



Warranty

LIFETIME LIMITED WARRANTY

For the lifetime of your power chair from the date of purchase, Quantum will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Quantum to be defective in material and/or workmanship:

Structural frame components, including:

- Main frame
- Fixed-position seat post

TWO-YEAR LIMITED WARRANTY

For two (2) years from the date of purchase, Quantum will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Quantum to be defective in material and/or workmanship:

Electronic components, including:

- Charger assembly
- Controller
- Joystick

Main frame assemblies, including:

- Metal seat framing

Other components, including:

- Electrical harnesses

18-MONTH LIMITED WARRANTY

For eighteen (18) months from the date of purchase, Quantum will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Quantum to be defective in material and/or workmanship:

- Motor/gearbox assembly
- Power seat actuator

ONE-YEAR LIMITED WARRANTY

For one (1) year from the date of purchase, Quantum will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Quantum to be defective in material and/or workmanship:

- Accessories
- Caster forks
- Caster beam
- Anti-tip forks
- Brakes (electronic function ONLY)
- Front riggings
- Front rigging mounting brackets

SIX-MONTH LIMITED WARRANTY

For six (6) months from the date of purchase, Quantum will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Quantum to be defective in material and/or workmanship:

- Bearings and bushings

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BATTERIES

The batteries are covered by a twelve (12) month (1 year) warranty from the original manufacturer.

NOTE: Gradual deterioration in performance due to being left in a discharged state, left in cold conditions for long periods of time, or worn out through heavy use is not covered.

RECONDITIONED UNITS WARRANTY

All reconditioned units are covered by a six-month warranty from Quantum effective from the date of purchase.

WARRANTY EXCLUSIONS

This warranty does not extend to those items which may require replacement due to normal wear and tear.

- ABS plastic shrouds
- Brake pads
- Motor brushes
- Tires and tubes
- Upholstery and seating
- Fuses/bulbs
- Circumstances beyond the control of Quantum
- Labor, service calls, shipping, and other charges incurred for repair of the product, unless specifically authorized, IN ADVANCE, by Quantum
- Repairs and/or modifications made to any part without specific consent from Quantum

Exclusions also include components with damage caused by:

- Contamination
- Abuse, misuse, accident, or negligence
- Battery fluid spillage or leakage
- Commercial use or use other than normal
- Improper operation, maintenance, or storage

SERVICE CHECKS AND WARRANTY SERVICE

Warranty service must be performed by a Quantum Rehab Provider. Do not return faulty parts to Quantum without prior written authorization. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the purchaser.

Failure to follow the instructions, warnings, and notes in the owner's manual and those located on your Quantum product can result in personal injury or product damage and will void Quantum's product warranty.

There is no other express warranty.

IMPLIED WARRANTIES

Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one (1) year from the date of purchase and to the extent permitted by law. Any and all other implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages. The above limitation or exclusion may not apply to you.

This warranty gives you specific rights, and you may also have other rights which vary from state to state.