

# WARRANTY

## LIFETIME LIMITED WARRANTY

For the lifetime of your power chair from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

### Structural frame components, including:

- Main Frame
- Fixed-position seat post

## TWO-YEAR LIMITED WARRANTY

For two (2) years from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

### Electronic components, including:

- Charger Assembly
- Controller
- Joystick

### Main frame assemblies, including:

- Anti-tip forks
- Caster forks
- Caster beam
- Metal seat framing

### Other components, including:

- Foot riggings
- Electrical Harness
- Foot rigging mounting brackets

## 18-MONTH LIMITED WARRANTY

For eighteen (18) months from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

- Motor/gearbox assembly
- Power seat actuator

## ONE-YEAR LIMITED WARRANTY

For one (1) year from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

- Accessories
- Brakes (electronic function ONLY)

## SIX-MONTH LIMITED WARRANTY

For six (6) months from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

- Bearings and bushings
- Plastic components, except body

The battery is covered by a separate six-month warranty, provided by the battery manufacturer. The batteries are not warranted by Pride.

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## RECONDITIONED UNITS WARRANTY

All reconditioned units are covered by a six-month warranty from Pride effective from the date of purchase.

## WARRANTY EXCLUSIONS

This warranty does not extend to those items which may require replacement due to normal wear and tear.

- ABS Plastic shrouds
- Motor brushes
- Upholstery and seating
- Brake Pads
- Tires and tubes
- Fuses/Bulbs
- Circumstances beyond the control of Pride
- Labor, service calls, shipping, and other charges incurred for repair of the product, unless specifically authorized, IN ADVANCE, by Pride Mobility Products Corporation
- Repairs and/or modifications made to any part without specific consent from Pride

### **Exclusions also include components with damage caused by:**

- Contamination
- Abuse, misuse, accident, or negligence
- Battery fluid spillage or leakage
- Commercial use, or use other than normal
- Improper operation, maintenance, or storage

***NOTE: Gradual deterioration in performance because the battery has been left in a discharged state, left in cold conditions for an extended period of time, or worn out through heavy use is not covered.***

## SERVICE CHECKS AND WARRANTY SERVICE

Warranty service must be performed by an authorized Pride Provider. Do not return faulty parts to Pride without prior written authorization. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the purchaser.

Failure to follow the instructions, warnings, and notes in the owner's manual and those located on your Pride product can result in personal injury or product damage and will void Pride's product warranty.

There is no other express warranty.

## IMPLIED WARRANTIES

Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one (1) year from the date of purchase and to the extent permitted by law. Any and all implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion of limitation incidental or consequential damages. The above limitation or exclusion may not apply to you.

This warranty gives you specific rights, and you may also have other rights which vary from state to state.

Please fill out and return the product registration card to Pride. This will aid Pride in providing the best possible technical and customer service.

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