Vietory Vipar-3

Owner's Manual



The Ultimate In Style & Performance®



Unit 106, Heyford Park Camp Road Upper Heyford, Oxfordshire OX25 5HA

SAFETY GUIDELINES

Please read and follow all instructions in this owner's manual before attempting to operate your scooter for the first time. If there is anything in this manual you do not understand, or if you require additional assistance for set-up, contact your local authorised Pride Dealer.

Using your Pride product safely depends upon your diligence in following the warnings, cautions, and instructions in this owner's manual. Using your Pride product safely also depends upon your own good judgement and/or common sense, as well as that of your dealer, caregiver, and/or healthcare professional. Pride is not responsible for injuries and/or damage resulting from any person's failure to follow the warnings, cautions, and instructions in this owner's manual. Pride is not responsible for injuries and/or damage resulting from any person's failure to exercise good judgement and/or common sense.

The symbols below are used throughout this owner's manual to identify warnings and cautions. It is very important for you to read and understand them completely.



WARNING! Failure to heed the warnings in this owner's manual may result in personal injury.



CAUTION! Failure to heed the cautions in this owner's manual may result in damage to your scooter.

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I. INTRODUCTION

Welcome to Pride Mobility Products Ltd. (Pride). Congratulations on the purchase of your new Pride Scooter. Your scooter design combines the most advanced state-of-the-art components with modern, attractive styling. We are certain that the design features and trouble-free operation will add convenience to your daily living and ensure complete satisfaction.

At Pride, your safety is important to us. Please read and follow all of the instructions in this manual before you attempt to operate your scooter for the first time. These instructions were produced for your benefit. Your understanding of these instructions is essential for the safe operation of your new Pride Scooter.

Pride is not liable for damage to property or personal injury arising out of the unsafe use of a Pride Scooter. Pride is also not liable for any property damage or personal injury arising out of the failure of any person and or/user to following the instructions and recommendations set forth in this manual or any other instructions or recommendations contained in other scooter related literature issued by Pride or contained on the Pride Scooter itself.

This owner's manual is compiled from the latest specifications and product information available at the time of publication. We reserve the right to make changes as they become necessary. Any changes to our products may cause slight variations between the illustrations and explanations in this manual and the product you have purchased.

If you experience any problems with your scooter that you are unable to solve, or if you do not feel capable of safely following any of the instructions and/or recommendations contained in this manual, please contact your authorised Pride Dealer for assistance.

Once you understand how to operate and take care of your scooter, we are certain that it will give you years of trouble-free service and enjoyment.

Information Exchange

We want to hear your questions, comments, and suggestions regarding this manual. We would also like to hear about the safety and reliability of your new Pride Scooter and the service you received from your authorised Pride Dealer.

Please notify us of any change of address so we can keep you apprised of important information regarding safety, new products, and new options that can increase your ability to use and enjoy your Pride Scooter. Please feel free to write us at the address below:

Pride Mobility Products Ltd. Unit 106, Heyford Park Camp Road Upper Heyford, Oxfordshire, OX25 5HA

I. INTRODUCTION

My Authorised Pride Dealer Is:		
Name:		
Address:		
Phone Number:		
Quick Reference Information:		
Scooter Model:		
Serial Number:		
Purchase Date:		

NOTE: If you ever lose or misplace your product registration card or this owner's manual, contact us and we will be glad to send you a new one immediately.

GENERAL



WARNING! Do not operate your new scooter for the first time without completely reading and understanding this owner's manual.

Your scooter is a state-of-the-art life-enhancement device designed to increase mobility. Pride provides an extensive variety of products to best fit the individual needs of the scooter user. Please be aware that the final selection and purchasing decision regarding the type of scooter to be used is the responsibility of the scooter user who is capable of making such a decision and his/her healthcare professional (i.e., medical doctor, physical therapist, etc.).

The contents of this manual are based on the expectation that a mobility device expert has properly fitted the scooter to the user and has assisted the prescribing healthcare professional and/or the authorised Pride Dealer in the instruction process for the use of the product.

There are certain situations, including some medical conditions, where the scooter user will need to practice operating the scooter in the presence of a trained attendant. A trained attendant can be defined as a family member or care professional specially trained in assisting a scooter user in various daily living activities.

As you begin using your scooter during daily activities, you will probably encounter situations in which you will need some practice. Simply take your time and you will soon be in full and confident control as you maneuver through doorways, on and off lifts, up and down ramps, and over moderate terrain.

Below are some precautions, tips, and other safety considerations that will help the user become accustomed to operating the scooter safely.

MODIFICATIONS

Pride has designed and engineered your scooter to provide maximum mobility and utility. A wide range of accessories is available from your authorised Pride Dealer to further customize your scooter to better suit your needs and/or preferences. However, under no circumstances should you modify, add, remove, or disable any feature, part, or function of your scooter.



WARNING! Do not modify your scooter in any way not authorised by Pride. Unauthorised modifications may result in personal injury and/or damage to your scooter.

REMOVABLE PARTS



WARNING! Do not attempt to lift or move your scooter by any of its removable parts. Personal injury and damage to the scooter may result.

PRE-RIDE SAFETY CHECK

Get to know the feel of your scooter and its capabilities. Pride recommends that you perform a safety check before each use to make sure your scooter operates smoothly and safely. For details on how to perform these necessary inspections, see IX. "Care and Maintenance."

Perform the following inspections prior to using your scooter:

- Check for proper tyre inflation (if equipped with pneumatic tyres).
- Check all electrical connections. Make sure they are tight and not corroded.
- Check all harness connections. Make sure they are secured properly.
- Check the brakes.
- Check battery charge.

TYRE INFLATION

If your scooter is equipped with pneumatic tyres, you should check or have the air pressure checked at least once a week. Proper inflation pressures will prolong the life of your tyres and help ensure the smooth operation of your scooter.



WARNING! It is critically important that 2-2.5 bar (30-35 psi) tyre pressure be maintained in pneumatic tyres at all times. Do not underinflate or overinflate your tyres. Low pressure may result in loss of control, and overinflated tyres may burst. Failure to maintain 2-2.5 bar (30-35 psi) tyre pressure in pneumatic tyres at all times may result in tyre and/or wheel failure, causing serious personal injury and/or damage to your scooter.

WARNING! Inflate your scooter tyres from a regulated air source with an available pressure gauge. Inflating your tyres from an unregulated air source could overinflate them, resulting in a burst tyre and/or personal injury.

WEIGHT LIMITATIONS

Your scooter is rated for a maximum weight capacity. Refer to the specifications table for information.



WARNING! Exceeding the weight capacity voids your warranty and may result in personal injury and damage to your scooter. Pride will not be held responsible for injuries and/or property damage resulting from failure to observe weight limitations.

WARNING! Do not carry passengers on your scooter. Carrying passengers may result in personal injury and/or property damage.

INCLINE INFORMATION

More and more buildings have ramps with specified degrees of inclination, designed for easy and safe access. Some ramps may have turning switchbacks (180-degree turns) that require you to have good cornering skills on your scooter.

- Proceed with extreme caution as you approach the downgrade of a ramp or other incline.
- Take wide swings with your scooter around any tight corners. If you do that, the scooter's rear wheels will follow a wide arc, not cut the corner short, and not bump into or get hung up on any railing corners.
- When driving down a ramp, keep the scooter's speed adjustment set to the slowest speed setting to ensure a safely controlled descent.
- Avoid sudden stops and starts.

When climbing an incline, try to keep your scooter moving. If you must stop, start up again slowly, and then accelerate cautiously. When driving down an incline, do so by setting the speed adjustment dial to the slowest setting and driving in the forward direction only. If your scooter starts to move down the incline faster than you anticipated or desired, allow it to come to a complete stop by releasing the throttle control lever. Then push the throttle control lever forward slightly to ensure a safely controlled descent.

WARNING! When climbing an incline, do not zigzag or drive at an angle up the face of the incline. Drive your scooter straight up the incline. This greatly reduces the possibility of a tip or a fall. Always exercise extreme caution when negotiating an incline.

WARNING! Do not drive your scooter across the side of an incline or diagonally up or down an incline; do not stop, if possible, while driving up or down an incline.



WARNING! You should not travel up or down a potentially hazardous incline (i.e., areas covered with snow, ice, cut grass, or wet leaves).

WARNING! When on any sort of an incline or decline, never place the scooter in freewheel mode while seated on it or standing next to it.

WARNING! Even though your scooter is capable of climbing slopes greater than those illustrated in figure 1, do not, under any circumstances, exceed the incline guidelines or any other specifications presented in this manual. Doing so could cause instability in your scooter, resulting in personal injury and/or damage to your scooter.

Handicap public access ramps are not subject to government regulation in all countries, and therefore do not necessarily share the same standard percent of slope. Other inclines may be natural or, if man-made, not designed specifically for scooters. Figure 1 illustrates your scooter's stability and its ability to climb grades under various weight loads and under controlled testing conditions.

These tests were conducted with the scooter's seat in the highest position and adjusted rearward on the seat base to its farthest rearward position. Use this information as a guideline. Your scooter's ability to travel up inclines is affected by your weight, your scooter's speed, your angle of approach to the incline, and your scooter setup.



Figure 1. Maximum Recommended Incline Angle



WARNING! Any attempt to climb or descend a slope steeper than what is shown in figure 1 may put your scooter in an unstable position and cause it to tip, resulting in personal injury.

WARNING! Never carry an oxygen tank weighing more than 7 kg (15 lbs.) Never fill the rear basket with contents exceeding 7 kg (15 lbs.).

When you approach an incline, it is best to lean forward. See figures 2 and 2A. This shifts the centre of gravity of you and your scooter toward the front of the scooter for improved stability.



Figure 2. Normal Driving Position



Figure 2A. Increased Stability Driving Position

CORNERING INFORMATION

Excessively high cornering speeds can create the possibility of tipping. Factors which affect the possibility of tipping include, but are not limited to, cornering speed, steering angle (how sharply you are turning), uneven road surfaces, inclined road surfaces, riding from an area of low traction to an area of high traction (such as passing from a grassy area to a paved area — especially at high speed while turning), and abrupt directional changes. High cornering speeds are not recommended. If you feel that you may tip over in a corner, reduce your speed and steering angle (i.e., lessen the sharpness of the turn) to prevent your scooter from tipping.



WARNING! When cornering sharply, reduce your speed. When using your scooter at higher speeds, do not corner sharply. This greatly reduces the possibility of a tip or fall. To avoid personal injury or property damage, always exercise common sense when cornering.

BRAKING INFORMATION

Your scooter is equipped with these powerful brake systems:

- 1. Regenerative: Uses electricity to rapidly slow the vehicle when the throttle control lever returns to the centre/stop position.
- 2. Disc Park Brake: Activates mechanically after regenerative braking slows the vehicle to near stop, or when power is removed from the system for any reason.
- 3. Handbrake: Gives you additional stopping power when you squeeze it.

OUTDOOR DRIVING SURFACES

Your scooter is designed to provide optimum stability under normal driving conditions—dry, level surfaces composed of concrete, blacktop, or asphalt. However, Pride recognizes that there will be times when you will encounter other surface types. For this reason, your scooter is designed to perform admirably on packed soil, grass, and gravel. Feel free to use your scooter safely on lawns and in park areas.

- Reduce your scooter's speed when driving on uneven terrain and/or soft surfaces.
- Avoid tall grass that can become tangled in the running gear.
- Avoid loosely packed gravel and sand.
- If you feel unsure about a driving surface, avoid that surface.

STREETS AND ROADWAYS



WARNING! Use extreme caution when operating your scooter on public streets and roadways. Be aware that it may be difficult for traffic to see you when you are seated on your scooter. Obey all local pedestrian traffic rules. Wait until your path is clear of traffic, and then proceed with extreme caution.

NOTE: Safety accessories like fluorescent flags are available to order from your authorised Pride Dealer.

STATIONARY OBSTACLES (STEPS, KERBS, ETC.)

WARNING! Do not drive near raised surfaces, unprotected ledges, and/or drop-offs (kerbs, porches, stairs, etc.).

WARNING! Do not attempt to have your scooter climb or descend an obstacle that is inordinately high. Serious personal injury and/or damage may result.



WARNING! Do not attempt to have your scooter proceed rearward down any step, kerb, or other obstacle. This may cause the scooter to tip and cause personal injury.

WARNING! Be sure your scooter is traveling perpendicular to any kerb you may be required to ascend or descend. See figures 3 and 3A.

WARNING! Do not attempt to negotiate a kerb that has a height greater than 5 cm (2 in.).

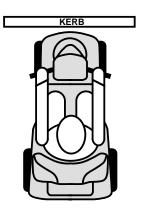


Figure 3. Correct Kerb Approach



Figure 3A. Incorrect Kerb Approach

INCLEMENT WEATHER PRECAUTIONS



WARNING! Pride recommends that you do not operate your scooter in icy or slippery conditions or on salted surfaces (i.e., walks or roads). Such use may result in an accident, personal injury, or adversely affect the performance and safety of your scooter.

WARNING! Do not operate or store your scooter where it may be exposed to inclement weather conditions such as rain, snow, mist, and below freezing temperatures (such as storage on an outside car/van lift). Attempting to operate the scooter in such conditions can damage the electronics and potentially result in loss of control.

FREEWHEEL MODE

Your scooter is equipped with a manual freewheel lever that, when pulled up, allows the scooter to be pushed. For more information about how to place your scooter into and out of freewheel mode, see IV. "Your Scooter."

WARNING! When your scooter is in freewheel mode, the braking system is disengaged.

- Disengage the drive motors only on a level surface.
- Insure the key is removed from the key switch.



- Stand behind the scooter to engage or disengage freewheel mode. Never sit on a scooter to do this.
- After you have finished pushing your scooter, always return it to the drive mode to lock the brakes.

Failure to heed the above could result in personal injury and/or damage to your scooter.

STAIRS AND ESCALATORS

Scooters are not designed to travel up or down stairs or escalators. Always use a lift.



WARNING! Do not use your scooter to negotiate steps or escalators. You may cause injury to yourself and to others and/or damage your scooter.

DOORS

- Determine if the door opens toward or away from you.
- Use your hand to turn the knob or push the handle or push-bar.
- Drive your scooter gently and slowly forward to push the door open. Or drive your scooter gently and slowly rearwards to pull the door open.

LIFTS

Modern lifts have a door edge safety mechanism that, when pushed, reopens the door(s).

- If you are in the doorway of a lift when the door(s) begin to close, push on the rubber door edge or allow the rubber door edge to contact the scooter and the door will reopen.
- Use care that pocketbooks, packages, or scooter accessories do not become caught in lift doors.

NOTE: If your scooter's turning radius is greater than 1500 mm (60 in), it may be difficult to maneuver in lifts and building entrances. Use caution when attempting to turn or maneuver your scooter in small spaces, and avoid areas that might pose a problem.

LIFT/ELEVATION PRODUCTS

If you will be traveling with your scooter, you may find it necessary to use a lift/elevation product to aid in transportation. Pride recommends that you closely review the instructions, specifications, and safety information set forth by the manufacturer of the lift/elevation product before using that product.

BATTERIES

In addition to following the warnings below, be sure to comply with all other battery handling information.

WARNING! Scooter batteries are heavy (refer to specifications table). Lifting weight beyond your capacity could result in personal injury. If necessary, get someone physically able to lift the scooter batteries for you.



WARNING! Battery posts, terminals, and related accessories contain lead and lead compounds. Wash hands after handling.

WARNING! Always protect the batteries from freezing and never charge a frozen battery. Charging a frozen battery may result in personal injury and/or damage to the battery.

WARNING! RED (+) cables must be connected to positive (+) battery terminals/posts. BLACK (-) cables must be connected to negative (-) battery terminals/posts. Failure to connect your battery harnesses in the proper manner may result in personal injury and/or damage to your scooter. REPLACE cables immediately if damaged.

BATTERY DISPOSAL AND RECYCLING

If you encounter a damaged or cracked battery, immediately enclose it in a plastic bag and call your authorised Pride Dealer for instructions on disposal. Your authorised Pride Dealer will also have the necessary information on battery recycling, which is our recommended course of action.

MOTOR VEHICLE TRANSPORT

Currently, there are no standards approved for tie-down systems in a moving vehicle of any type to transport a person while seated in a scooter.

Although your scooter may be equipped with a positioning belt, this belt is not designed to provide proper restraint during motor vehicle transport. Anyone traveling in a motor vehicle should be properly secured in the motor vehicle seat with safety belts fastened securely.



WARNING! Do not sit on your scooter while it is in a moving vehicle. Personal injury and/or property damage may result.

WARNING! Always be sure your scooter and its batteries are properly secured when it is being transported. Failure to do so may result in personal injury and/or damage to your scooter.

PREVENTING UNINTENDED MOVEMENT



WARNING! If you anticipate being seated in a stationary position for an extended period of time, turn off the power. This will prevent unexpected motion from inadvertent throttle control lever contact. Failure to do so may result in personal injury.

GETTING ONTO AND OFF OF YOUR SCOOTER

Getting onto and off of your scooter requires a good sense of balance. Please observe the following safety tips when getting onto and off of your scooter:

- Remove the key from the key switch.
- Ensure that your scooter is not in freewheel mode. See IV. "Your Scooter."
- Make certain that the seat is locked into place.
- Flip up the armrests to make getting onto and off of the scooter easier.

WARNING! Position yourself as far back as possible in the scooter seat to prevent the scooter from tipping and causing injury.



WARNING! Avoid using your armrests for weight bearing purposes. Such use may cause the scooter to tip and cause personal injury.

WARNING! Avoid putting all of your weight on the floorboard. Such use may cause the scooter to tip and cause personal injury.

REACHING AND BENDING

Avoid reaching or bending while driving your scooter. When reaching, bending, or leaning while seated on your scooter, it is important to maintain a stable centre of gravity and keep the scooter from tipping. Pride recommends that the scooter user determine his/her personal limitations and practice bending and reaching in the presence of a qualified healthcare professional.



WARNING! Do not bend, lean, or reach for objects if you have to pick them up from the floor by reaching down between your knees. Movements such as these may change your centre of gravity and the weight distribution of the scooter and cause your scooter to tip, possibly resulting in personal injury. Keep your hands away from the tyres when driving.

POSITIONING BELTS

Your authorised Pride Dealer, therapist(s), and other healthcare professionals are responsible for determining your requirement for a positioning belt in order to operate your scooter safely.



WARNING! If you require a positioning belt to safely operate your scooter, make sure it is fastened securely. Serious personal injury may result if you fall from the scooter.

PRESCRIPTION DRUGS/PHYSICAL LIMITATIONS

The scooter user must exercise care and common sense when operating his/her scooter. This includes awareness of safety issues when taking prescribed or over-the-counter drugs or when the user has specific physical limitations.



WARNING! Consult your physician if you are taking prescribed or over-the-counter medication or if you have certain physical limitations. Some medications and limitations may impair your ability to operate your scooter in a safe manner.

ALCOHOL

The scooter user must exercise care and common sense when operating his/her scooter. This includes awareness of safety issues while under the influence of alcohol.



WARNING! Do not operate your scooter while you are under the influence of alcohol, as this may impair your ability to drive safely.

ELECTROMAGNETIC FIELDS

Your scooter's road performance features may be influenced by electromagnetic fields caused by cellular telephones or other radiating devices, such as hand-held radios, radio and television stations, wireless computer links, microwave sources, and paging transmitters.



WARNING! You should turn off your scooter when using products which emit electromagnetic fields. This will eliminate the possibility of unintended movement caused by electromagnetic sources. Failure to take this precaution may result in personal injury.

WARNING! Your scooter may be a source of electromagnetic and radio frequency interference. Be aware that your scooter may effect the performance of alarm systems and other radiating devices.

III. SPECIFICATIONS

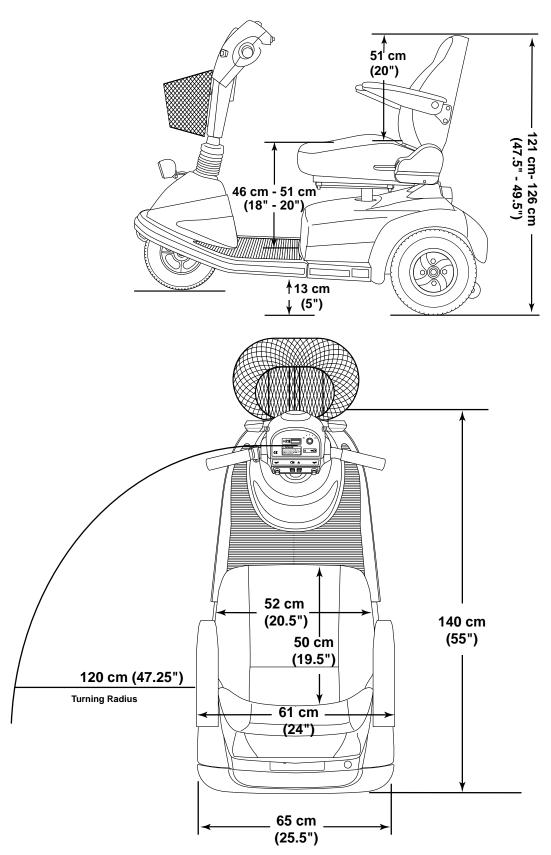


Figure 4. Victory Viper-3 Dimensions

III. SPECIFICATIONS

Class Of Use	С
Maximum Safe Slope	See figure 1
Maximum Climbing Ability	See figure 1
Maximum Obstacle Climbing Ability	5 cm (2 in.)
Available Colors	Painted: Viper Blue
Length	140 cm (55 in.)
Width	65 cm (25.5 in.)
Total Weight Without Batteries	78 kg (172 lbs)
Heaviest Piece When Disassembled	Main frame: 54.5 kg (120 lbs)
Turning Radius	120 cm (47.25 in.)
Maximum Speed	Variable up to 15 km/h (9.5 mph)
Range Per Charge*	Up to 40 km (25 miles) per charge with 55 AH batteries
Ground Clearance	13 cm (5 in.)
Weight Capacity	135 kg, 21 stone (300 lbs) maximum
Standard Seating	Highback with user-adjustable recline, armrests, and sliding
	mechanism
	Dimensions: 52 cm (20.5 in) width (usable)
	51 cm (20 in.) height (usable)
	50 cm (19.5 in.) depth (usable)
Drive System	ASI Mark 20 Transaxle/4 Brush Motor
Wheels	Black aluminum alloy
Tyres (front)	Pneumatic: 10 cm x 33 cm (4 in. x 13 in.)
Tyres (rear)	Pneumatic: 10 cm x 33 cm (4 in. x 13 in.)
Battery Requirements (not included)	Two 12V, 55 AH, sealed lead-acid
Battery Charger	8 amp offboard

^{*} Varies with user weight, terrain type, battery charge, battery condition, and tyre condition.

Your scooter is an indoor/outdoor, motorised electric scooter designed to enhance your personal mobility. For easy transportation or storage, you can disassemble your scooter into six components. See figure 5.



CONTROL CONSOLE ASSEMBLY

The control console assembly located on the front section houses all of the controls you need to operate your scooter. See figure 6.



CAUTION! Do not expose the control console assembly to moisture. In the event it does become exposed to moisture, do not attempt to operate your scooter until it has dried thoroughly.

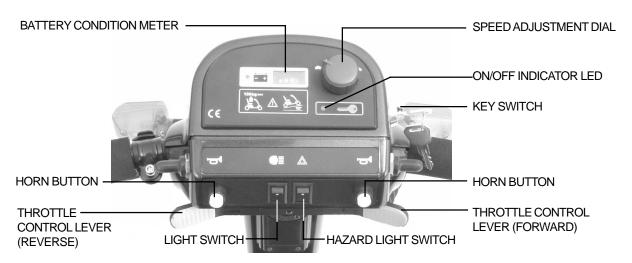


Figure 6. Control Console Assembly

Battery Condition Meter

When the key is fully inserted and turned clockwise to power up your scooter, this meter indicates the approximate battery voltage strength. For further information on battery charging, see V. "Batteries and Charging."

Speed Adjustment Dial

This dial allows you to preselect and limit your maximum speed.

■ Set the dial to one of five settings from the slowest (image of the tortoise) to the fastest (image of the hare) speed setting.

On/Off Indicator LED

When lit, this LED indicates that your scooter is turned "on".

Key Switch

This switch enables you to power up (turn on) and power down (turn off) your scooter.

- Fully insert the key into the key switch and turn the key clockwise to power up your scooter.
- Turn the key anticlockwise and remove it from the key switch to power down your scooter.



WARNING! If the key is removed from the key switch while your scooter is in motion, the electronic brakes will engage and your scooter will come to an abrupt stop!

Throttle Control Lever

This lever allows you to control the forward and reverse speeds up to the maximum you preset with the speed adjustment dial. For instructions on how to operate the throttle control lever, see VI. "Operation."

Light Switch



WARNING! Scooter users are required to use their lights when visibility is restricted—day or night. Failure to use the lighting system in periods of poor visibility may result in personal injury.

This switch enables you to control the headlight and running (rear red) lights.

■ Toggle this switch to turn your headlight and running lights on and off.

Hazard Light Switch

This switch enables you to control the front and rear hazard (amber) lights.

■ Toggle this switch to turn the hazard lights on and off.

Horn Buttons

These buttons activate a warning horn.

■ Ensure the key is fully inserted into the key switch and push either button to sound the horn.

Left and Right Turn Indicator Switches

Use these switches to turn on the left and right turn indicator (amber) lights. Each switch will activate both the left and the right turn signal lights. See figure 7.

- 1. Push the left or the right toggle switch forward to activate that sides turn indicator light.
- 2. Pull back on either toggle switch and it will activate the opposite sides turn indicator light.
- 3. To turn the signal off, push forward on the toggle switch of the side with the blinking indicator.

Handbrake Lever

Your scooter is equipped with a handbrake lever, located on the tiller handle. This lever provides you with additional stopping power. See figure 8.

■ Release the throttle control lever and gently squeeze the handbrake lever to come to a stop.

NOTE: If you do not release the throttle control lever before using the handbrake, your scooter may not come to a complete stop.

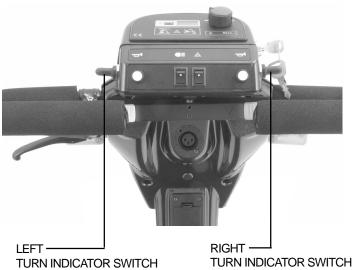


Figure 7. Turn indicator Switches



FUSE BOX

The fuse box is a compartment located at the rear of the tiller. It contains five automotive-type fuses, which help protect the control console assembly and the lighting system from receiving an overload of electrical current. The fuse box contains one 5-amp fuse and four 3-amp fuses. See figure 9.

- The battery voltage is fused to the control console with the 5-amp fuse.
- The turn indicator lights and the headlight are fused to the control console with three of the 3amp fuses.
- The fourth 3-amp fuse is a spare fuse.



Figure 8. Handbrake Lever

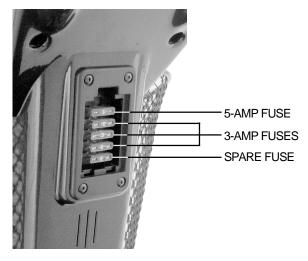


Figure 9. Fuse Box

NOTE: If a fuse must be replaced (see figures 10 and 11), use only the specified amp fuse. For more information, see IX. "Care and Maintenance."

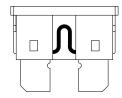


Figure 10. Working Fuse

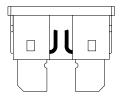


Figure 11. Blown Fuse (Replace)



WARNING! Failure to use properly rated fuses may cause damage to the electrical system and may result in personal injury.

REAR SECTION

The batteries, electronic controller module, motor/transaxle assembly, manual freewheel lever, the anti-tip wheels, and the main circuit breaker are located on the rear section of your scooter. See figures 12 and 13.

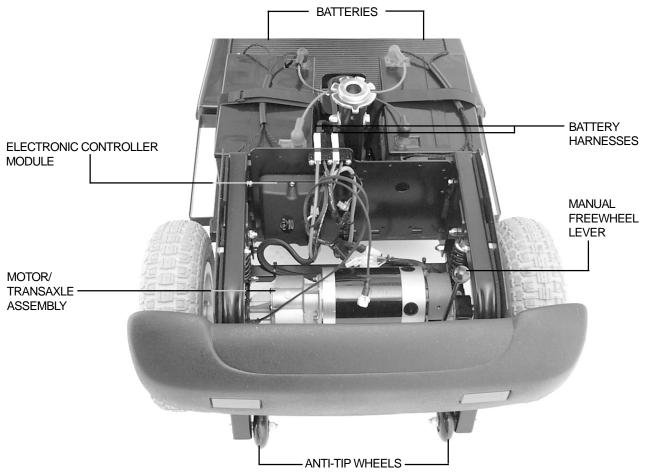


Figure 12. Rear Section

Anti-tip Wheels

The anti-tip wheels are an integral and important safety feature designed to help prevent your scooter from tipping rearward on an incline. They are bolted to the frame at the rearmost part of your scooter. See figure 12.



WARNING! Do not remove the anti-tip wheels or modify your scooter in any way that is not authorised by Pride.

WARNING! The anti-tip wheels may interfere with the smooth transition of your scooter when climbing up or down a kerb.

Batteries

The batteries store the electrical energy that powers your scooter. For instructions on charging your batteries, see V. "Batteries and Charging."

Electronic Controller Module

This module is located behind the batteries and at the forward left corner of the rear section. The electronic controller module receives electrical signals from the console controls and sends power to the motor, the brakes, and the lighting system.



WARNING! Do not expose the electronic controller module to moisture. If it does become exposed to moisture, do not attempt to operate your scooter until it has dried thoroughly.

WARNING! Your scooter is equipped with a microprocessor based, programmable controller. The controller must be programmed by an authorised Pride technician only. Improper programming of the controller could result in unsafe operation of your scooter, causing personal injury or damage to your scooter.

Motor/Transaxle Assembly

The motor/transaxle assembly is the geared transmission and differential. It is a one-piece, direct drive, fully sealed assembly designed to provide quiet operation with maximum power and long life.

Manual Freewheel Lever

Whenever you want to push your scooter for short distances, you can put it in freewheel mode.

- The manual freewheel lever is located on the end of the motor/transaxle assembly at the right rear of the scooter.
- Pull up on the manual freewheel lever to disable the drive system and the brake system; you will then be able to push your scooter.
- Push down on the manual freewheel lever to reengage the drive system and the brake system and take your scooter out of freewheel mode.

WARNING! When your scooter is in freewheel mode, the braking system is disengaged.

- Disengage the drive motors only on a level surface.
- Ensure the key is removed from the key switch.



- Stand behind the scooter to engage or disengage freewheel mode. Never sit on a scooter to do this
- After you have finished pushing your scooter, always return it to the drive mode to lock the brakes.

Failure to heed the above could result in personal injury and/or damage to your scooter.

Main Circuit Breaker

When the voltage in the batteries becomes low or your scooter is heavily strained because of excessive loads, the main circuit breaker may trip to protect the motor and electronics from damage. When the breaker trips, the entire electrical system shuts down.

- The main circuit breaker reset button is located at the foremost part of the rear section. See figure 13.
- The reset button pops out when the breaker trips.
- Allow a minute or so for the electronics to "rest."
- Push in the reset button to reset the breaker.
- If the breaker trips frequently, you may need to charge the batteries more often or have your authorised Pride Dealer perform a load test on the batteries.

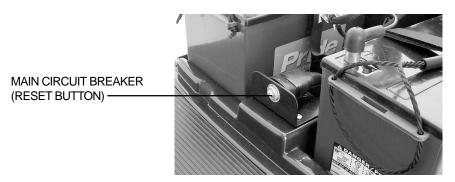


Figure 13. Rear Section

Your scooter requires two long-lasting, 12-volt, deep-cycle batteries that are sealed and maintenance free. They are recharged by an onboard charging system.

- Charge your scooter's batteries prior to using it for the first time.
- Keep the batteries fully charged to keep your scooter running smoothly.

READING YOUR BATTERY VOLTAGE

The battery condition meter on the tiller console indicates the approximate strength of your batteries using a colour code. Green indicates fully charged batteries, yellow a draining charge, and red indicates that an immediate recharge is necessary. See figure 14. To ensure the highest accuracy, the battery condition meter should be checked while operating your scooter at full speed on a dry, level surface.

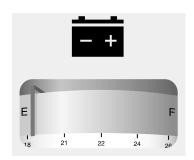


Figure 14. Battery Condition Meter

CHARGING YOUR BATTERIES



WARNING! Never use an extension lead to plug in your battery charger. Plug the charger directly into a properly wired standard wall outlet.

WARNING! Removal of the grounding prong can create an electrical hazard. If necessary properly install an approved 3-prong adaptor to an electrical outlet having 2-pronged plug access. Failure to heed could result in personal injury and or property damage.

Follow these steps to safely charge your batteries:

- 1. Position your scooter close to a standard wall outlet.
- 2. Remove the key from the key switch.
- 3. Ensure the manual freewheel lever is in the drive (down) position.
- 4. Connect the off-board battery charger to the off-board battery charger port and the standard wall outlet. See figure 15.

NOTE: We recommend that you charge the batteries for 8 to 14 hours.

- 5. Refer to the manufacturer-supplied operating instructions for your off-board battery charger.
- 6. When the batteries are fully charged, disconnect the charger from the wall outlet first, and then from the charger port.
- 7. Place the off-board battery charger in a safe place for future use.



Figure 15. Off-Board Battery Charger Port

NOTE: There is a charger inhibit function on your scooter. The scooter will not run and the battery condition meter will not operate while the batteries are charging.

FREQUENTLY ASKED QUESTIONS (FAQs)

How does the charger work?

When battery voltage is low, the charger works harder and sends more electrical current to the batteries to bring up their charge. As battery voltage approaches a full charge, the charger sends less electrical current to the batteries. When the batteries are fully charged, the current sent from the charger is at nearly zero amperage. Therefore, when the charger is plugged in, it maintains the charge on your batteries but does not overcharge them.

Can I use a different charger?

For the safest, most efficient, and balanced charging of the batteries, you should simultaneously charge both batteries using only the manufacturer-supplied onboard battery charger.

How often must I charge the batteries?

Two major factors must be considered when deciding how often to charge the batteries:

- All day scooter use on a daily basis.
- Infrequent scooter use.

With these considerations in mind, you can determine just how often and for how long you should charge the batteries. The battery charger is designed so that it does not overcharge your scooter's batteries; however, you may encounter some problems if you do not charge your batteries often enough and if you do not charge them on a regular basis.

Following the guidelines below provides safe and reliable battery operation and charging.

- If you use your scooter daily, charge its batteries as soon as you finish using it for the day. Your scooter will be ready each morning to give you a "full day" of service. We recommend you charge the batteries for 8 to 14 hours after daily use.
- If you use your scooter once a week or less, charge its batteries at least once a week for 12 to 14 hours at a time.
- Keep the batteries fully charged.
- Avoid deeply discharging the batteries.
- Do not charge the batteries for more than 24 consecutive hours.

How can I get maximum range or distance per charge?

Rarely will you have ideal driving conditions — smooth, flat, hard driving surfaces with no wind or curves. Often, you will face hills, footpath cracks, uneven and loosely packed surfaces, curves, and wind. All of these driving conditions affect the distance or running time per battery charge. The following are a few suggestions for obtaining the maximum range per battery charge.

- Always fully charge the batteries prior to your daily use.
- Maintain 2-2.5 bar (30-35 psi) in all of your scooter tyres.
- Plan your route to avoid as many hills, cracked, broken, or soft surfaces as possible.
- Limit your baggage weight to essential items.
- Try to maintain an even speed while your scooter is in motion.
- Avoid stop-and-go driving.

What type and size of battery should I use?

We recommend deep-cycle batteries that are sealed and maintenance free. Both AGM and Gel-Cell are deep-cycle batteries that are similar in performance in your scooter. Do not use wet-cell batteries, which have removable caps.



WARNING! Corrosive chemicals are contained in batteries. Use only AGM or Gel-Cell batteries to reduce the risk of leakage or explosive conditions.

NOTE: Sealed batteries are not serviceable. Do not remove the caps.

Use these specifications to reorder deep-cycle batteries from your authorised Pride Dealer:

Type:	Deep-cycle (AGM or Gel-Cell)
Size:	NF-22
Voltage:	12 volts each
Amperage:	55 AH

BATTERY REPLACEMENT



WARNING! Battery posts, terminals, and related accessories contain lead and lead compounds. Wash hands after handling.

To change a battery in your scooter:

- 1. Remove the seat by lifting it up and off your scooter.
- 2. Remove the rear shroud by gently lifting it up and off the scooter.
- 3. Disconnect the battery tie-down strap.
- 4. Disconnect the battery cables from the electronic controller module.
- 5. Disconnect the battery cables from the battery terminals.
- 6. Remove the old battery.
- 7. Place a new battery in the battery well.
- 8. Connect the red battery cable to the positive (+) battery terminal.
- 9. Connect the black battery cable to the negative (-) battery terminal.
- 10. Reconnect the battery cables to the electronic controller module.
- 11. Reconnect the battery tie-down strap.
- 12. Reinstall the rear shroud and the seat.

Why do my new batteries seem weak?

Deep-cycle batteries employ a different chemical technology than that used in car batteries, nickel-cad-mium batteries (nicads), or in other common battery types. Deep-cycle batteries are specifically designed to provide power, drain down their charge, and then accept a relatively quick recharge.

During shipping, the batteries may encounter temperature extremes that can influence their initial performance. Heat diminishes the charge on the battery; cold slows the available power and extends the time needed to recharge the battery.

It may take a few days for the temperature of the batteries to stabilise and adjust to their new room or ambient temperature. More importantly, it takes a few charging cycles—partial drains followed by full recharging—to establish the critical chemical balance that is essential to a deep-cycle battery's peak performance and long life.

Please follow these steps to properly break-in your new batteries for maximum efficiency and service life.

- 1. Fully charge any new battery prior to its initial use. This initial charging cycle brings the batteries up to about 88% of their peak performance level.
- 2. Operate your new scooter.

NOTE: Operate your scooter in familiar and safe areas. Drive slowly at first, and do not travel too far from your home or familiar surroundings until you have become accustomed to the controls and have properly broken in the batteries.

- 3. Fully recharge the batteries. This recharge should bring the batteries up to about 90% of their peak performance level.
- 4. Operate your scooter again.
- 5. Fully recharge the batteries again.
- 6. After four or five charging cycles, the batteries are able to receive a charge of 100% of their peak performance level and are able to last for an extended period of time.

How can I ensure maximum battery life?

Fully charged deep-cycle batteries provide reliable performance and extended battery service life. Keep the batteries fully charged whenever possible. Batteries that are deeply discharged, infrequently charged, or stored without a full charge may be permanently damaged and cause unreliable performance and limited service life.

How should I store my scooter and its batteries?

See IX. "Care and Maintenance."

VI. OPERATION

BEFORE GETTING ONTO YOUR SCOOTER

- Have you fully charged the batteries? See V. "Batteries and Charging."
- Is the manual freewheel lever in the drive (down) position? Never leave the manual freewheel lever pulled up unless you are manually pushing your scooter.

GETTING ONTO YOUR SCOOTER

1. Make certain that the key is removed from the key switch.



WARNING! Never attempt to get onto or off of your scooter without first removing the key from the key switch. This will prevent the scooter from moving if accidental throttle control lever contact is made.

- 2. Stand at the side of your scooter.
- 3. Disengage the seat lock lever and rotate the seat until it is facing you.
- 4. Make certain that the seat is locked securely in position.
- 5. Position yourself comfortably and securely in the seat.
- 6. Disengage the seat lock lever and rotate the seat until you are facing forward.
- 7. Make certain that the seat is locked securely in position.
- 8. Make certain that your feet are safely on the floorboard.

PRE-RIDE ADJUSTMENTS AND CHECKS

- Is the seat at the proper height? See VII. "Comfort Adjustments."
- Is the seat locked securely in place?
- Is the tiller at a comfortable setting and locked securely in place? See VII. "Comfort Adjustments."
- Is the key fully inserted into the key switch and turned clockwise to the "on" position?
- Does the scooter's horn work properly?
- Is your proposed path clear of people, pets, and obstacles?
- Have you planned your route to avoid adverse terrain and as many inclines as possible?

OPERATING YOUR SCOOTER

Keep both hands on the tiller and your feet on the floorboard at all times while operating your scooter. This driving position gives you the most control over your vehicle.

- Set the speed adjustment dial to your desired speed.
- Press your thumb against the appropriate side of the throttle control lever.
- The electromechanical disc park brake automatically disengages and the scooter accelerates smoothly to the speed you preselected with the speed adjustment dial.
- Pull on the left handgrip to steer your scooter to the left.
- Pull on the right handgrip to steer your scooter to the right.
- Move the tiller to the centre position to drive straight ahead.
- To stop, slowly release the throttle control lever. After you release the throttle control lever, gently squeeze the handbrake (if equipped) to come to a complete stop. The electronic brakes will automatically engage when your scooter comes to a stop.

NOTE: Your scooter's reverse speed is slower then that of the forward speed you preset with the speed adjustment dial.

VI. OPERATION

GETTING OFF OF YOUR SCOOTER

- 1. Bring your scooter to a complete stop.
- 2. Remove the key from the key switch.
- 3. Disengage the seat lock lever and rotate the seat until you are facing toward the side of your scooter.
- 4. Make certain that the seat is locked securely in position.
- 5. Carefully and safely get out of the seat and stand to the side of your scooter.
- 6. You can leave the seat facing to the side to facilitate boarding your scooter next time.

POWER DOWN TIMER FEATURE

Your scooter is equipped with an energy saving automatic power down timer feature designed to preserve your scooter's battery life. If you mistakenly leave the key in the key switch and in the "on" position but do not use your scooter for approximately 20 minutes, the scooter's controller shuts down automatically. Although the controller is shut down, power will still be supplied to the scooter's lighting system.

If the power down timer feature takes effect, perform the following steps to resume normal operation.

- 1. Remove the key from the key switch.
- 2. Reinsert the key and power up your scooter.



WARNING! Remove the key before adjusting the tiller or the seat. Never attempt to adjust the tiller or the seat while the scooter is in motion.

TILLER ANGLE ADJUSTMENT

Your tiller is equipped with a spring-loaded tiller adjustment lever, which allows you to lock the tiller in place as well as rotate and change its position.

To adjust the tiller angle:

- 1. Turn the tiller adjustment lever anticlockwise until it is loose. If the tiller adjustment lever comes in contact with the tiller basket, pull it outward, turn it clockwise, and release it. Continue to loosen until you are able to move the tiller. See figure 16.
- 2. Adjust the tiller to a comfortable position.
- 3. Turn the tiller adjustment lever clockwise until it is tight. If the tiller adjustment lever comes in contact with the tiller basket, pull it outward, turn it anticlockwise, and release it. Continue to turn the lever until it is tight.

NOTE: The tiller may be adjusted to its lowest position and locked in place for storage.

To adjust the tiller for storage:

- 1. Turn the tiller adjustment lever anticlockwise until it is loose.
- 2. Pull the tiller boot upward to expose the tiller release buttons.
- 3. Grasp the handle grip on the tiller and carefully depress both tiller release buttons, then slowly lower the tiller. See figure 17.
- 4. When the tiller reaches its lowest point, turn the tiller adjustment lever clockwise until it is tight to lock the tiller in place.

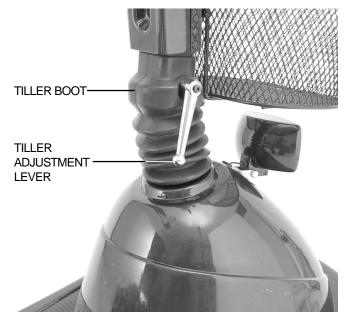


Figure 16. Tiller Angle Adjustment



Figure 17. Lowering The Tiller

SEAT HEIGHT ADJUSTMENT

To reposition the seat to one of three different heights:

- 1. Remove the seat from your scooter. Push down and hold the seat lock lever to unlock the seat, then rotate the seat and lift it off of the scooter.
- 2. Remove the rear shroud.
- 3. Use two 17-mm spanners to loosen and remove the hex head bolt and nut. See figure 18.
- 4. Raise or lower the seat post to the desired seat height.
- 5. Hold the seat post at that height and match up the locating holes in the seat post with the seat post tower.
- 6. Reinstall the hardware and tighten.
- 7. Replace the rear shroud and the seat.

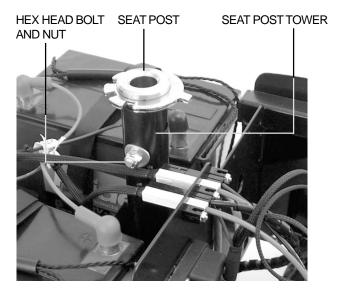


Figure 18. Seat Height Adjustment

SLIDING SEAT ADJUSTMENT

You can reposition the seat forward or rearward to adjust the distance between the seat and the tiller. To reposition the seat:

- 1. Pull the seat sliding lever to the side. See figure 19.
- 2. Hold the lever to the side and slide the seat forward or rearward into a comfortable position.
- 3. Release the seat sliding lever to lock the seat securely in place.

SEAT ROTATION ADJUSTMENT

The seat lock lever locks the seat in one of eight positions. To rotate the seat:

- 1. Pull up on the seat lock lever to unlock the seat. See figure 19.
- 2. Rotate the seat to the desired position.
- 3. Release the seat lock lever to lock the seat securely in place. If the seat is not locked into position, gently rock the seat back and forth until you hear the lever click.

SEATBACK ADJUSTMENT

To adjust the recline angle of the seat:

- 1. Pull up on the seat recline lever to unlock the seatback. See figure 19.
- 2. Lean forward or rearward to adjust the seatback to a comfortable position.
- 3. Release the seat recline lever to lock the seat securely in place.



WARNING! Always keep your back pressed firmly against the seatback while adjusting the angle.

ARMREST ANGLE ADJUSTMENT

The armrest angle of your scooter can be adjusted upward or downward by turning the adjustment dial located on the underside of the armrest

NOTE: The armrests also pivot upward to make getting onto and off of your scooter easier.

LUMBAR SUPPORT ADJUSTMENT DIAL

The lumbar support is in the lower part of the seatback. To adjust the lumbar support, turn the adjustment dial on the side of the scooter seat anticlockwise until you reach a comfortable position.

POSITIONING BELT

Your scooter seat may be equipped with an auto-type positioning belt that can be adjusted for operator comfort. See figure 20. The positioning belt is designed to help support the operator so that he or she does not slide down or forward in the seat. The positioning belt is not designed for use as a restraining device.

To install the positioning belt (if required):

- 1. Remove the seat from your scooter.
- 2. Place the seat upside down so that you can see the bottom of the seat base. See figure 19.
- 3. Using a 5-mm hex key, remove the two bolts on the outermost part of the rear seat mounting strap.
- 4. Insert the bolt through the appropriate end of the positioning belt and then through the seat mounting strap for each side of the scooter seat.
- 5. Tighten the bolts.

To adjust the positioning belt for operator comfort:

- 1. Insert the metal tab on the right side of the belt into the plastic housing on the opposite strap until you hear a "click."
- 2. Pull the strap on the right side of the belt until it is secure, but not so tight as to cause discomfort.

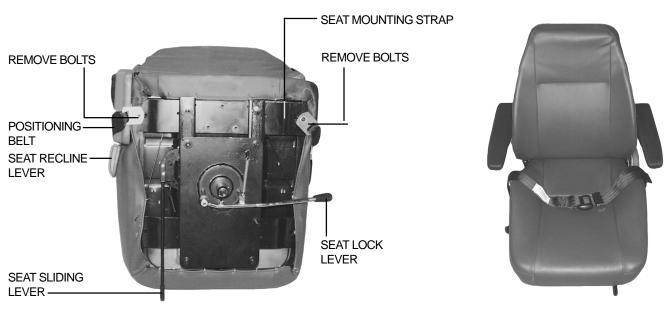


Figure 19. Positioning Belt Installation

Figure 20. Positioning Belt

POWER SEAT (OPTIONAL)

Your scooter may be equipped with a power seat. The power seat actuator is designed to raise or lower the seat automatically with minimal effort on the part of the operator.

WARNING! The power seat is intended for operation only while your scooter is stationary and on a level surface. Its purpose is to aid you in reaching objects.



Strict adherence to the following rules is vital to your safety:

- Do not attempt to raise or lower the seat while in motion!
- Do not operate your scooter with the power seat elevated.
- It is recommended that the vehicle be driven only with the seat in the lowest position.

To operate your power seat:

- 1. Ensure the scooter is level and stationary.
- 2. Toggle on the power seat switch.
- 3. To raise the power seat, place your hands on the handgrips and use your thumb to push the right side of the throttle control lever.
- 4. Release the throttle control lever when you have attained your desired height.
- 5. To lower the power seat, place your hands on the handgrips and use your thumb to press the left side of the throttle control lever.
- 6. Release the throttle control lever when you have attained your desired height.
- 7. Ensure your seat is in the lowest position and toggle off the power seat switch before you attempt to drive your scooter again.

VIII. TROUBLESHOOTING

Any electromechanical device requires occasional troubleshooting. However, most problems that arise can usually be solved with a bit of thought and common sense. Many of these problems occur because the batteries are not fully charged or because the batteries are worn down and can no longer hold a charge.

PROBLEM	POSSIBLE SOLUTIONS
All of my scooter systems appear to be "dead."	One of the following actions may eliminate the problem. Remove and reinsert the key into the key switch. Ensure the batteries are fully charged. Push in the main circuit breaker reset button. Ensure both battery harnesses are inserted fully. Ensure both battery terminal connections are tight.
My scooter's battery condition meter shows a full charge, but my scooter does not move when I push the throttle control lever.	Ensure your scooter was not left in freewheel mode. (Push down on the manual freewheel lever to restore normal operation.) NOTE: When the manual freewheel lever is pulled up, your scooter's brakes are disengaged and all power to the transaxle is cut.
My scooter's main circuit breaker trips repeatedly.	 One of the following actions may eliminate the problem. Charge your scooter's batteries more frequently. Have both of your scooter's batteries load tested by your authorised Pride Dealer. Obtain a battery load tester at most any automotive parts store; follow the directions supplied with the load tester.
My scooter's battery condition meter dips way down and the motor surges or hesitates when I press the throttle control lever.	 One of the following actions may eliminate the problem. Fully charge your scooter's batteries. Have your authorised Pride Dealer load test each battery. Obtain a battery load tester at most any automotive parts store; follow the directions supplied with the load tester.

If you experience any problems with your scooter that you are not able to solve, immediately contact your authorised Pride Dealer for information, maintenance, and service.

IX. CARE AND MAINTENANCE

Your scooter requires a minimal amount of care and maintenance. If you do not feel confident in your ability to perform the maintenance listed below, you may schedule inspection and maintenance at your authorised Pride Dealer. The following areas require periodic inspection and/or care and maintenance.

TYRE PRESSURE

■ If equipped with pneumatic tyres, always maintain a proper 2-2.5 bar (30-35 psi) tyre pressure.



WARNING! It is important that 2-2.5 bar (30-35 psi) tyre pressure be maintained in pneumatic tyres at all times. Do not underinflate or overinflate your tyres. Low pressure may result in loss of control, and overinflated tyres may burst. Failure to maintain 2-2.5 bar (30-35 psi) tyre pressure in pneumatic tyres at all times may result in tyre and/or wheel failure, causing serious personal injury and/or damage to your scooter.

■ Regularly inspect your scooter's tyres for signs of wear.

EXTERIOR SURFACES

Bumpers, tyres, trim, and the tiller boot can benefit from an occasional application of rubber or vinyl conditioner.



WARNING! Do not use a rubber or vinyl conditioner on the scooter's vinyl seat or tyre tread. They will become dangerously slippery and result in personal injury and/or damage to your scooter.

BATTERY TERMINAL CONNECTIONS

- Make certain that the terminal connections remain tight and uncorroded.
- The batteries must sit flat in the battery wells.

WIRING HARNESSES

- Regularly check all wiring connections.
- Regularly check all wiring insulation, including the charger power lead, for wear or damage.
- Have your authorised Pride Dealer repair or replace any damaged connector, connection, or insulation that you find before using your scooter again.

ABS PLASTIC SHROUDS

- The front tiller shroud, front shroud, and the rear shroud are formed from durable ABS plastic and are coated with an advanced formula urethane paint.
- A light application of car wax will help the shrouds retain their high gloss.

AXLE BEARINGS AND THE MOTOR/TRANSAXLE ASSEMBLY

These items are all prelubricated, sealed, and require no subsequent lubrication.

MOTOR BRUSHES

The motor brushes are housed inside of the motor transaxle/assembly. They should be inspected periodically for wear by your authorised Pride Dealer.

IX. CARE AND MAINTENANCE

CONSOLE, CHARGER, AND REAR ELECTRONICS

- Keep these areas free of moisture.
- Allow these areas to dry thoroughly if they have been exposed to moisture before operating your scooter again.

FUSE REPLACEMENT

In the event a fuse should cease to work:

- Remove the fuse by pulling it out of its slot.
- Examine the fuse to be sure it is blown. See figures 10 and 11.
- Insert a new fuse of the proper rating.



WARNING! The replacement fuse must exactly match the rating of the new fuse. Failure to use properly rated fuses may cause damage to the electrical system and may result in personal injury.

LIGHT BULB REPLACEMENT

The scooter's light bulbs are easily replaceable. Do not use regular automotive-type 12-volt light bulbs; your scooter is equipped with a 24-volt electrical system. Replacement light bulbs can be purchased from your authorised Pride Dealer.

NOTE: Use only 24-volt light bulbs.

- Remove the light cover.
- Gently remove the bulb by pulling it straight out.
- Insert a new bulb of the same wattage.
- Replace the light cover.

STORING YOUR SCOOTER

If you do not plan on using your scooter for an extended period of time, it is best to:

- Fully charge its batteries prior to storage.
- Disconnect the batteries from the scooter.
- Store your scooter in a warm, dry environment.
- Avoid storing your scooter where it will be exposed to temperature extremes.



WARNING! Always protect batteries from freezing temperatures and never charge a frozen battery. This damages the battery and can cause personal injury.

For prolonged storage, you may wish to place several boards under the frame of your scooter to raise it off of the ground. This takes the weight off the tyres and reduces the possibility of flat spots developing on the areas of the tyres contacting the ground.

X. WARRANTY

TWO-YEAR LIMITED WARRANTY

Structural frame components, including platform, fork, seat post, and frame welds. Drivetrain, including differential, motor, and brake.

ONE-YEAR LIMITED WARRANTY

Your Pride Scooter is fully guaranteed for twelve (12) months from the date of purchase against faults arising due to defects in manufacture or materials. This warranty does not detract from, but is in addition to your legal rights.

All electronic parts, including controllers and battery chargers, have a one (1) year warranty. Servicing the controller or battery charger must be carried out by your authorised Pride Dealer. Any attempt to open or dismantle these items renders the warranty void on that item.

NOT COVERED UNDER WARRANTY

This warranty does not extend to those items which may need replacement due to normal wear and tear (tyres, belts, bulbs, upholstery, plastic shrouds, motor brushes, fuses, and batteries), or damage to the product caused by misuse or accident for which Pride or its agent cannot be held responsible. This warranty does not include labour or service calls.

BATTERIES

Batteries are covered by a six (6) month warranty from the original manufacturer.

Gradual deterioration in performance due to being left in a discharged state, left in cold conditions for long periods of time, or worn out through heavy use is not covered.

SERVICE CHECKS AND WARRANTY SERVICE

Warranty service can be performed by an authorised Pride Dealer. Please contact your authorised Pride Dealer for advice on the current cost affecting the service visit.

REPLACEMENT UNITS

The availability of replacement units is subject to the discretion of the dealer, not the manufacturer. For more information regarding replacement units, contact your authorised Pride Dealer.