

# WARRANTY

## **TWO-YEAR LIMITED WARRANTY**

Structural frame components including: platform, fork, seat post, and frame welds.  
Drivetrain including: differential, motor, and brake.

## **ONE-YEAR LIMITED WARRANTY**

Your Pride Scooter is fully guaranteed for twelve (12) months from the date of purchase against faults arising due to defects in manufacture or materials. This warranty does not detract from, but is in addition to your legal rights.

All electronic parts, including controllers and battery chargers, have a one (1) year warranty. Servicing to the controller or battery charger must be carried out by your authorised Pride Provider. Any attempt to open or dismantle these items renders the guarantee void on that item.

## **NOT COVERED UNDER WARRANTY**

This guarantee does not extend to those items which may need replacement due to normal wear and tear (tyres, belts, bulbs, upholstery, plastic shrouds, motor brushes, fuses, and batteries), damage to the product caused by misuse or accident (including but not limited to product being dropped or being subjected to severe impact/crush) or Acts of God or Nature, for which Pride or its agent cannot be held responsible. This warranty does not include service callouts.

## **BATTERIES**

Batteries are covered by a six (6) month warranty.

*Gradual deterioration in performance due to the battery being left in a discharged state, left in cold conditions for long periods of time, or worn out through heavy use is not covered.*

*NOTE: For Lithium-ion battery warranty information, refer to the Lithium Warranty Insert.*

## **SERVICE CHECKS AND WARRANTY SERVICE**

Warranty service can be performed by an authorised Pride Provider. Please contact your authorised Pride Provider for advice on the current cost affecting the service visit.

*Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any foreseeable loss or damage. You are also entitled to have the goods repaired if the goods fail to be of acceptable quality and the failure does not amount to a major failure.*

