

# INTERACTIVE ASSIST

FOR DEALER USE ONLY



## QUANTUM®

PROVIDING GREATER INDEPENDENCE

### **WARNING!**

A Quantum Rehab Provider or a qualified technician must perform the initial setup of this power chair and must perform all of the procedures in this manual.

The symbols below are used throughout this owner's manual and on the power chair to identify warnings and important information. It is very important for you to read them and understand them completely.

### **WARNING!**

Indicates a potentially hazardous condition/situation. Failure to follow designated procedures can cause either personal injury, component damage, or malfunction. On the product, this icon is represented as a black symbol on a yellow triangle with a black border.

### **MANDATORY!**

These actions should be performed as specified. Failure to perform mandatory actions can cause personal injury and/or equipment damage. On the product, this icon is represented as a white symbol on a blue dot with a white border.

### **PROHIBITED!**

These actions are prohibited. These actions should not be performed at any time or in any circumstances. Performing a prohibited action can cause personal injury and/or equipment damage. On the product, this icon is represented as a black symbol with a red circle and red slash.

**NOTE:** This owner's manual is compiled from the latest specifications and product information available at the time of publication. We reserve the right to make changes as they become necessary. Any changes to our products may cause slight variations between the illustrations and explanations in this manual and the product you have purchased. The latest/current version of this manual is available on our website.



**⚠️ WARNING!**

INSTRUCTIONS AND WARNINGS TO POWER CHAIR USERS, CARETAKERS, HME PROVIDERS AND TECHNICIANS IN CONNECTION WITH THE SAFE UTILIZATION OF THIS INTERACTIVE ASSIST SOFTWARE APPLICATION ("IAA"). DURING EACH UTILIZATION OF IAA THE INDIVIDUAL UTILIZING IAA MUST MAKE THE FOLLOWING ACKNOWLEDGEMENT.

ACKNOWLEDGEMENT OF INSTRUCTIONS AND WARNINGS TO POWER CHAIR USERS, CARETAKERS, HME PROVIDERS AND TECHNICIANS:

BY CONTINUING TO UTILIZE THIS INTERACTIVE ASSIST SOFTWARE APPLICATION ("IAA"), I ACKNOWLEDGE THAT I HAVE READ AND WILL ACT IN ACCORDANCE WITH THE FOLLOWING INSTRUCTIONS AND WARNINGS SET FORTH BELOW CONCERNING SAFE EFFECTIVE USE OF IAA

IAA enables secured remote access to a power chair's electronic programming. In order to assure the safe, effective and proper use of IAA, the following INSTRUCTIONS AND WARNINGS must be observed:

**⚠️ WARNING!**

1. A power chair user or power chair caretaker should only provide the IAA's channel and passcode to a trusted HME provider representative.
2. An HME Provider should only rely upon qualified technicians to utilize IAA to establish remote access to a power chair's controller system.
3. IAA remote access should be used only:
  - a. To identify the power chair's controller system's current settings and/or troubleshooting information
  - b. To modify the power chair's controller system's non-performance related settings. These modifications should only be initiated by a qualified technician who is familiar with the power chair user's dimensions, physical and medical condition, and environmental challenges.
4. Power chair users and HME providers must carefully safeguard log in information to assure secure access and power chair user safety.
5. HME providers and their qualified technicians utilizing IAA remote access must exercise sound clinical judgment in connection with identification, assessment and/or modification of any power chair controller system setting.
6. IAA must not be used by an HME provider and/or power chair user or caretaker as a substitute for proper face to face evaluation and programming of a power chair including but not limited to its controller system to meet the specific needs and safety requirements of a particular power chair user.

7. THE FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN IMPROPER ACCESS AND/OR IMPROPER IDENTIFICATION, ASSESSMENT AND/OR MODIFICATION OF POWER CHAIR CONTROLLER SETTINGS. IMPROPER MODIFICATION OF THESE SETTINGS CAN RESULT IN UNINTENDED OPERATION OF THE POWER CHAIR, WHICH CAN LEAD TO HAZARDS FOR THE POWER CHAIR USER AND BYSTANDERS, INCLUDING BUT NOT LIMITED TO, LOSS OF BALANCE, UNINTENDED ACCELERATION OR STOPPING, COLLISION AND TIPPING, ANY OF WHICH MAY RESULT IN SERIOUS PERSONAL INJURY OR DEATH TO A POWER CHAIR USER OR BYSTANDER.

*NOTE: This warning must be acknowledged within the app before Interactive Assist can be used.*

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## Introduction

This Interactive Assist guide covers the Q-Logic 3 Interactive Assist, Interactive Assist apps and Remote Econ-W.

This guide is divided into three sections:

- Interactive Assist App - Econ-W
- Interactive Assist App - Android Devices
- Interactive Assist App - Apple Devices

## Q-Logic 3 Interactive Assist

Q-Logic 3 electronics can connect a Quantum Rehab Provider with a power chair not in the same location as the provider.

## Interactive Assist App

The Interactive Assist app is available for iOS and Android devices. The app connects the Q-Logic 3 electronics via Bluetooth to the Remote Econ-W through the device's Internet access.

When connected to the Q-Logic 3 electronics, a channel and passcode are displayed. The channel and passcode are sent to the provider to ensure connection to the proper power chair.

## Remote Econ-W

An updated version of Econ-W is available for Interactive Assist. This version of Econ-W uses the device's Internet access to connect to the Q-Assist app then displays diagnostics information for that power chair. The channel and passcode ensure Econ-W is connected to the proper power chair.

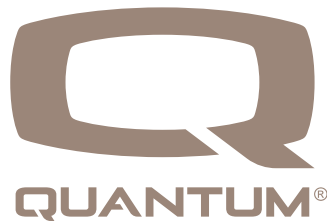
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# **INTERACTIVE ASSIST APP FOR ECON-W**



## Interactive Assist App - Econ-W

Econ-W has the ability to connect with Interactive Assist. The Interactive Assist icon will be next to the Bluetooth connect icon.



Figure 1. Econ-W Parameter Adjustments

Click the Interactive Assist icon to open up the Interactive Assist channel and passcode box.

A screenshot of a dialog box titled 'Connect to Interactive Assist'. The dialog has a dark header with the 'INTERACTIVE ASSIST BY QUANTUM' logo. Below the header, there is instructional text: 'Please make sure that Interactive Assist is started and connected to wheelchair at remote site. Afterwards ask for Channel and Passcode.' There are two input fields: 'Channel:' and 'Passcode:'. At the bottom, there are two buttons: 'OK' and 'Cancel'.

Figure 2. Interactive Assist Econ-W

**NOTE:** Depending on Internet speed, it may take several minutes to connect the first time.

Once a successful connection with Interactive Assist, Econ-W will populate additional information along the bottom of Econ-W.



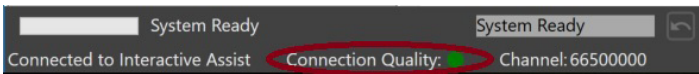
**Figure 3. Econ-W Bottom Bar Full**

Connection Quality:

Green = Expect good speed

Yellow = Expect slower response

Red = Expect slowest response



**Figure 4. Econ-W Connection Status**

Additional Information:

Channel

- Channel used to connect

Remote User

- User of the Interactive Assist App connecting from device to chair.

Remote Access Level

- Programming access level of the Remote User

Remote Timeout

- Time remaining of the current connection (1 hour per connection)



**Figure 5. Econ-W Bottom Bar Additional Info**

The Interactive Assist icon will be displayed as an on/off icon when connected. Click the icon to disconnect the Interactive Assist.



**Figure 6. Econ-W Top Bar Interactive Assist Connected**

With the provider-to-user connection access level, Interactive Assist allows for viewing of parameters. The provider-to-provider access level allows the parameters to be adjusted.

**User Drive Profiles**

	Drive 1	Drive 2	Drive 3	Drive 4
Profile Label Type	Text	Text	Text	Text
Text & Icon	Indoor Slow	Indoor Moderate	Outdoor Moderate	Outdoor Fast
Symbol	Green Circle	Green Circle	Green Circle	Green Circle
Fwd Max Speed (%)	15	30	75	100
Fwd Min Speed (%)	10	10	10	10
Fwd Max Accel (%)	15	15	20	20
Fwd Min Accel (%)	10	10	10	10
Fwd Max Decel (%)	20	35	30	50
Fwd Min Decel (%)	10	10	10	10
Rev Max Speed (%)	11	13	20	35
Rev Min Speed (%)	7	7	7	7
Rev Max Accel (%)	10	15	15	10
Rev Min Accel (%)	5	5	5	5
Rev Max Decel (%)	20	30	20	35
Rev Min Decel (%)	10	10	10	10
Turn Max Speed (%)	14	14	16	26

System Ready System Ready User: john doe Access Level: DEALER Remaining Offline Time: 12-06:33:37  
 Connected to Interactive Assist Connection Quality: Channel: 66500000 Remote User: John Remote Access Level: USER Remote Timeout: 00:34:33

Figure 7. Econ-W Parameters Adjustment

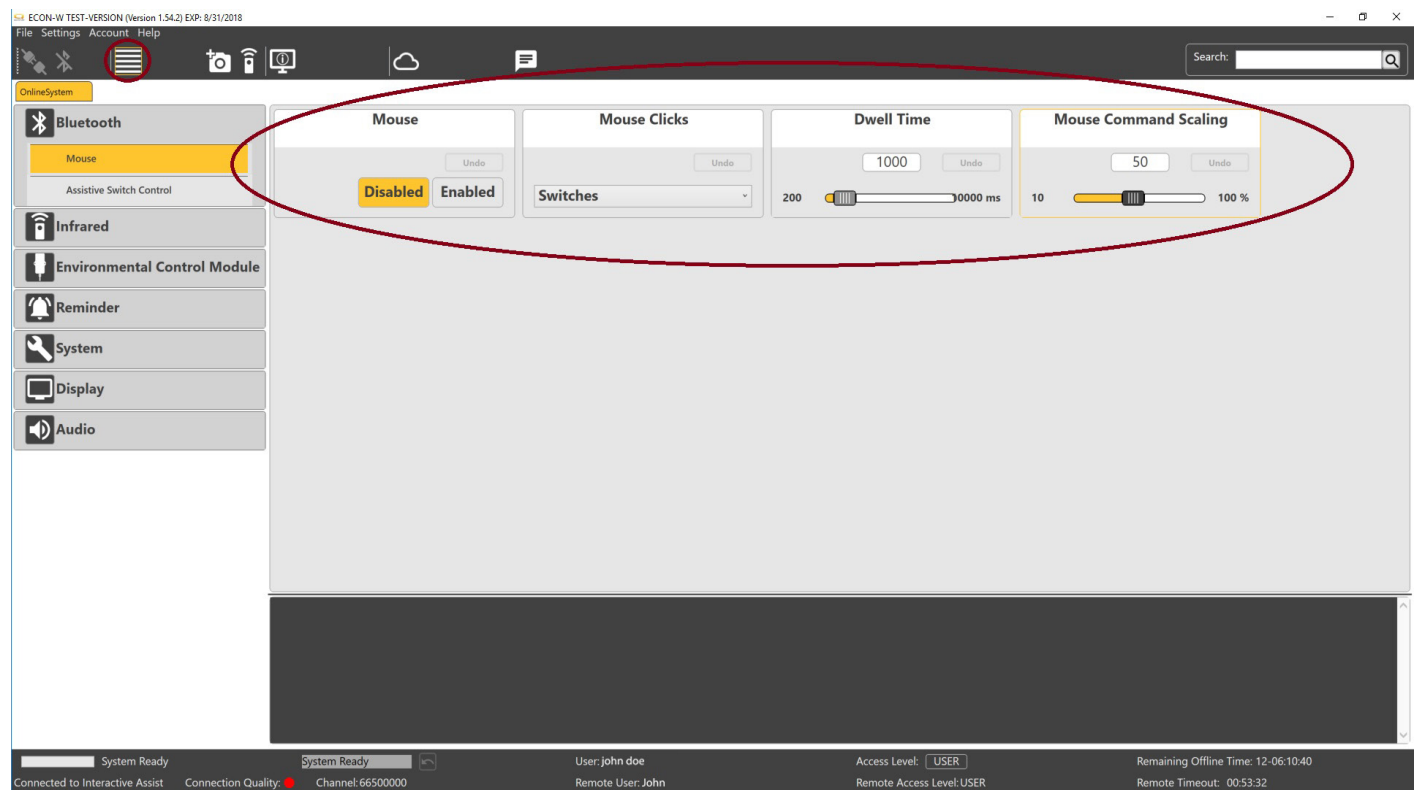
Interactive Assist allows adjustments of user level parameters with the provider-to-user connection access level; however, the provider access level must be changed to user level before adjustments are possible. Click the "Access Level" at the bottom of the Econ-W and select user. Switch back to the provider level the same way.

Access Level: DEALER Remaining Offline Time: 12-06:08:34  
 Remote Access Level: USER Remote Timeout: 00:51:25

Figure 8. Econ-W Access Dealer

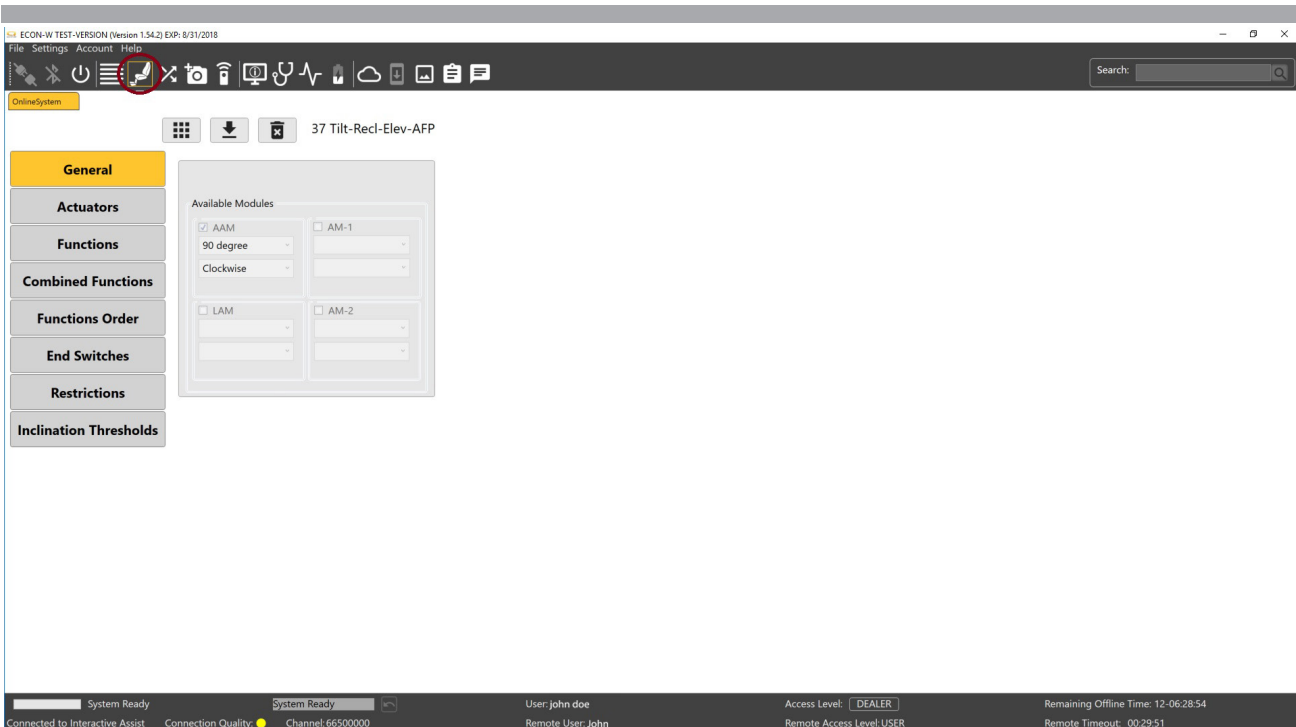
Access Level: USER Remaining Offline Time: 12-06:12:35  
 Remote Access Level: USER Remote Timeout: 00:55:27

Figure 9. Econ-W Access User



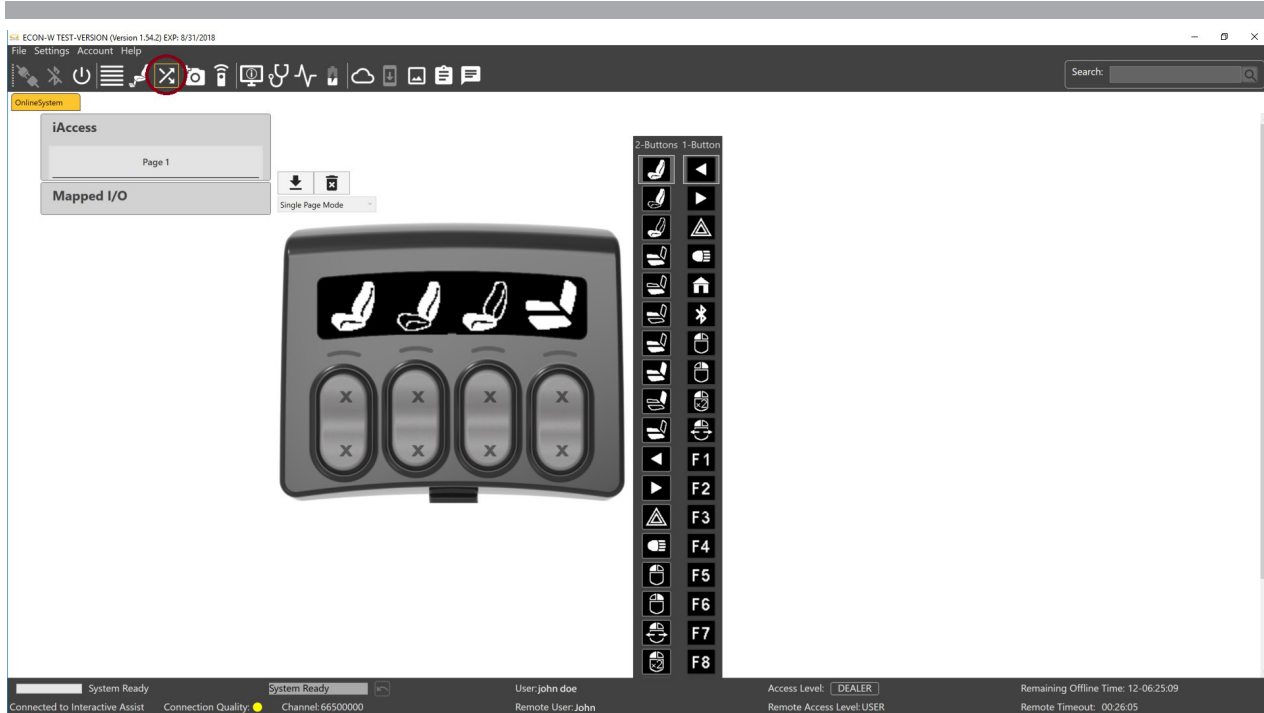
**Figure 10. Econ-W User Level Parameters**

Interactive Assist allows viewing of the seat configurator with the provider-to user connection access level. The provider-to-provider access level allows adjustments for the seat configurator.



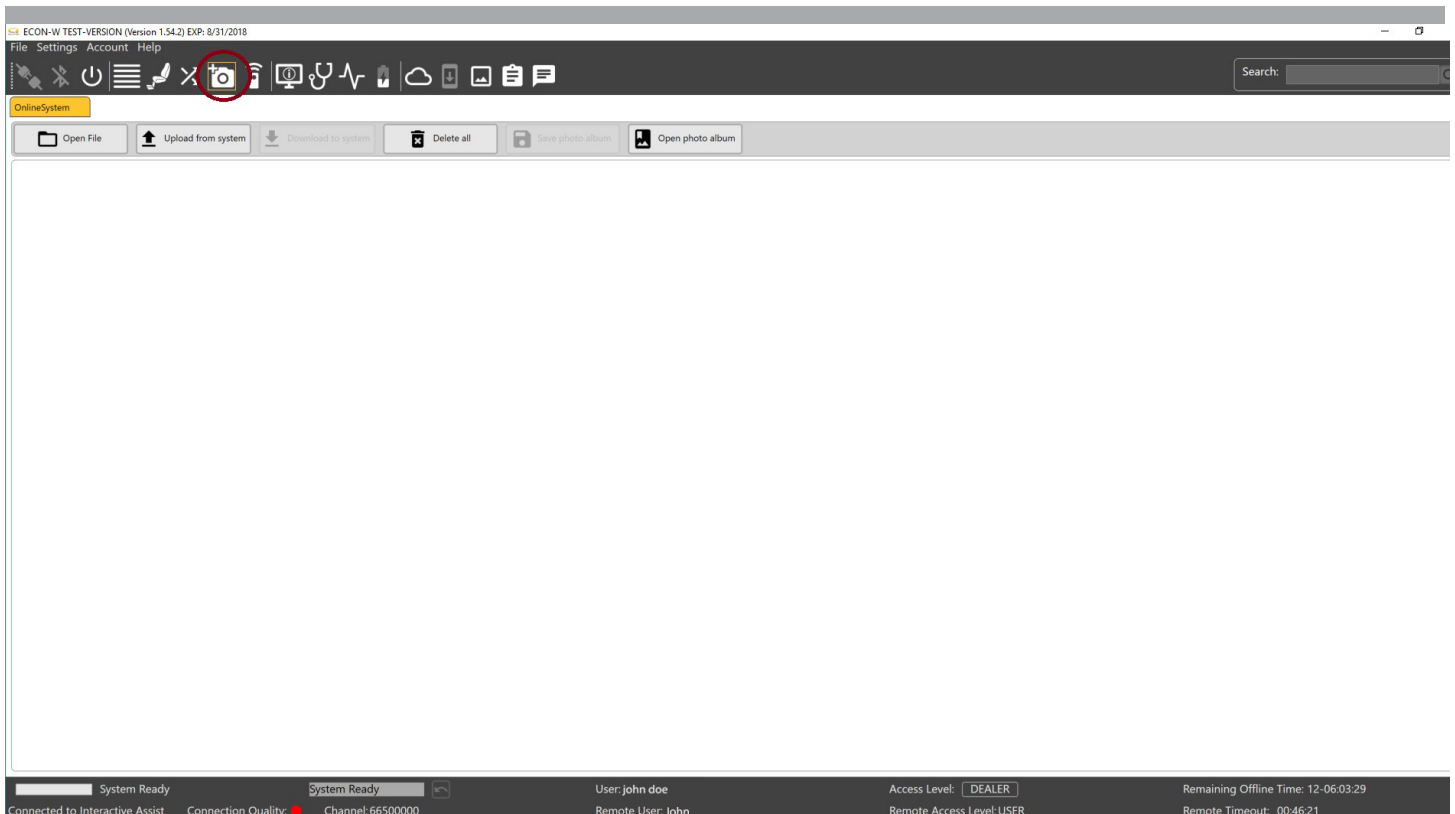
**Figure 11. Econ-W Seat Configurator**

Interactive Assist allows viewing of the Mapped IO configurator with the provider-to-user connection access level. The provider-to-provider access level allows adjustments to the Mapped IO configurator.



**Figure 12. Econ-W Mapped IO**

Interactive Assist allows viewing and adjustments of the Photo Album configurator with the provider-to-user connection access level.



**Figure 13. Econ-W Photo Album**

Interactive Assist allows viewing and adjustments of the Inferred Configurator with the provider-to-user connection access level.

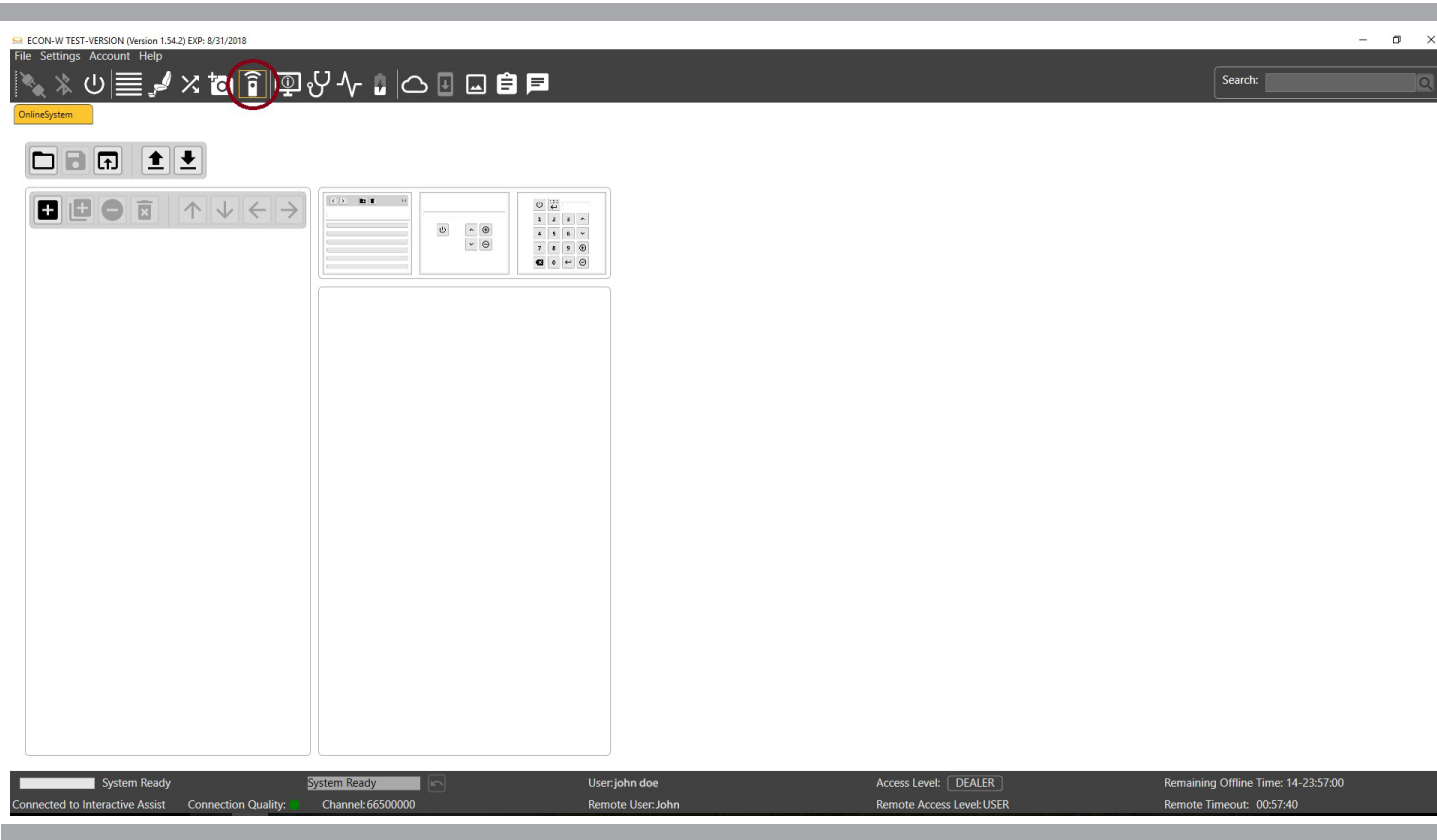


Figure 14. Econ-W IR

Interactive Assist will display the device list of the connected chair.

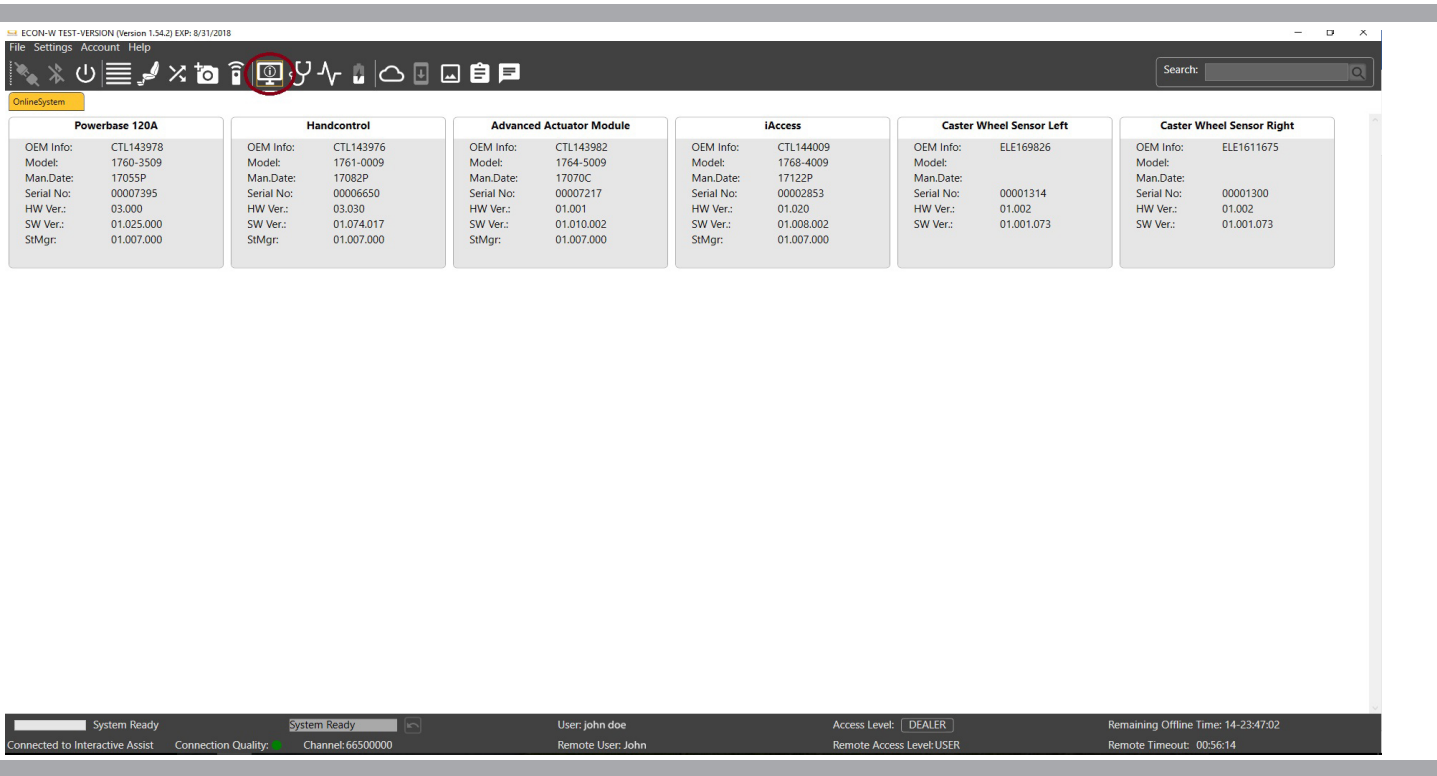
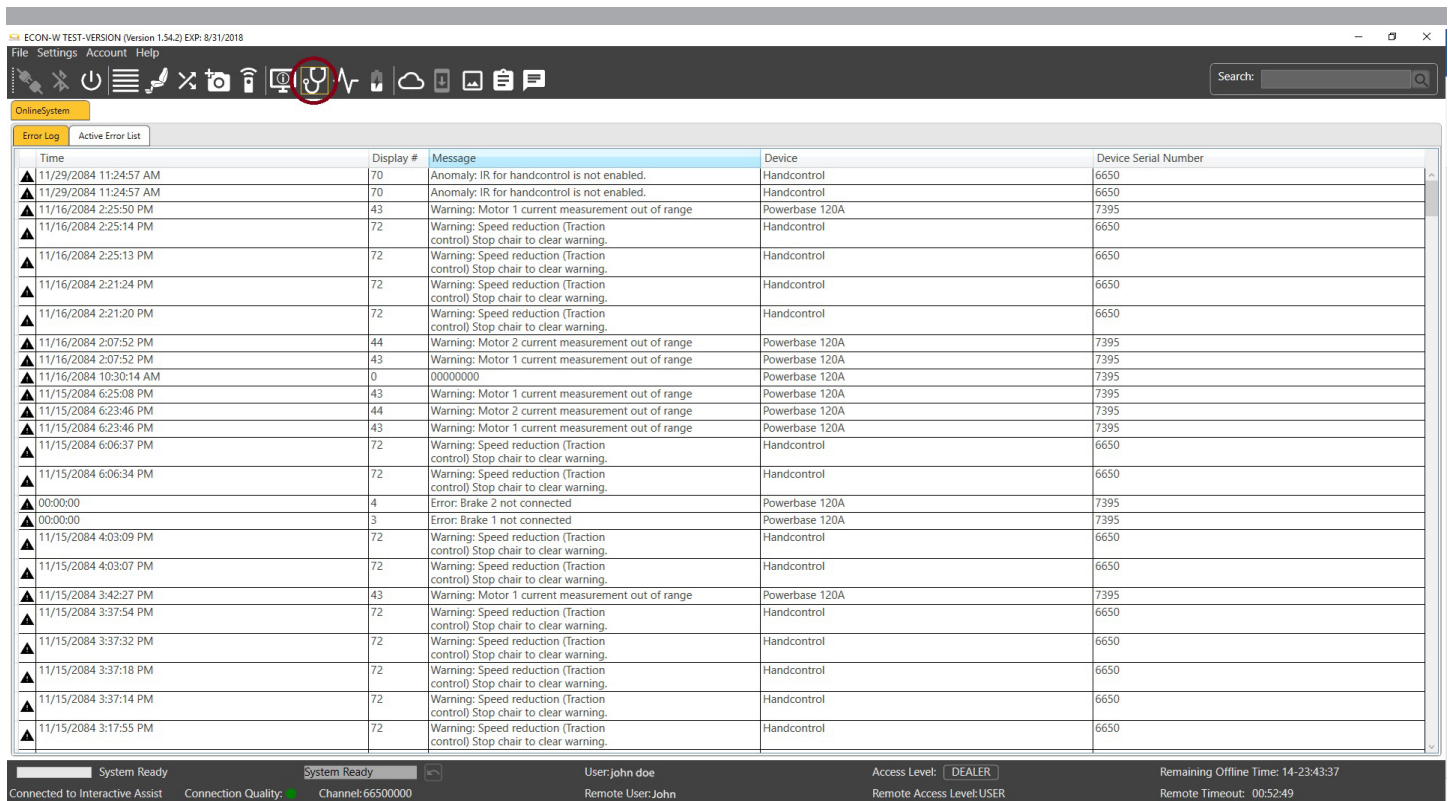


Figure 15. Econ-W Device List

Interactive Assist will display the error information on the connected chair.



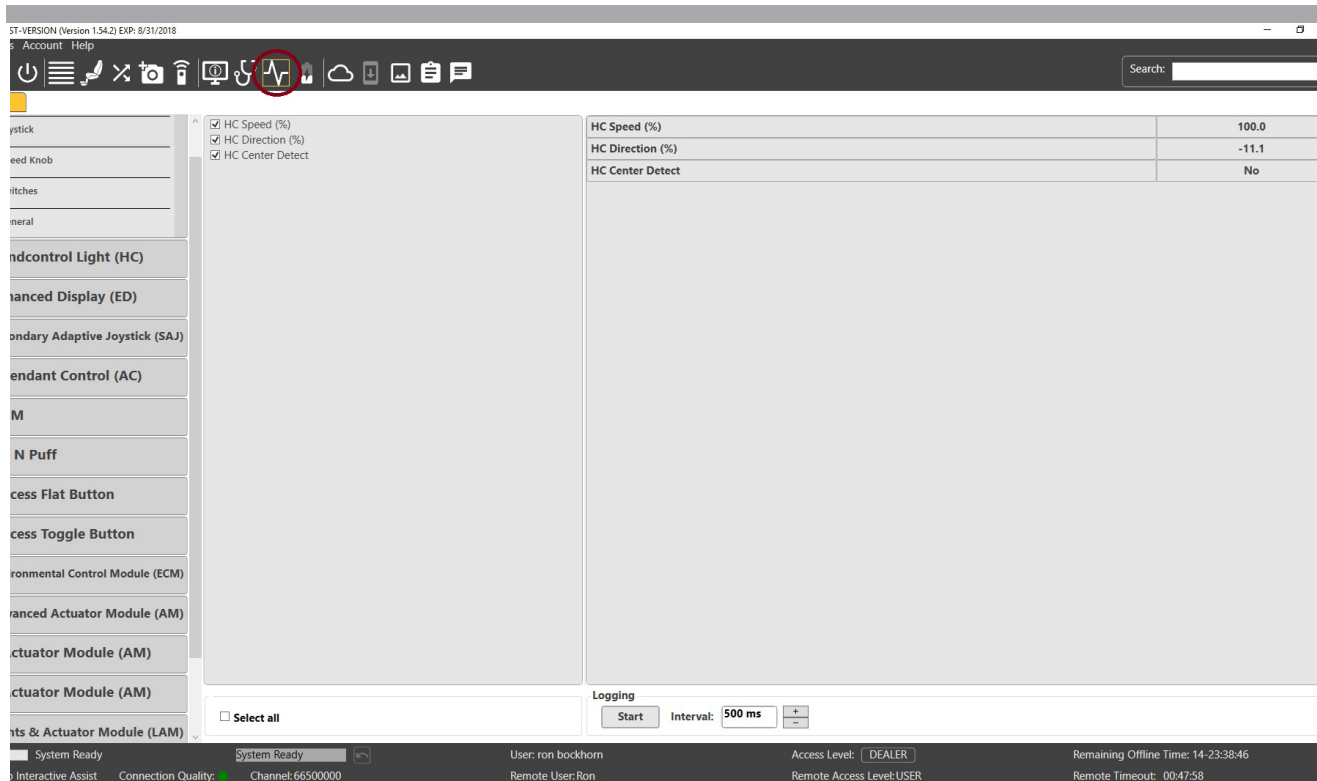
Time	Display #	Message	Device	Device Serial Number
11/29/2084 11:24:57 AM	70	Anomaly: IR for handcontrol is not enabled.	Handcontrol	6650
11/29/2084 11:24:57 AM	70	Anomaly: IR for handcontrol is not enabled.	Handcontrol	6650
11/16/2084 2:25:50 PM	43	Warning: Motor 1 current measurement out of range	Powerbase 120A	7395
11/16/2084 2:25:14 PM	72	Warning: Speed reduction (Traction control) Stop chair to clear warning.	Handcontrol	6650
11/16/2084 2:25:13 PM	72	Warning: Speed reduction (Traction control) Stop chair to clear warning.	Handcontrol	6650
11/16/2084 2:21:24 PM	72	Warning: Speed reduction (Traction control) Stop chair to clear warning.	Handcontrol	6650
11/16/2084 2:21:20 PM	72	Warning: Speed reduction (Traction control) Stop chair to clear warning.	Handcontrol	6650
11/16/2084 2:07:52 PM	44	Warning: Motor 2 current measurement out of range	Powerbase 120A	7395
11/16/2084 2:07:52 PM	43	Warning: Motor 1 current measurement out of range	Powerbase 120A	7395
11/16/2084 10:30:14 AM	0	00000000	Powerbase 120A	7395
11/15/2084 6:25:08 PM	43	Warning: Motor 1 current measurement out of range	Powerbase 120A	7395
11/15/2084 6:23:46 PM	44	Warning: Motor 2 current measurement out of range	Powerbase 120A	7395
11/15/2084 6:23:46 PM	43	Warning: Motor 1 current measurement out of range	Powerbase 120A	7395
11/15/2084 6:06:37 PM	72	Warning: Speed reduction (Traction control) Stop chair to clear warning.	Handcontrol	6650
11/15/2084 6:06:34 PM	72	Warning: Speed reduction (Traction control) Stop chair to clear warning.	Handcontrol	6650
00:00:00	4	Error: Brake 2 not connected	Powerbase 120A	7395
00:00:00	3	Error: Brake 1 not connected	Powerbase 120A	7395
11/15/2084 4:03:09 PM	72	Warning: Speed reduction (Traction control) Stop chair to clear warning.	Handcontrol	6650
11/15/2084 4:03:07 PM	72	Warning: Speed reduction (Traction control) Stop chair to clear warning.	Handcontrol	6650
11/15/2084 3:42:27 PM	43	Warning: Motor 1 current measurement out of range	Powerbase 120A	7395
11/15/2084 3:37:54 PM	72	Warning: Speed reduction (Traction control) Stop chair to clear warning.	Handcontrol	6650
11/15/2084 3:37:32 PM	72	Warning: Speed reduction (Traction control) Stop chair to clear warning.	Handcontrol	6650
11/15/2084 3:37:18 PM	72	Warning: Speed reduction (Traction control) Stop chair to clear warning.	Handcontrol	6650
11/15/2084 3:37:14 PM	72	Warning: Speed reduction (Traction control) Stop chair to clear warning.	Handcontrol	6650
11/15/2084 3:17:55 PM	72	Warning: Speed reduction (Traction control) Stop chair to clear warning.	Handcontrol	6650

System Ready System Ready User: John doe Access Level: DEALER Remaining Offline Time: 14-23:43:37  
 Connected to Interactive Assist Connection Quality: Channel: 66500000 Remote User: John Remote Access Level: USER Remote Timeout: 00:52:49

Figure 16. Econ-W Error list

**NOTE:** The list may take several minutes to populate, depending on the connection speed and the number of errors.

Interactive Assist will display the real time (less than 500ms delay) monitor values of connected chair.



HC Speed (%)	HC Direction (%)	HC Center Detect
100.0	-11.1	No

Logging Start Interval: 500 ms

System Ready System Ready User: ron bockhorn Access Level: DEALER Remaining Offline Time: 14-23:38:46  
 Connected to Interactive Assist Connection Quality: Channel: 66500000 Remote User: Ron Remote Access Level: USER Remote Timeout: 00:47:58

Figure 17. Econ-W Monitor



Interactive Assist will display the battery statistics of the connected chair.

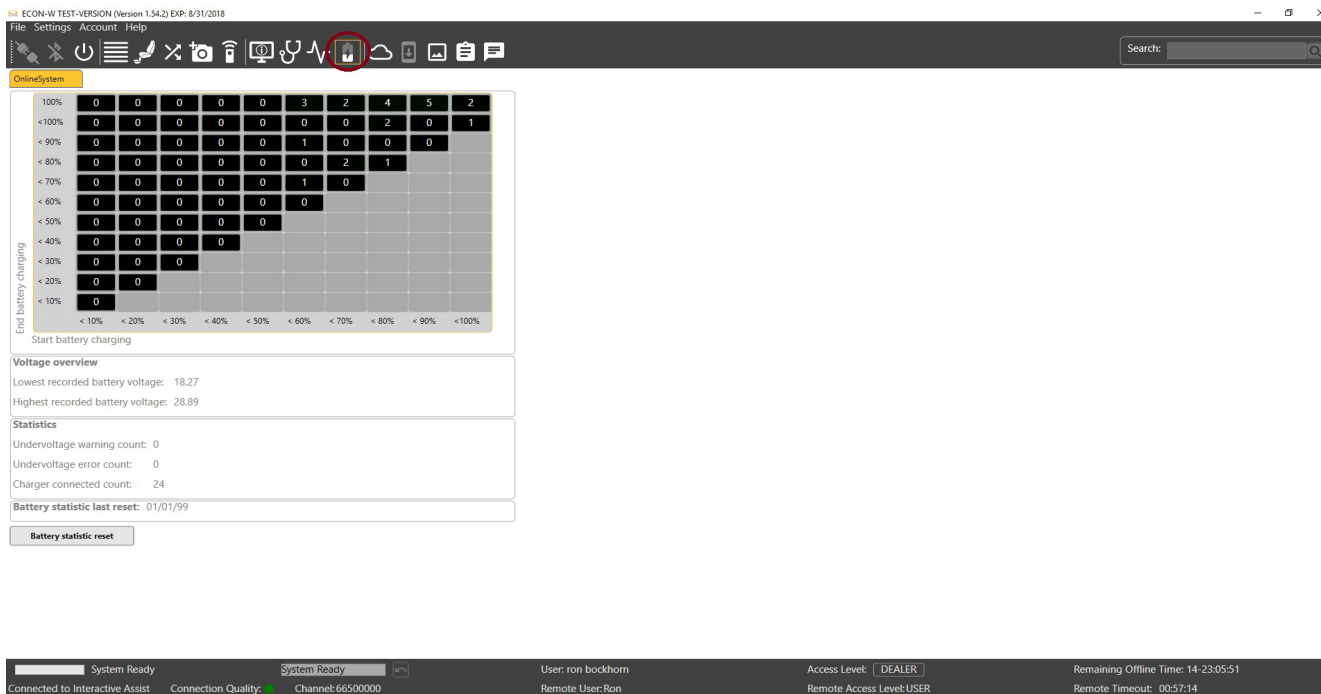


Figure 18. Econ-W Battery Statistics

Interactive Assist will display the screen of the connected chair in real time (slight delay depending upon connection).

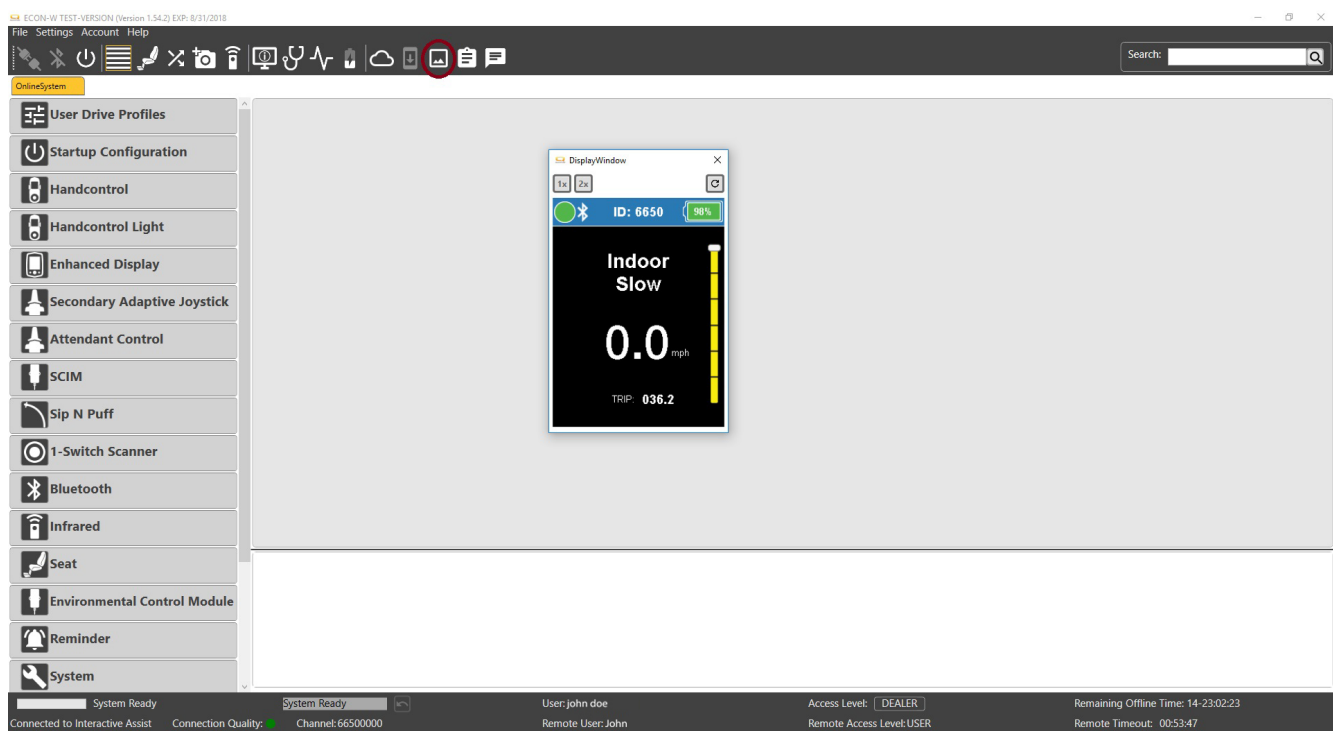


Figure 19. Econ-W Remote Display

Interactive Assist will display the Access and Change log of the connected chair

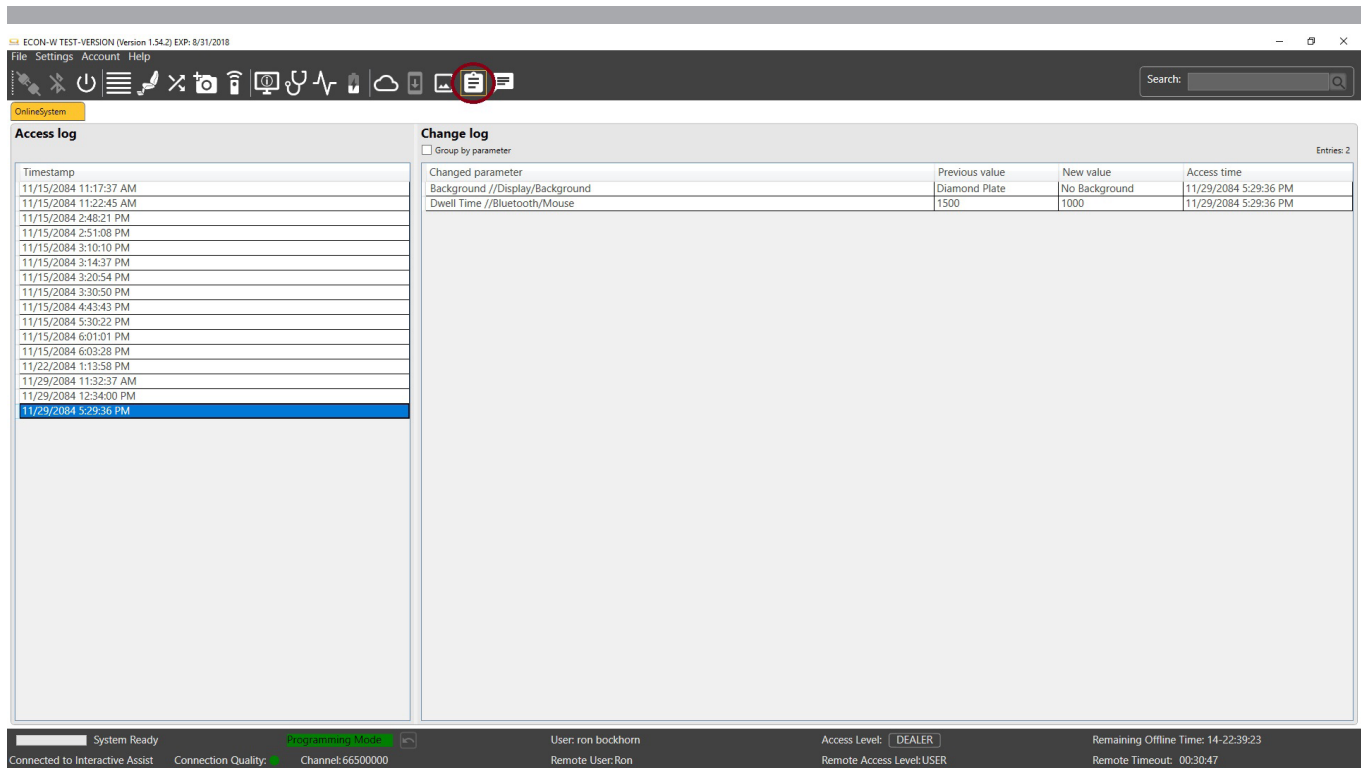


Figure 20. Econ-W Access and Change Log

Interactive Assist includes a chat window between the Interactive Assist app user and the Econ-W user. The chat window can be initiated by either the Econ-W or the Interactive Assist app.

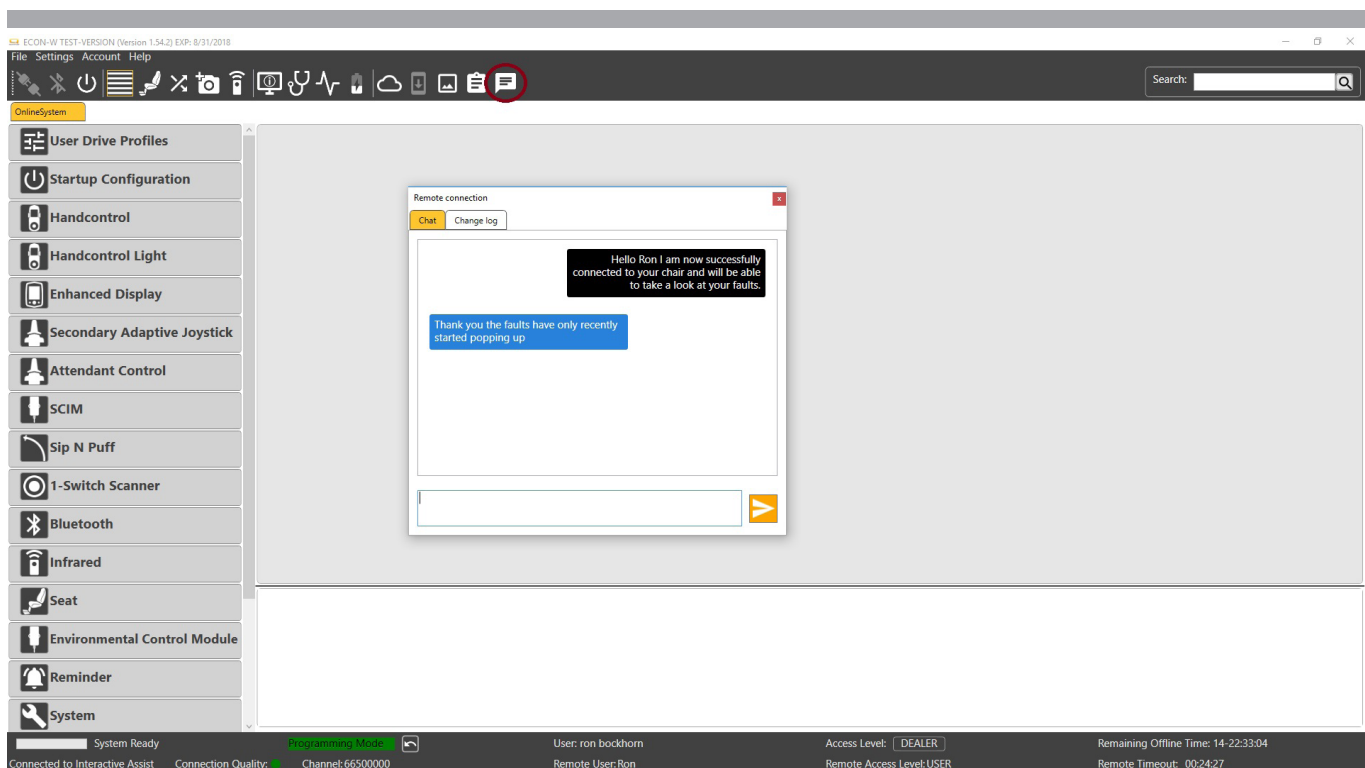
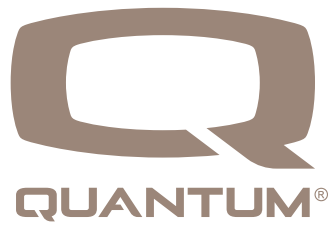


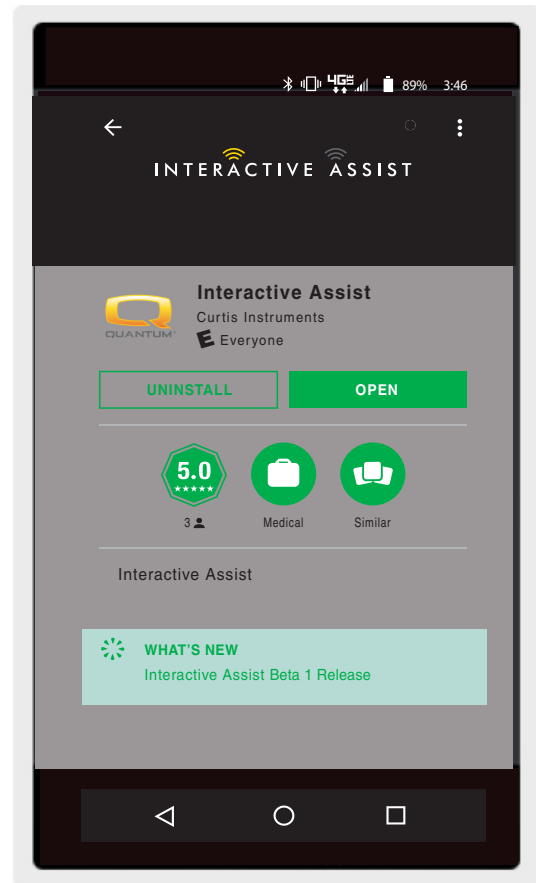
Figure 21. Econ-W Chat Window

# **INTERACTIVE ASSIST APP FOR ANDROID DEVICES**



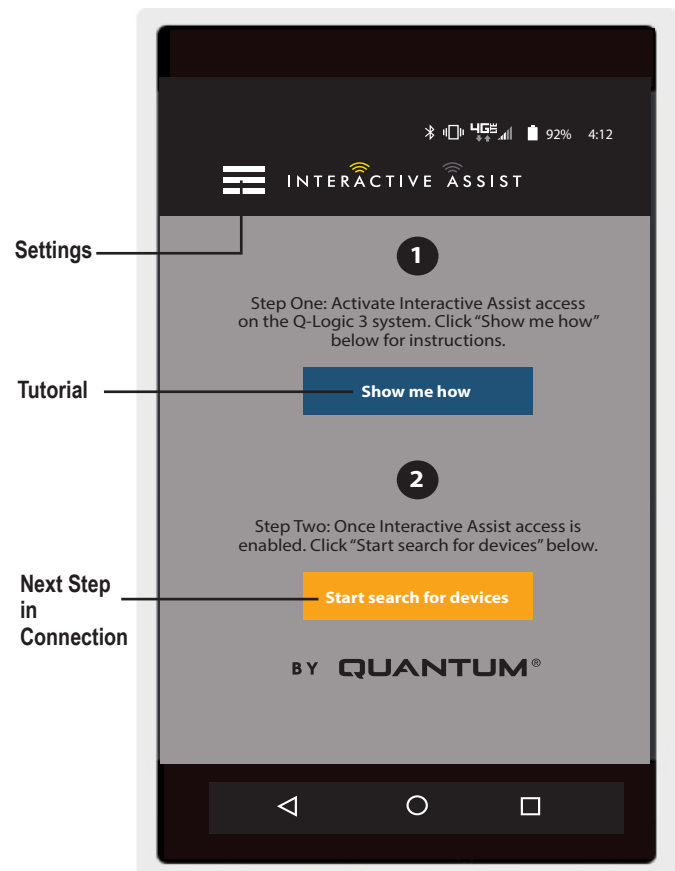
## Interactive Assist App - Android Device Overview

The Interactive Assist app for an Android device can be downloaded through Google Play Store. The Interactive Assist App is compatible with Android devices running Android 5.0 (Lollipop) or higher.



Android Figure 1. Google Play Store

The Interactive Assist app can be found in the Google Play Store by searching for "Interactive Assist".

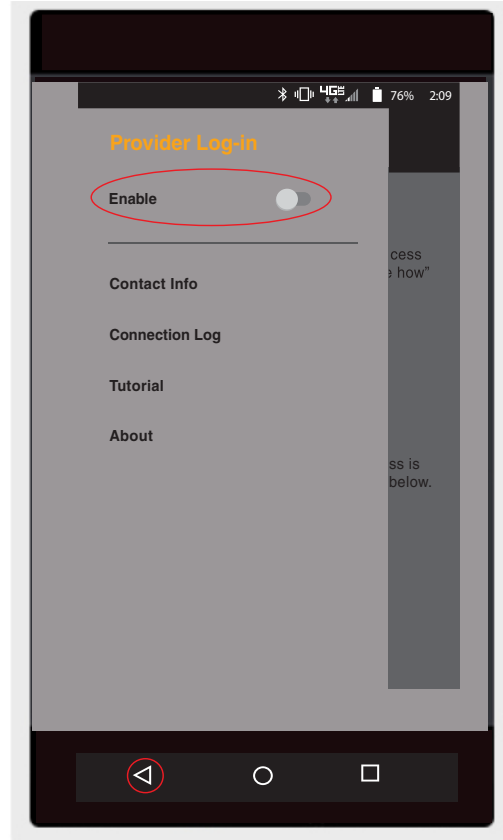


Android Figure 2. Menu Selection

## Settings

### Provider Log-in - Enable/Disable

Provider log-in adds a screen to the app's home screen for entering provider log-in information. The provider-only feature is used when the provider is on-site with the power chair to change the provider parameters.

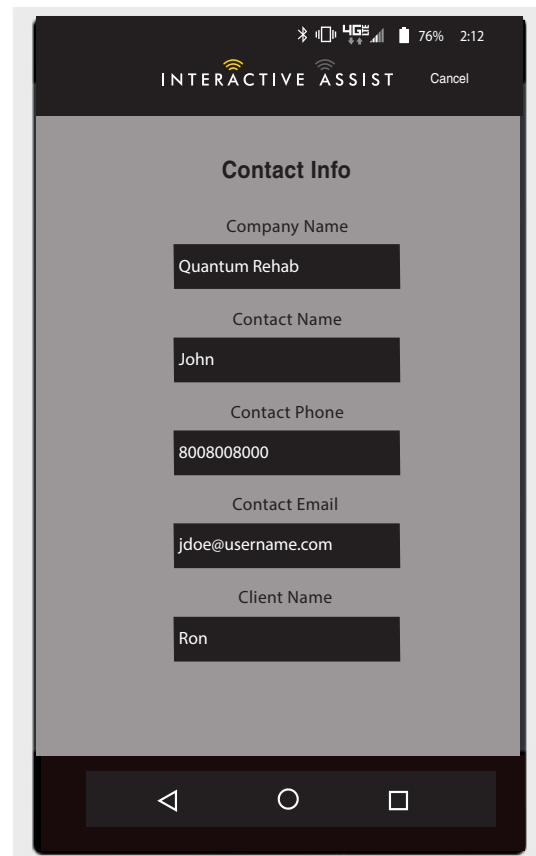


Android Figure 3. Provider Log-in Enable with Menu Button

## Contact Info

- Company Name – Provider company name
- Contact Name – Name of contact at provider
- Contact Phone – Phone number of contact at provider
- Contact Email – Email address of contact at provider
- Client Name – Name of power chair user

The app uses the contact information for direct emails and calls to the provider.



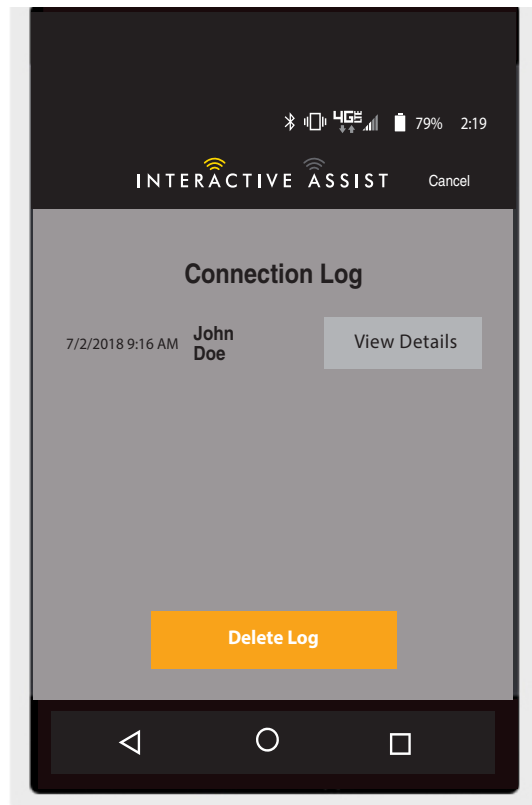
Android Figure 4. Contact Info

## Connection Log

Displays the device's Interactive Assist connections. Click "View Details" to display the connection details screen.

## Tutorial

Step-by-step instructions on how to establish the Interactive Assist connection.



Android Figure 5. Connection Log



Android Figure 6. Tutorial

## About

Version of Interactive Assist App



Android Figure 7. About

## Android Interactive Assist connection with Dealer-to-User Access

1. Turn on the Q-Logic 3 system and navigate to the Aux screen using the mode command.

**NOTE:** When available, navigate to the Aux screen using the home button and two left inputs.



Android Figure 8. Q-Logic 3 Auxiliary Screen

2. Perform an up or down input to highlight "Econ/Interactive Assist," then perform a right input to enable Interactive Assist.



Android Figure 9. Q-Logic 3 Auxiliary Econ/Interactive Assist

**Note:** The box will be checked when enabled. Another right input will "uncheck" or disable Interactive Assist.

3. Note the ID at the top of the screen.



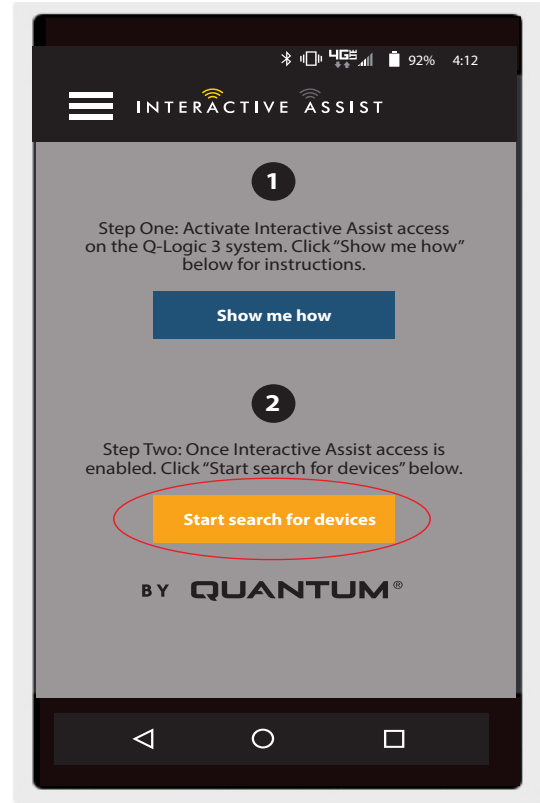
Android Figure 10. Q-Logic 3 Auxiliary Econ/Interactive Assist Selection



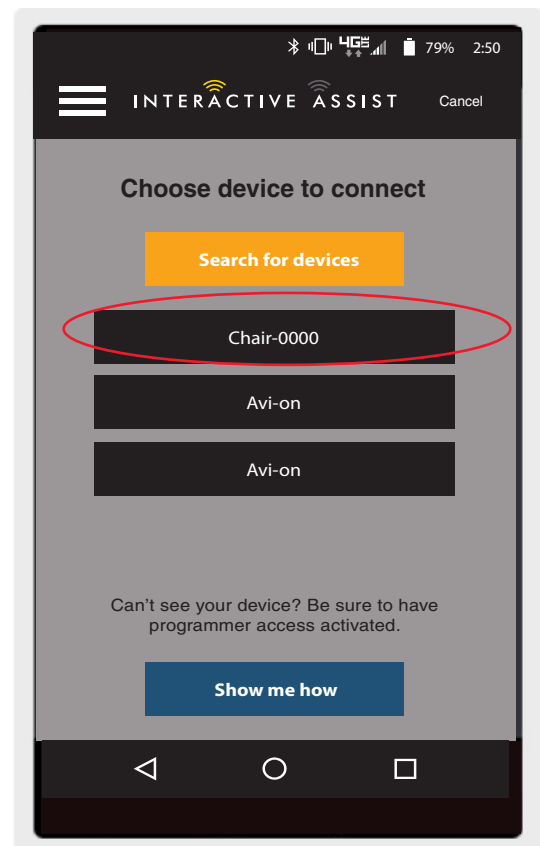
4. Turn on the Interactive Assist app.
5. Click "Start search for devices."

6. Click on the chair that matches the ID: number at the top of the Q-Logic 3 screen.

**NOTE: If the chair is not already paired with the Android device's Bluetooth, a pair confirmation will pop up on the Q-Logic 3 screen and the Android device. Compare pairing codes. If they match, acknowledge on the Q-Logic 3 system and the Android device.**



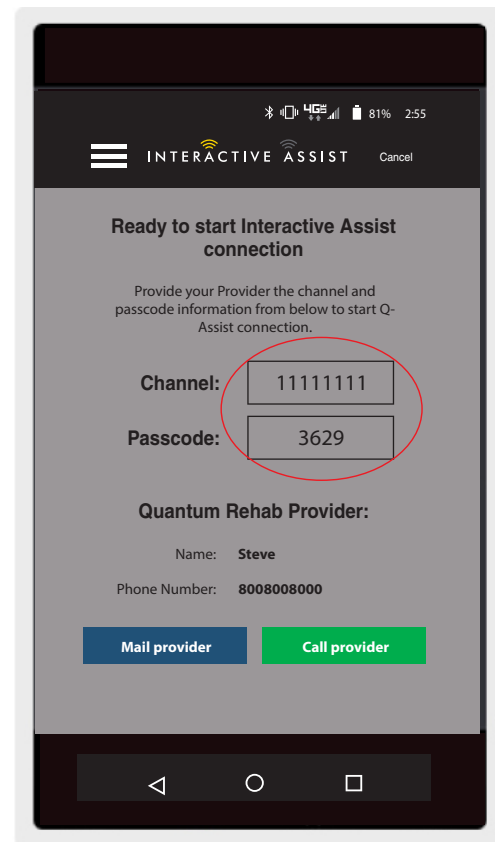
Android Figure 11. Search for Devices



Android Figure 12. Choose Device to Connect

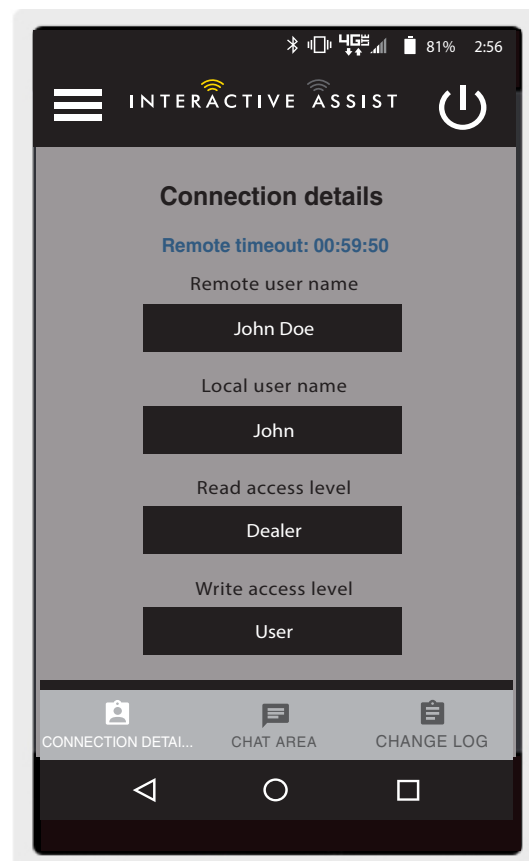
7. Give your Quantum Rehab Provider the channel and passcode information to start Interactive Assist connection.

**NOTE:** If the Provider information (see contact information) was entered, the Provider can be emailed the channel and passcode or called directly from this screen.



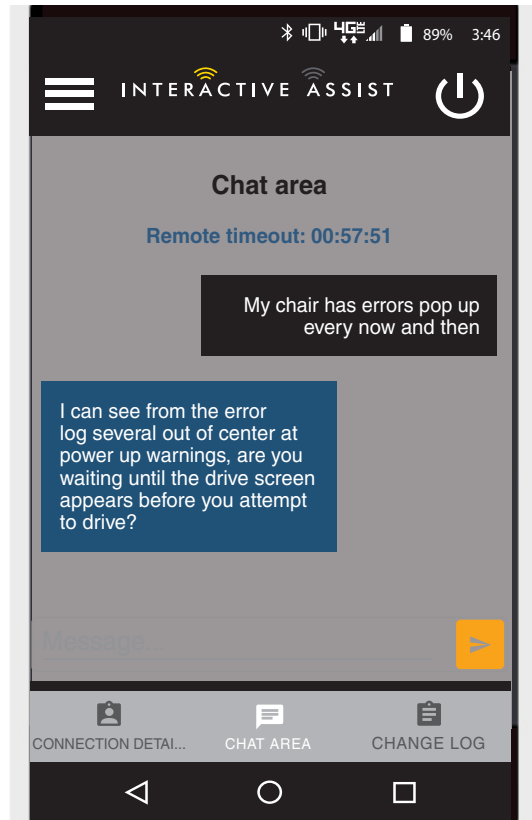
Android Figure 13. Channel and Passcode

8. When the "Remote Quantum Rehab Provider" enters the Channel and Passcode, an acknowledgment screen appears on the Q-Logic system. A forward input will accept the Interactive Assist connection.
9. When the "Remote Quantum Rehab Provider" connects, the following screen will appear, confirming the Q-Assist connection.



Android Figure 14. Connection Details

10. Click the "Chat Area" button to allow for a chat window between the Interactive Assist App and the Remote Econ-W. This chat window can be initiated from the Interactive Assist App or the Econ-W.

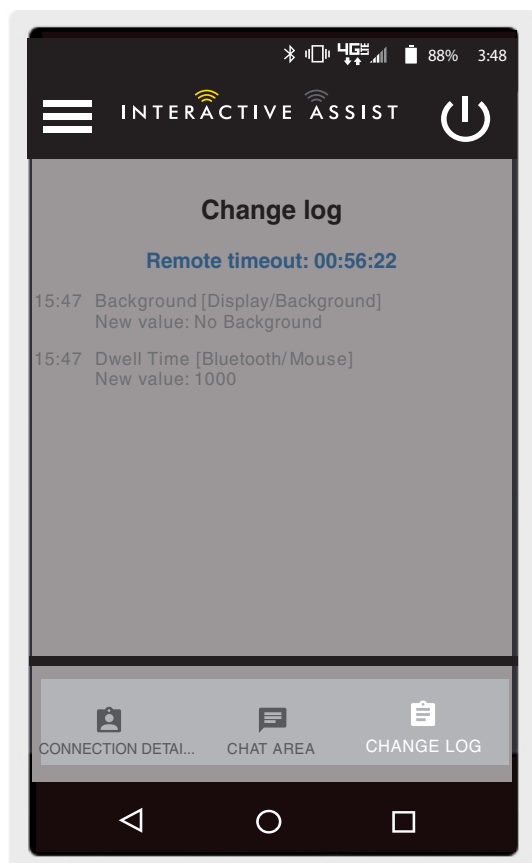


Android Figure 15. Chat

11. Click the "Change Log" button to display any changes the Econ-W has made to the chair.

**NOTE:** *Interactive Assist will time out after a one hour time period.*

**Note:** *Interactive Assist access level determines the level of changes that are allowed.*



Android Figure 16. Change Log

### Provider-to-Provider Access (Provider Only)

1. Turn on the Q-Logic 3 system and navigate to the Aux screen using the mode command.

**NOTE:** When available, navigate to the Aux screen using the home button and two left inputs.

2. Perform an up or down input to highlight "Econ/Interactive Assist," then perform a right input to enable Interactive Assist.



Android Figure 17. Q-Logic 3 Auxiliary Screen Change Input Device



Android Figure 18. Q-Logic 3 Auxiliary Econ/Interactive Assist

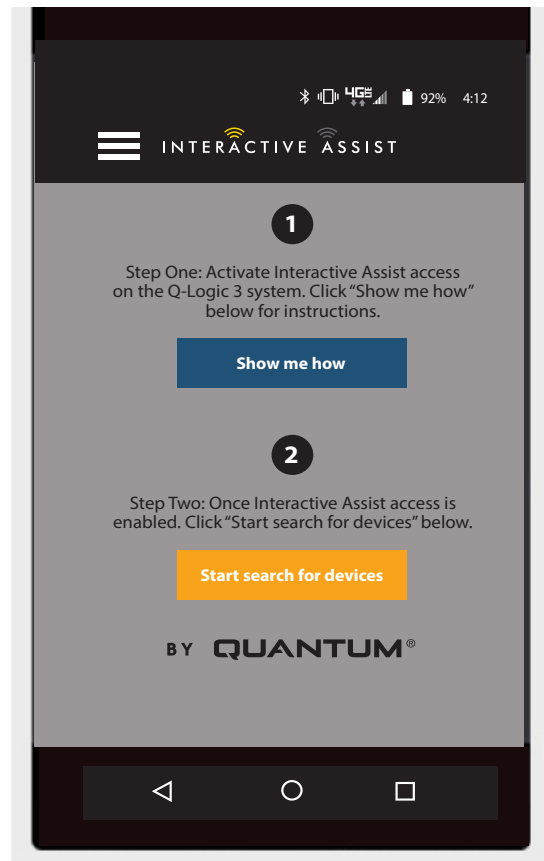
**NOTE: The box will be checked when enabled. Another right input will "uncheck" or disable Interactive Assist.**

3. Note the ID at the top of the screen.



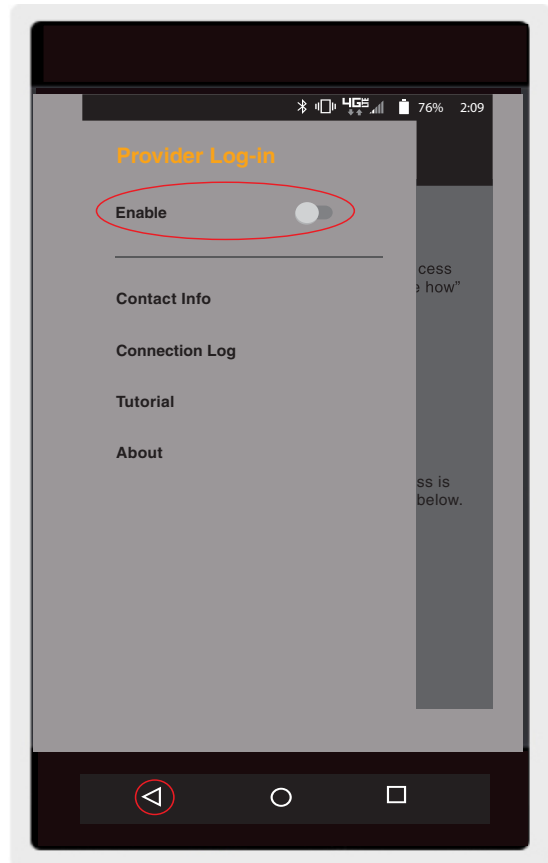
Android Figure 19. Q-Logic 3 Auxiliary Econ/Interactive Assist Selection

4. Turn on the Interactive Assist app.
5. Click "Start search for devices."



Android Figure 20. Search for Devices

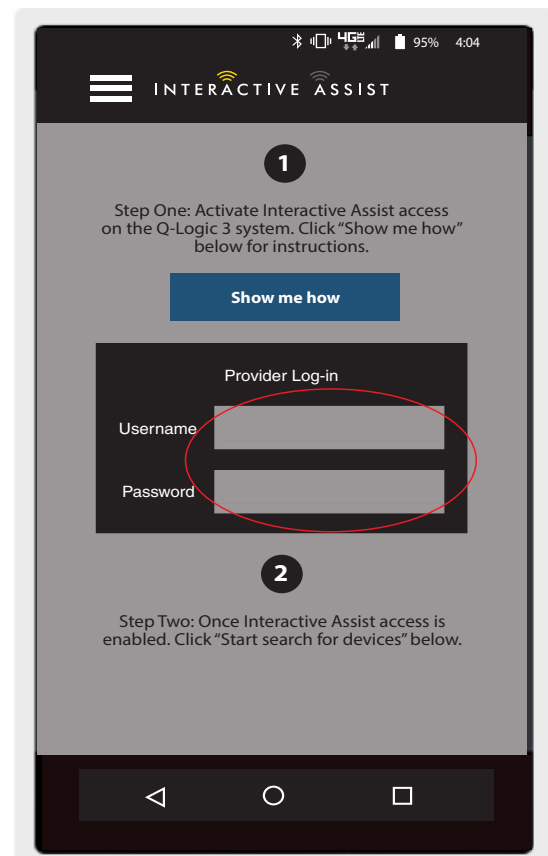
6. Click Provider Log-in to enable, then click on the back button to close the settings box.



Android Figure 21. Provider Log-in Back Button

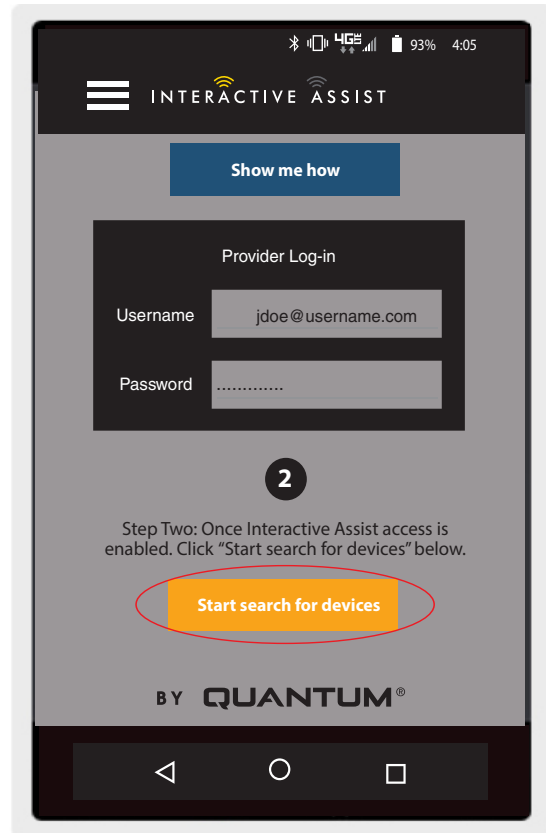
7. Enter Username and Password (same as Econ-W) of Provider with the chair.

**NOTE:** The log-in for the Interactive Assist app cannot be the same as the remote Econ-W log-in.



Android Figure 22. Start Page Log-in

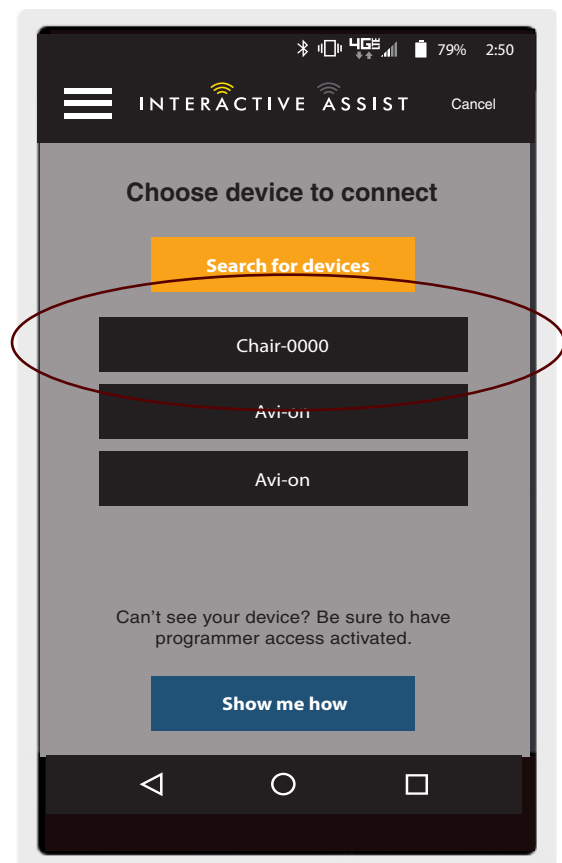
8. Click "Search for devices."



Android Figure 23. Search for Devices Log-in

9. Click on the chair that matches the ID: number at the top of the Q-Logic 3 screen.

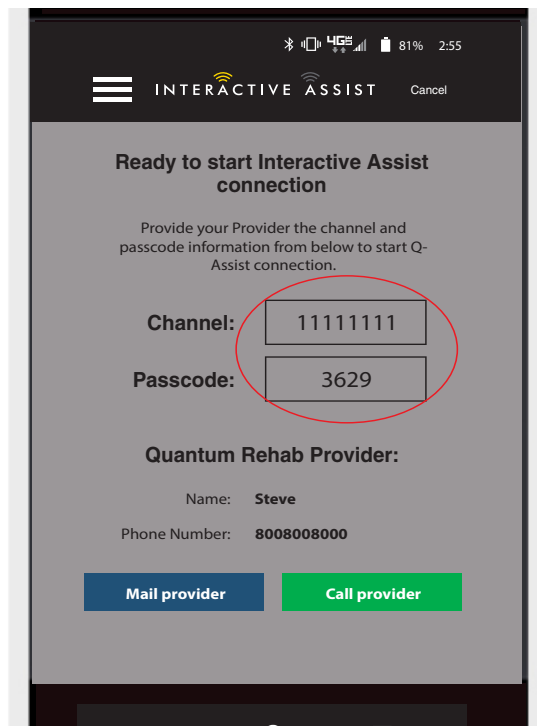
**NOTE:** If the chair is not already paired with the Android device's Bluetooth, a pair confirmation will pop up on the Q-Logic 3 screen and the Android device. Compare pairing codes. If they match, acknowledge on the Q-Logic 3 system and the Android device.



Android Figure 24. Choose Device to Connect

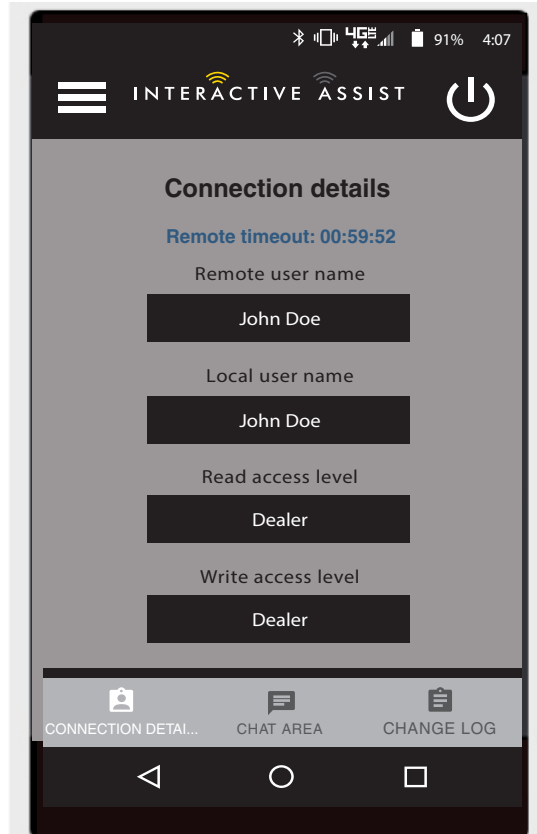
10. Provide your Quantum Rehab Provider the channel and passcode information to start Interactive Assist connection.

**NOTE:** If the Provider information (see contact information) was entered, the provider can be emailed the channel and passcode or called directly from this screen.



Android Figure 25. Q-Logic 3 Auxiliary Screen Change Input

11. When the "Remote Quantum Rehab Provider" enters the channel and passcode, an acknowledgment screen appears on the Q-Logic system. A forward input will accept the Interactive Assist connection.
12. When the "Remote Quantum Rehab Provider" connects, the following screen appears confirming the Q-Assist connection.



Android Figure 26. Connection Details Dealer-to-Dealer



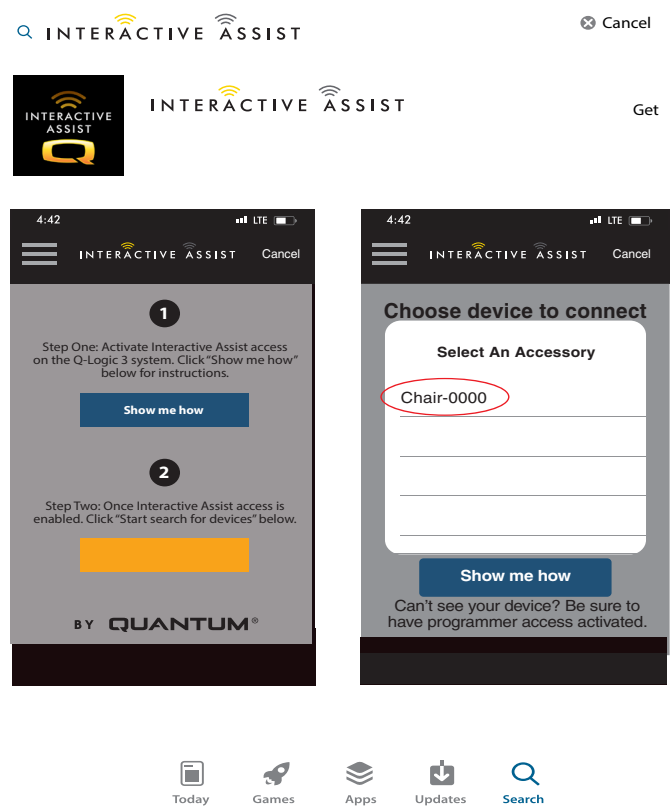
## **INTERACTIVE ASSIST APP FOR APPLE DEVICES**



Interactive Assist App for Apple Device Overview

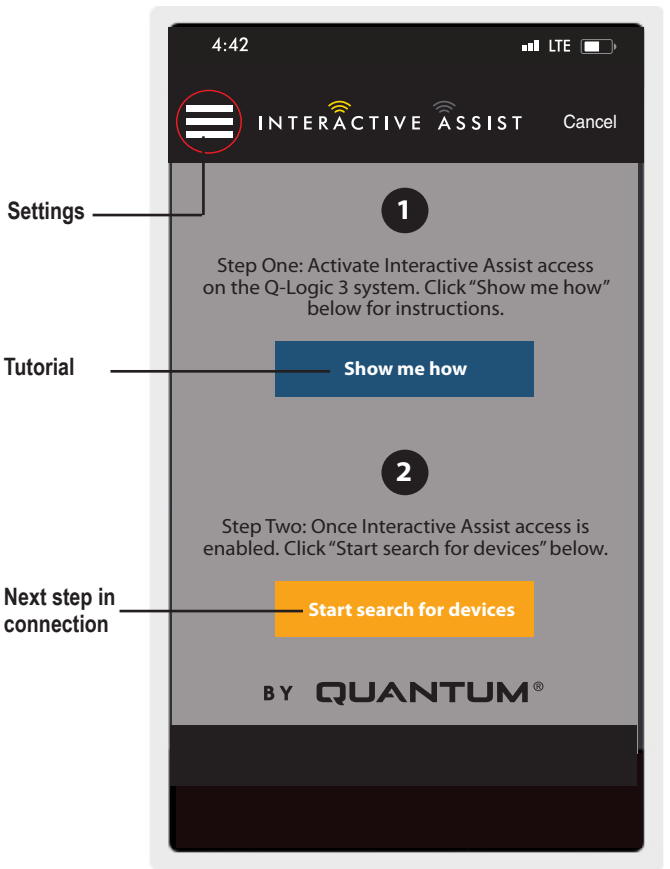
The Interactive Assist App for an Apple device can be downloaded via the App Store. The Interactive Assist App is compatible with iOS 9 and higher.

Interactive Assist app can be found in the App Store by searching for "Interactive Assist."



Apple Figure 1. App Store

Interactive Assist App Start Screen

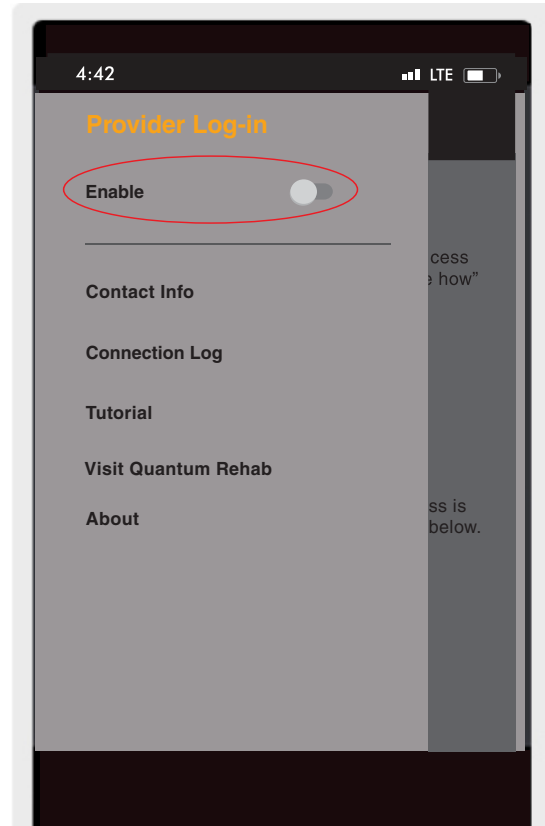


Apple Figure 2. Start Screen

## Settings

### Provider Log-in - Enable/Disable

Provider log-in adds a screen to the app's home screen for entering provider log-in information. The provider-only feature is used when the provider is on-site with the power chair to change the provider parameters.

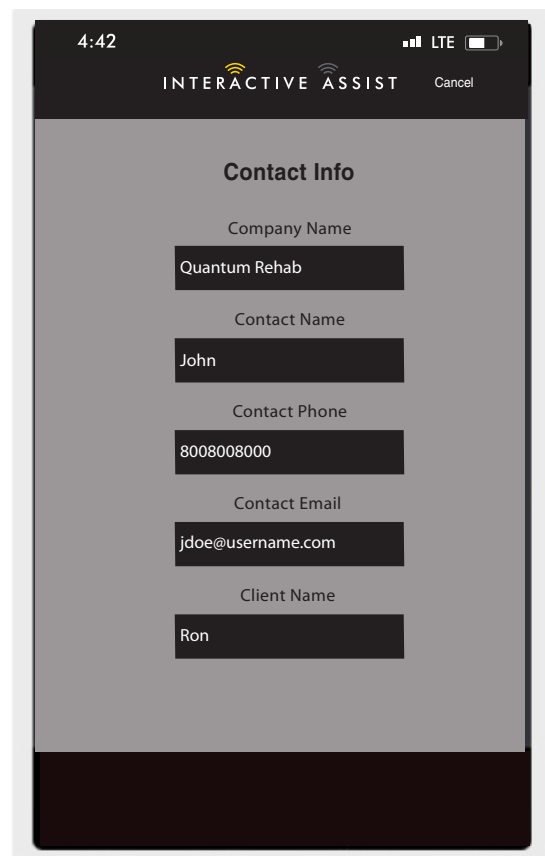


Apple Figure 3. Provider Log Enable

## Contact Info

- Company Name – Provider company name
- Contact Name – Name of contact at provider
- Contact Phone – Phone number of contact at provider
- Contact Email – Email address of contact at provider
- Client Name – Name of power chair user.

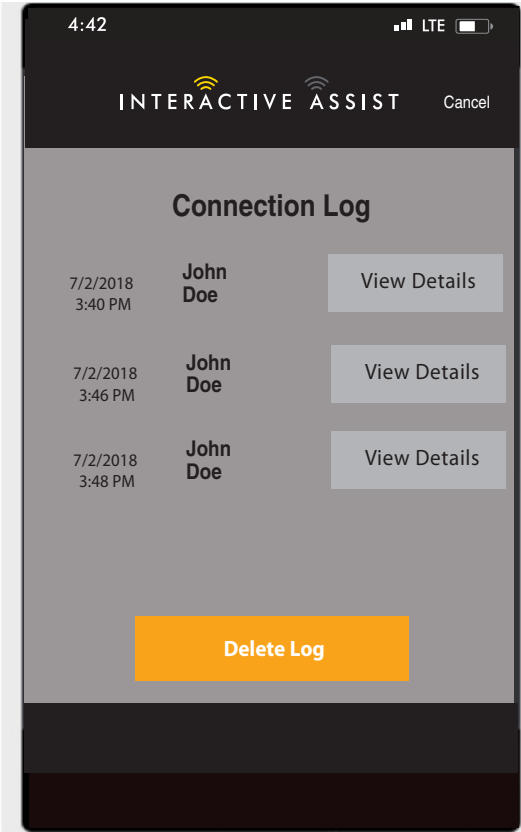
The app uses the contact information for direct emails and calls to the provider.



Apple Figure 4. Contact Info

Connection Log

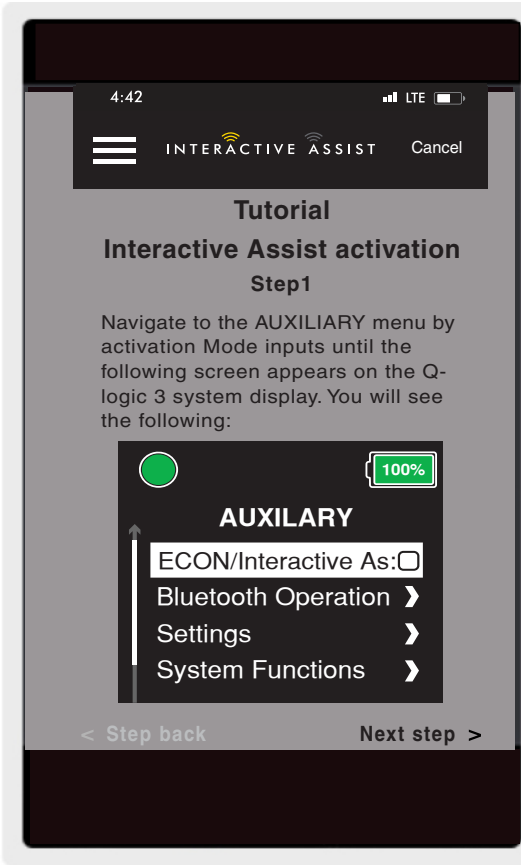
Displays the device's Interactive Assist connections. Click "View Details" to display the connections details screen.



Apple Figure 5. Connection Log

Tutorial

Step-by-step instructions on how to establish the Interactive Assist connection.



Apple Figure 6. Tutorial

About

Version of Interactive Assist app.



Apple Figure 7. About

Apple Interactive Assist Connection with Dealer-to-User Access

- 1. Turn on the Q-Logic 3 system and navigate to the Auxiliary screen using the mode command.

**NOTE:** When available, navigate to the Auxiliary screen using the home button and two left inputs.



Apple Figure 8. Q-Logic 3 Auxiliary Screen

2. Perform an up or down input to highlight "Econ/Interactive Assist," then perform a right input to enable Interactive Assist.

**Note:** The box will be checked when enabled, another right input will "uncheck" or disable Interactive Assist.

3. Note the ID at the top of the screen.

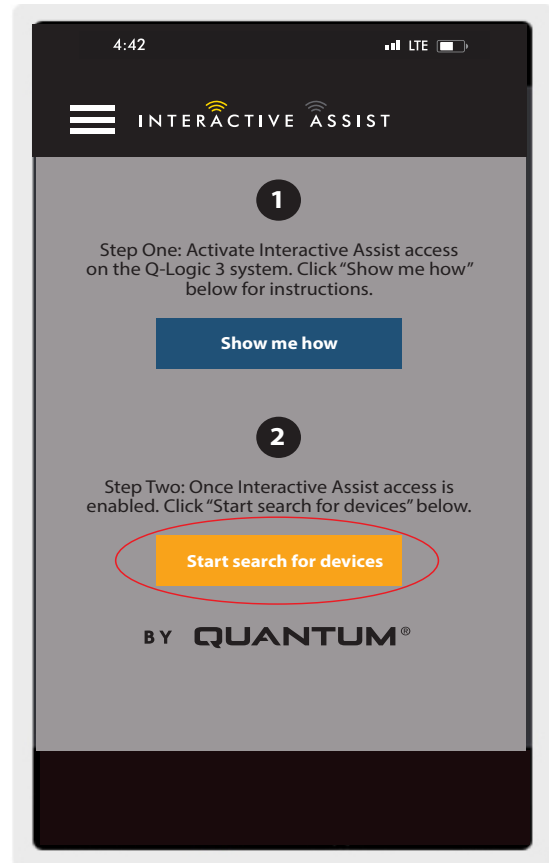


Apple Figure 9. Q-Logic 3 Auxiliary Econ/Interactive Assist



Apple Figure 10. Q-Logic 3 Auxiliary Econ/Interactive Assist Selection

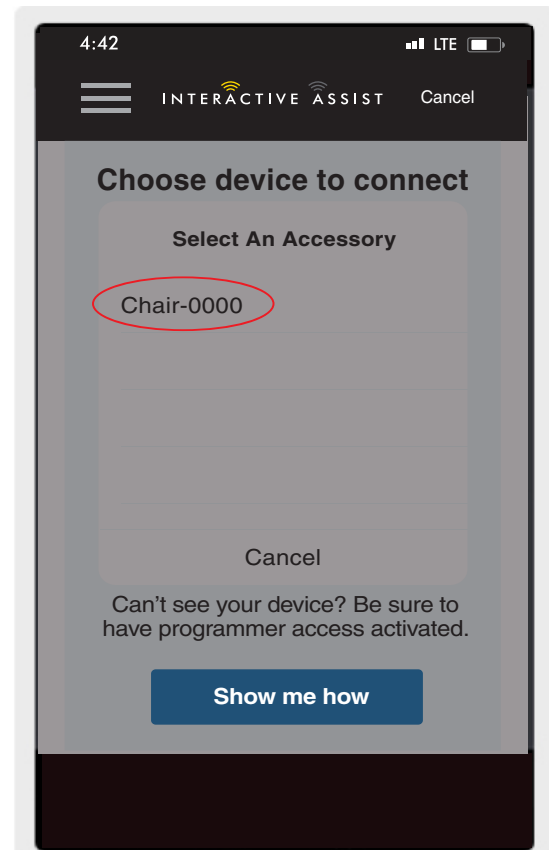
4. Turn on the Interactive Assist app.
5. Click "Start search for devices."



Apple Figure 11. Search for Devices

6. Click on the chair that matches the ID: number at the top of the Q-Logic 3 screen.

**NOTE:** If the chair is not already paired with the Apple device's Bluetooth, a pair confirmation will pop up on the Q-Logic 3 screen and the Apple device. Compare pairing codes. If they match, acknowledge on the Q-Logic 3 system and the Apple device.



Apple Figure 12. Select an Accessory

7. Provide your Quantum Rehab Provider the channel and passcode information to start Interactive Assist connection

**NOTE:** If the Provider information (see contact information) was entered, the provider can be emailed the channel and passcode or called directly from this screen.

4:42 LTE

INTERACTIVE ASSIST Cancel

**Ready to start Interactive Assist connection**

Provide your Provider the channel and passcode information from below to start Q-Assist connection.

Channel: 11111111

Passcode: 3629

**Quantum Rehab Provider:**

Name: Steve

Phone Number: 8008008000

Mail provider Call provider

Apple Figure 13. Channel and Passcode

8. When the "Remote Quantum Rehab Provider" enters the channel and passcode, an acknowledgment screen appears on the Q-Logic system. A forward input will accept the Interactive Assist connection.
9. When the "Remote Quantum Rehab Provider" connects, the following screen will appear confirming the Interactive Assist connection.

4:42 LTE

INTERACTIVE ASSIST

**Connection details**

Remote timeout: 00:59:50

Remote user name

John Doe

Local user name

John

Read access level

Dealer

Write access level

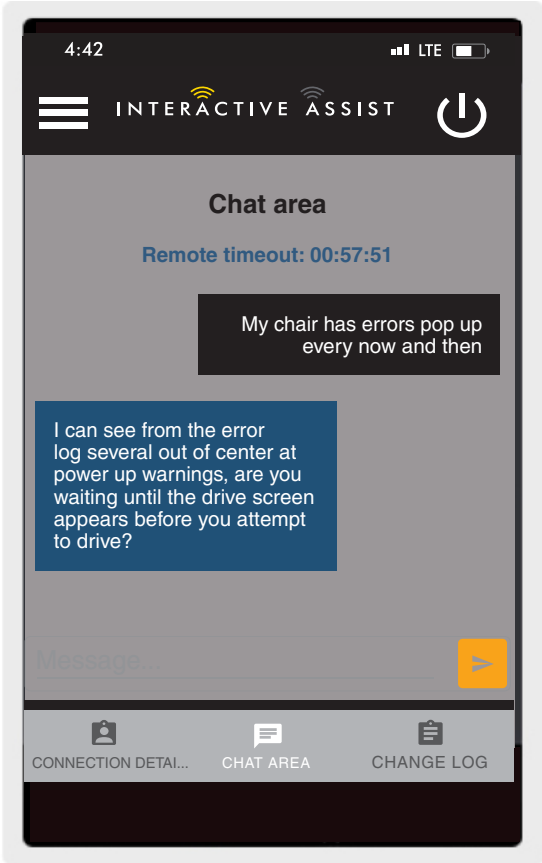
User

CONNECTION DETAIL... CHAT AREA CHANGE LOG

Apple Figure 14. Connection Detail Dealer-to-user



10. Click the "Chat Area" button to allow a chat window between the Interactive Assist app and the Remote Econ-W. This chat window can be initiated from the Interactive Assist app or the Econ-W.

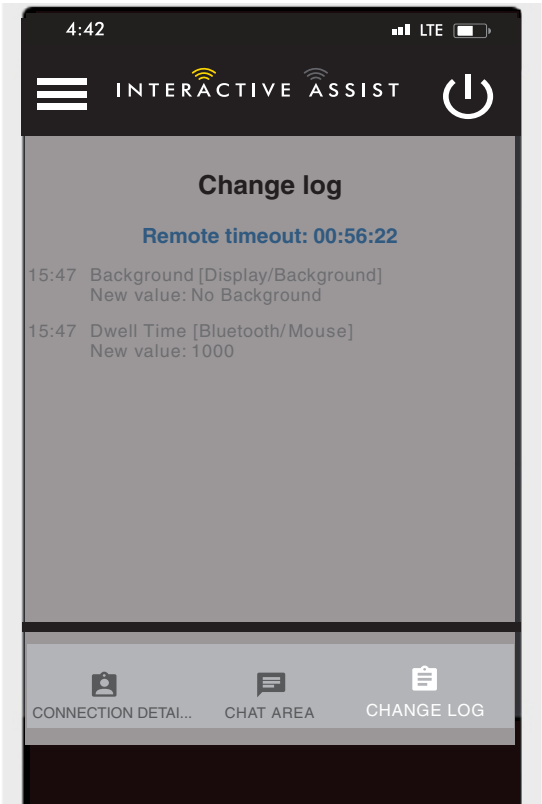


Apple Figure 15. Chat

11. Click the "Change Log" button to display any changes the Econ-W has made to the chair.

**NOTE** *Interactive Assist will time out after a one hour time period.*

**NOTE:** *Interactive Assist access level determines the level of changes that are allowed.*



Apple Figure 16. Change Log

## Provider-to-Provider Access

1. Turn on the Q-Logic 3 system and navigate to the Aux screen using the mode command.

**NOTE:** When available, navigate to the Aux screen using the home button and two left inputs.

2. Perform an up or down input to highlight "Econ/Interactive Assist," then perform a right input to enable Interactive Assist.

**NOTE:** The box will be checked when enabled. Another right input will "uncheck" or disable Interactive Assist.

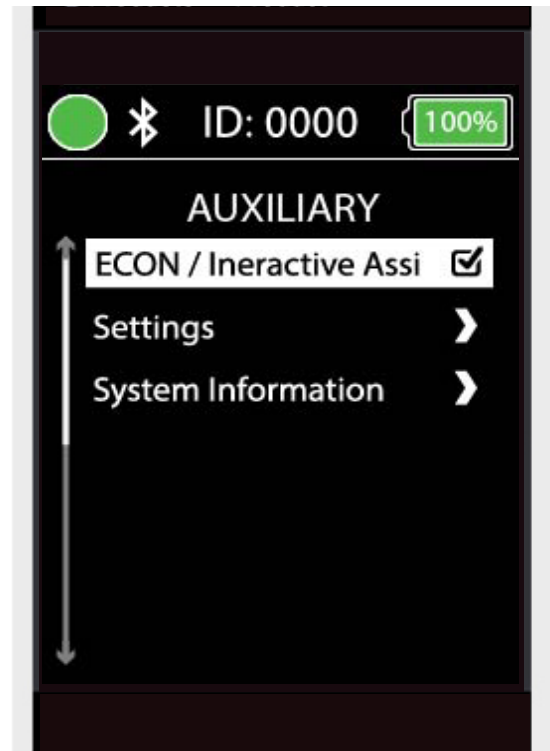


Apple Figure 17. Q-Logic 3 Auxiliary Screen



Figure 18. Q-Logic 3 Auxillary Econ/Interactive Assist

- Note the ID at the top of the screen.



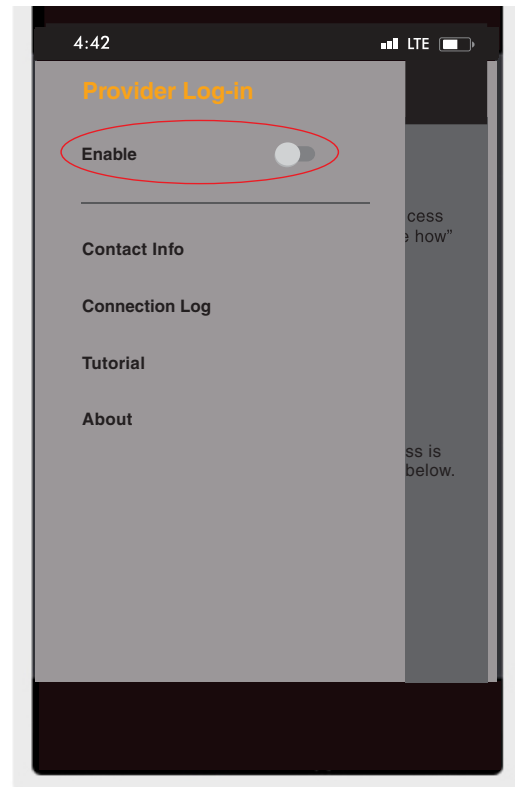
Apple Figure 19. Q-Logic 3 Auxiliary Econ/Interactive Assist Selection

- Turn on the Interactive Assist app.
- Click "Start search for devices."



Apple Figure 20. Search for Devices

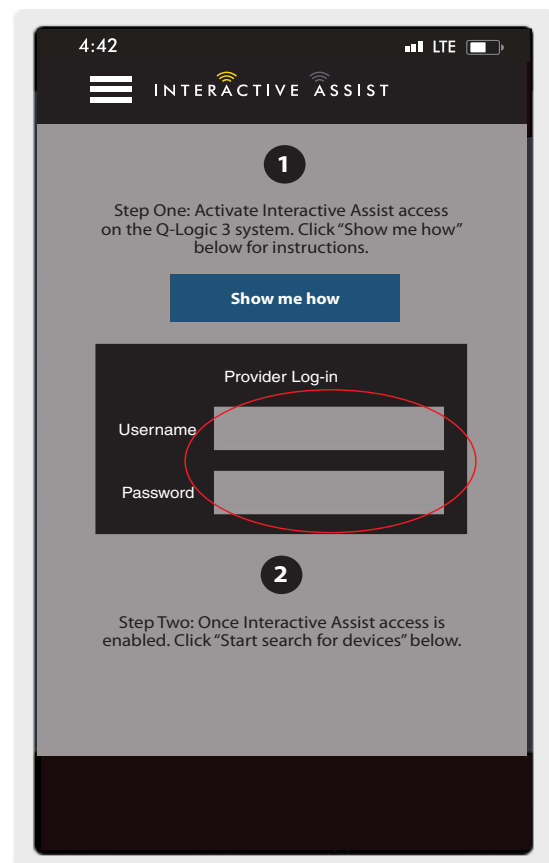
- Click Provider Log-in to enable, then click on the Menu button again to close the settings box.



Apple Figure 21. Provider Log Enable

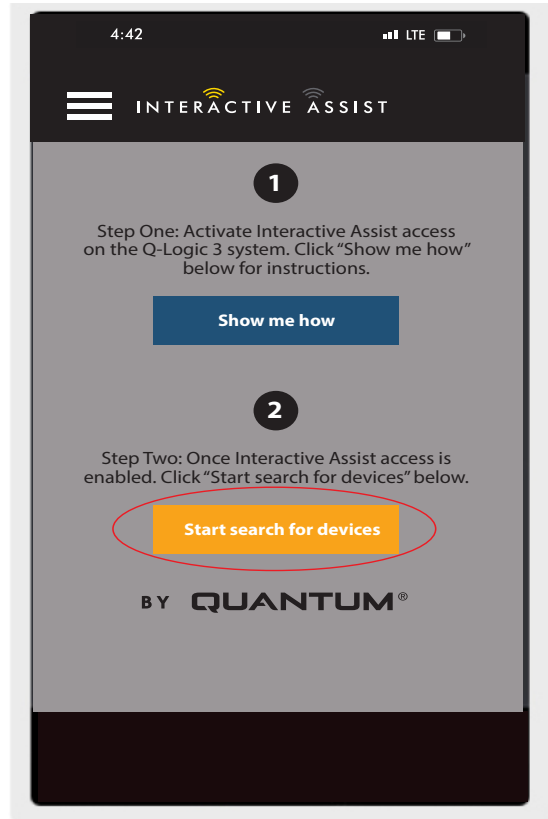
- Enter username and password (same used for Econ-W) of provider with the chair.

**NOTE: The log-in for the Interactive Assist app cannot be the same as the Econ-W log-in.**



Apple Figure 22. Start Page Log-in

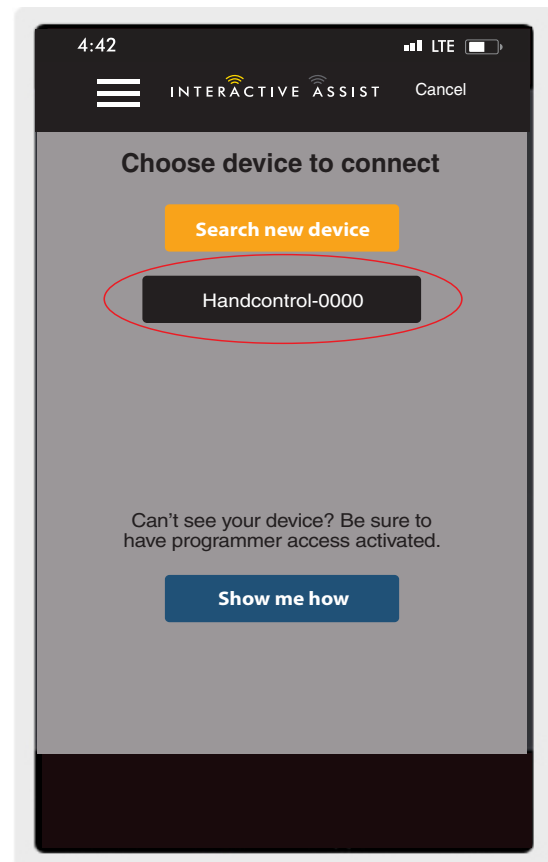
8. Click "Start search for devices".



Apple Figure 23. Search for Devices

9. Click on the chair that matches the ID at the top of the Q-Logic 3 screen.

**NOTE: If the chair is not already paired with the Apple device's Bluetooth, a pair confirmation will pop up on the Q-Logic 3 screen and the Apple device. Compare pairing codes. If they match, acknowledge on the Q-Logic 3 system and the Apple device.**



Apple Figure 24. Choose Device to Connect

10. Provide your Quantum Rehab Provider the channel and passcode information to start Interactive Assist connection.

**NOTE:** If the Provider information (see contact information) was entered, the provider can be emailed the channel and passcode or called directly from this screen.

4:42 LTE

INTERACTIVE ASSIST Cancel

Ready to start Interactive Assist connection

Provide your Provider the channel and passcode information from below to start Q-Assist connection.

Channel: 11111111

Passcode: 3629

Quantum Rehab Provider:

Name: Steve

Phone Number: 8008008000

Mail provider Call provider

Apple Figure 25. Channel and Passcode

11. When the "Remote Quantum Rehab Provider" enters the channel and passcode, the Q-Logic 3 system requires a forward input for user to acknowledge the connection.
12. When the "Remote Quantum Rehab Provider" connects, the following screen will appear confirming the Interactive Assist connection.

4:42 LTE

INTERACTIVE ASSIST

Connection details

Remote timeout: 00:59:52

Remote user name

John Doe

Local user name

John Doe

Read access level

Dealer

Write access level

Dealer

CONNECTION DETAIL... CHAT AREA CHANGE LOG

Apple Figure 26. Connection Detail Dealer-to-Dealer













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***www.quantumrehab.com.au***

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