replace only the part of the steel lift mechanism that may be defective.

SEVEN-YEAR PRO-RATED WARRANTY (ELEGANCE and SPECIALTY COLLECTIONS)

For the first four (4) years from the date of purchase, Pride will repair or replace at our option to the original purchaser any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

- Wood Frame
- Motor
- Hand Control
- Scissor Mechanisms

For three (3) additional years, a pro-rated warranty will be made available for the following parts:

- Motor
- Hand Control

Pride will warrant these components with the following pro-rated schedule:

- Fifth year: 25% off suggested retail price
- Sixth year: 15% off suggested retail price
- Seventh year: 5% off suggested retail price

SEVEN-YEAR PRO-RATED WARRANTY (HERITAGE COLLECTION)

For the first three (3) years from the date of purchase, Pride will repair or replace at our option to the original purchaser any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

- Wood Frame
- Motor
- Hand Control
- Scissor Mechanisms

For four (4) additional years, a pro-rated warranty will be made available for the following parts:

- Motor
- Hand Control

Pride will warrant these components with the following pro-rated schedule:

- Fourth year: 35% off suggested retail price
- Fifth year: 25% off suggested retail price
- Sixth year: 15% off suggested retail price
- Seventh year: 5% off suggested retail price

TWO-YEAR LIMITED WARRANTY (CLASSIC COLLECTION) For two (2) years from the date of purchase, Pride will repair or replace at our option to the original purchaser any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

- Wood Frame
- Motor
- Hand Control
- Scissor Mechanisms
- Heat Pad
- Massage Unit
- Metal Frame (LC-105 only)

ONE-YEAR LIMITED WARRANTY (LC-105) For one (1) year from the date of purchase, Pride will repair or replace at our option to the original purchaser any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

- Wood Frame
- Motor
- Hand Control
- Scissor Mechanisms

RECONDITIONED UNITS WARRANTY

All reconditioned units are covered by a six-month warranty from Pride effective from the date of purchase.

WARRANTY EXCLUSIONS

This warranty does not extend to fabric and excludes steel frame chairs.

Pride is not responsible or obligated to pay for labor, service calls, shipping, and/or any other charges incurred for repair of the product. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the purchaser. Please contact your authorized Pride Provider for information on the current cost associated with a service visit.

- Circumstances beyond the control of Pride
- Labor, service calls, shipping, and other charges incurred for repair of the product, unless specifically authorized, **IN ADVANCE**, by Pride Mobility Products Corporation
- Repairs and/or modifications made to any part without specific consent from Pride

Exclusions also include components with damage caused by:

- Contamination
- Abuse, misuse, accident, or negligence
- Battery fluid spillage or leakage

- Commercial use, or use other than normal
- Improper operation, maintenance, or storage

IMPLIED WARRANTIES

Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one (1) year from the date of purchase and to the extent permitted by law. Any and all implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion of limitation incidental or consequential damages. The above limitation or exclusion may not apply to you.

This warranty gives you specific rights, and you may also have other rights which vary from state to state.

Please fill out and return the product registration card to Pride. This will aid Pride in providing the best possible technical and customer service.

Crytpon Fabric Warranty

Crytpon Fabric offers a five-year warranty on the moisture barrier. What that means is that we absolutely stand by the statement that our fabric will remain spill, moisture, bacteria, and odor-free. Does not cover punctures in the fabric.