

# WARRANTY

## FIVE-YEAR LIMITED WARRANTY

For five (5) years from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

### Structural frame components, including:

- Main Frame
- Seat Post

## ONE-YEAR LIMITED WARRANTY

For one (1) year from the date of purchase, Pride will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Pride to be defective in material and/or workmanship:

### Electronic components, including:

- Charger Assembly
- Controller
- Joystick

### Main frame assemblies, including:

- Anti-tip forks
- Metal seat framing
- Caster forks
- Accessories

### Other components, including:

- Brakes (electronic function ONLY)
- Bearings and bushings
- Electrical Harness
- Motor/gearbox assembly
- Plastic components, excluding body
- Foot rigging mounting brackets

## SIX-MONTH LIMITED WARRANTY

- Batteries

The batteries are covered by a separate six-month warranty, provided by the battery manufacturer. The batteries are not warranted by Pride.

## RECONDITIONED UNITS WARRANTY

All reconditioned units are covered by a six-month warranty from Pride effective from the date of purchase.

## WARRANTY EXCLUSIONS

- ABS Plastic shrouds and footrests
- Brake pads (wear items)
- Motor brushes
- Fuses
- Upholstery and seating
- Tires and tubes (wear items)
- Circumstances beyond the control of Pride
- Labor, service calls, shipping, and other charges incurred for repair of the product, unless specifically authorized by Pride Mobility Products Corporation
- Repairs and/or modifications made to any part without specific consent from Pride

### Exclusions also include components with damage caused by:

- Contamination
- Abuse, misuse, accident, or negligence
- Battery fluid spillage or leakage
- Commercial use, or use other than normal
- Improper operation, maintenance, or storage

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## SERVICE CHECKS AND WARRANTY SERVICE

Warranty service must be performed by an authorized Pride Provider. Do not return faulty parts to Pride without prior written authorization. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the purchaser.

Failure to follow the instructions, warnings, and notes in the owner's manual and those located on your Pride product can result in personal injury or product damage and will void Pride's product warranty.

There is no other express warranty.

## IMPLIED WARRANTIES

Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one (1) year from the date of purchase and to the extent permitted by law. Any and all implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion of limitation incidental or consequential damages. The above limitation or exclusion may not apply to you.

This warranty gives you specific rights, and you may also have other rights which vary from state to state.

Please fill out and return the product registration card to Pride. This will aid Pride in providing the best possible technical and customer service.